



Green Dot Reports First Quarter 2024 Results

May 9, 2024

*Company Sees Improved Momentum in BaaS with Robust Business Development Pipeline
Launches new Retail Partner PLS and Reports Strong Start to Tax Season*

AUSTIN, Texas--(BUSINESS WIRE)--May 9, 2024-- Green Dot Corporation (NYSE: GDOT), a leading digital bank and fintech that delivers seamless banking and payment tools for consumers and businesses, today reported financial results for the quarter ended March 31, 2024.

"We are building a vertically integrated set of capabilities that will serve as a market leading embedded finance platform with differentiated products and services and resilient compliance capabilities," said George Gresham, Chief Executive Officer of Green Dot. "We have made significant progress towards this end, our pipelines are strong and we are uniquely positioned to power the financial services strategies of our partners and provide access to the financial system to consumers and small businesses."

Consolidated Results Summary

	Three Months Ended March 31,		
	2024	2023	% Change
(In thousands, except per share data and percentages)			
GAAP financial results			
Total operating revenues	\$ 451,988	\$ 416,380	9 %
Net income	\$ 4,750	\$ 36,012	(87)%
Diluted earnings per common share	\$ 0.09	\$ 0.69	(87)%
Non-GAAP financial results¹			
Non-GAAP total operating revenues ¹	\$ 447,423	\$ 412,363	9 %
Adjusted EBITDA ¹	\$ 59,232	\$ 82,543	(28)%
Adjusted EBITDA/Non-GAAP total operating revenues (adjusted EBITDA margin)	13.2 %	20.0 %	(6.8)%
Non-GAAP net income ¹	\$ 31,440	\$ 51,293	(39)%
Non-GAAP diluted earnings per share ¹	\$ 0.59	\$ 0.99	(40)%

Unencumbered cash at the holding company was approximately \$46 million as of March 31, 2024.

Reconciliations of total operating revenues to non-GAAP total operating revenues, net income to adjusted EBITDA, net income to non-GAAP net income, and diluted earnings per share to non-GAAP diluted earnings per share, respectively, are provided in the tables immediately following the unaudited consolidated financial statements. Additional information about the Company's non-GAAP financial measures can be found under the caption "About Non-GAAP Financial Measures" below.

Key Metrics

The following table shows Green Dot's quarterly key business metrics for each of the last five calendar quarters on a consolidated basis and by each of its reportable segments. Please refer to Green Dot's latest Annual Report on Form 10-K for a description of the key business metrics, as well as additional information regarding how Green Dot organizes its business by segment.

	2024	2023			
	Q1	Q4	Q3	Q2	Q1
	(In millions)				
Consolidated *					
Gross dollar volume	\$ 30,755	\$ 26,355	\$ 24,836	\$ 24,724	\$ 23,289
Number of active accounts	3.51	3.57	3.67	3.71	3.84
Purchase volume	\$ 5,274	\$ 5,273	\$ 5,362	\$ 5,734	\$ 6,145
Consumer Services					
Gross dollar volume	\$ 4,500	\$ 4,290	\$ 4,619	\$ 5,122	\$ 5,677
Number of active accounts	1.93	2.05	2.16	2.35	2.41
Direct deposit active accounts	0.46	0.49	0.52	0.59	0.60
Purchase volume	\$ 3,339	\$ 3,312	\$ 3,553	\$ 3,984	\$ 4,344
B2B Services					
Gross dollar volume	\$ 26,255	\$ 22,065	\$ 20,217	\$ 19,602	\$ 17,612
Number of active accounts	1.58	1.52	1.51	1.36	1.43
Purchase volume	\$ 1,935	\$ 1,961	\$ 1,809	\$ 1,750	\$ 1,801
Money Movement					
Number of cash transfers	7.77	8.19	8.31	8.66	8.70
Number of tax refunds processed	9.28	0.16	0.20	3.87	9.91

* Represents the sum of Green Dot's Consumer Services and B2B (as defined herein) Services segments.

"We are off to a solid start in 2024," said Jess Unruh, Chief Financial Officer of Green Dot. "While the company faced expected year-over-year headwinds associated with client de-conversions and elevated spend on regulatory initiatives, I am encouraged by the strong start to tax season and improved momentum in our BaaS division, and signs of stability in revenues in our Direct channel."

2024 Financial Guidance

Green Dot is reaffirming its most recent financial outlook for 2024. Green Dot's outlook is based on a number of assumptions that management believes are reasonable at the time of this earnings release. In particular, its outlook reflects several considerations, including but not limited to the current macro-economic environment, the effect of high inflation and interest rates, the impact of previously disclosed non-renewals of certain partnerships and programs, the company's decision to wind down many of its legacy cardholder programs in support of GO2bank, negative trends within certain channels of its business, investment in strategic initiatives and compliance programs, and cost reduction initiatives. Additionally, any fines or direct losses in excess of Green Dot's accrual for the proposed consent order previously disclosed are expressly excluded from its outlook. Information regarding potential risks that could cause the actual results to differ from these forward-looking statements is set forth below and in Green Dot's filings with the Securities and Exchange Commission.

Total Non-GAAP Operating Revenues²

- Green Dot is reaffirming its guidance range for its full year non-GAAP total operating revenues² to be between \$1.55 billion and \$1.60 billion, or up approximately 6% year over year at the mid-point.

Adjusted EBITDA²

- Green Dot is reaffirming its guidance range for its full year adjusted EBITDA² to be between \$170 million and \$180 million, or up approximately 2% year over year at the mid-point.

Non-GAAP EPS²

- Green Dot is reaffirming its guidance range for its full year non-GAAP EPS² to be between \$1.45 and \$1.59, or down 6% year over year at the mid-point.

The components of Green Dot's non-GAAP EPS² guidance range are as follows:

	Range	
	Low	High
	(In millions, except per share data)	
Adjusted EBITDA	\$ 170.0	\$ 180.0
Depreciation and amortization*	(66.0)	(66.0)
Net interest expense	(3.0)	(3.0)
Non-GAAP pre-tax income	\$ 101.0	\$ 111.0
Tax impact**	(22.7)	(25.0)
Non-GAAP net income	\$ 78.3	\$ 86.0
Diluted weighted-average shares issued and outstanding	54.0	54.0
Non-GAAP earnings per share	\$ 1.45	\$ 1.59

* Excludes the impact of amortization of acquired intangible assets

** Assumes a non-GAAP effective tax rate of approximately 22.5% for full year.

² For additional information, see reconciliations of forward-looking guidance for these non-GAAP financial measures to their respective, most directly comparable projected GAAP financial measures provided in the tables immediately following the reconciliation of Net Income to Adjusted EBITDA.

Conference Call

Green Dot's management will host a conference call to discuss first quarter 2024 financial results today at 5:00 p.m. ET. The conference call can be accessed live from Green Dot's investor relations website at <http://ir.greendot.com/>. Green Dot uses this website as a tool to disclose important information about the company to investors and comply with its disclosure obligations under Regulation Fair Disclosure. A replay of the webcast will be available at the same website following the call. The replay will be available until Thursday, May 16, 2024.

Forward-Looking Statements

This earnings release contains forward-looking statements, which are subject to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995. These statements include, among other things, statements in the quotes of Green Dot's executive officers and under the heading "2024 Financial Guidance," and other future events that involve risks and uncertainties. Actual results may differ materially from those contained in the forward-looking statements contained in this earnings release, and reported results should not be considered as an indication of future performance. The potential risks and uncertainties that could cause actual results to differ from those projected include, among other things, Green Dot's ability to achieve the expected cost savings and other benefits from its processor conversions, impacts from and changes in general economic conditions on

Green Dot's business, results of operations and financial condition, shifts in consumer behavior towards electronic payments, the timing and impact of revenue growth activities, Green Dot's dependence on revenues derived from Walmart, the timing and impact of non-renewals or terminations of agreements with other large partners, impact of competition, Green Dot's reliance on retail distributors for the promotion of its products and services, demand for Green Dot's new and existing products and services, continued and improving returns from Green Dot's investments in strategic initiatives, Green Dot's ability to operate in a highly regulated environment, including with respect to any restrictions imposed on its business, changes to governmental policies or rulemaking or enforcement priorities affecting financial institutions or to existing laws or regulations affecting Green Dot's operating methods or economics, Green Dot's reliance on third-party vendors, changes in credit card association or other network rules or standards, changes in card association and debit network fees or products or interchange rates, instances of fraud developments in the financial services industry that impact debit card usage generally, business interruption or systems failure, economic, political and other conditions may adversely affect trends in consumer spending and Green Dot's involvement in litigation or investigations. These and other risks are discussed in greater detail in Green Dot's Securities and Exchange Commission filings, including its most recent annual report on Form 10-K available on Green Dot's investor relations website at ir.greendot.com and on the SEC website at www.sec.gov. All information provided in this release and in the attachments is as of May 9, 2024, and Green Dot assumes no obligation to update this information as a result of future events or developments, except as required by law.

About Non-GAAP Financial Measures

To supplement Green Dot's consolidated financial statements presented in accordance with accounting principles generally accepted in the United States of America (GAAP), Green Dot uses measures of operating results that are adjusted for, among other things, non-operating net interest income and expense; other non-interest investment income earned by its bank; income tax benefit and expense; depreciation and amortization, including amortization of acquired intangibles; certain legal settlement gains and charges; stock-based compensation and related employer payroll taxes; changes in the fair value of contingent consideration; transaction costs from acquisitions; amortization attributable to deferred financing costs, impairment charges; extraordinary severance expenses; earnings or losses from equity method investments; changes in the fair value of loans held for sale; commissions and certain processing-related costs associated with Banking as a Service ("BaaS") products and services where Green Dot does not control customer acquisition; realized gains on investment securities; other charges and income not reflective of ongoing operating results; and income tax effects. This earnings release includes non-GAAP total operating revenues, adjusted EBITDA, non-GAAP net income, and non-GAAP diluted earnings per share. These non-GAAP financial measures are not calculated or presented in accordance with, and are not alternatives or substitutes for, financial measures prepared in accordance with GAAP, and should be read only in conjunction with Green Dot's financial measures prepared in accordance with GAAP. Green Dot's non-GAAP financial measures may be different from similarly-titled non-GAAP financial measures used by other companies. Green Dot believes that the presentation of non-GAAP financial measures provides useful information to management and investors regarding underlying trends in its consolidated financial condition and results of operations. Green Dot's management regularly uses these supplemental non-GAAP financial measures internally to understand, manage and evaluate Green Dot's business and make operating decisions. For additional information regarding Green Dot's use of non-GAAP financial measures and the items excluded by Green Dot from one or more of its historic and projected non-GAAP financial measures, investors are encouraged to review the reconciliations of Green Dot's historic and projected non-GAAP financial measures to the comparable GAAP financial measures, which are attached to this earnings release, and which can be found by clicking on "Financial Information" in the Investor Relations section of Green Dot's website at <http://ir.greendot.com/>.

About Green Dot

Green Dot Corporation (NYSE: GDOT) is a financial technology and registered bank holding company committed to giving all people the power to bank seamlessly, affordably, and with confidence. Green Dot's technology platform enables it to build products and features that address the most pressing financial challenges of consumers and businesses, transforming the way they manage and move money and making financial empowerment more accessible for all.

Green Dot offers a broad set of financial products to consumers and businesses including debit, checking, credit, prepaid, and payroll cards, as well as robust money processing services, such as tax refunds, cash deposits and disbursements. Its flagship digital banking platform GO2bank offers consumers simple and accessible mobile banking designed to help improve financial health over time. The company's banking platform services business enables a growing list of the world's largest and most trusted consumer and technology brands to deploy customized, seamless, value-driven money management solutions for their customers.

Founded in 1999, Green Dot has served more than 33 million customers directly and many millions more through its partners. The Green Dot Network of more than 90,000 retail distribution locations nationwide, more than all remaining bank branches in the U.S. combined, enables it to operate primarily as a "branchless bank." Green Dot Bank is a subsidiary of Green Dot Corporation and member of the FDIC. For more information about Green Dot's products and services, please visit www.greendot.com.

GREEN DOT CORPORATION

CONSOLIDATED BALANCE SHEETS

	March 31, 2024	December 31, 2023
	(unaudited)	
Assets	(In thousands, except par value)	
Current assets:		
Unrestricted cash and cash equivalents	\$ 1,118,804	\$ 682,263

Restricted cash	226	4,239
Investment securities available-for-sale, at fair value	60,117	33,859
Settlement assets	876,101	737,989
Accounts receivable, net	89,325	110,141
Prepaid expenses and other assets	79,853	69,419
Total current assets	2,224,426	1,637,910
Investment securities available-for-sale, at fair value	2,118,855	2,203,142
Loans to bank customers, net of allowance for credit losses of \$10,376 and \$11,383 as of March 31, 2024 and December 31, 2023, respectively	39,629	30,534
Prepaid expenses and other assets	213,590	221,656
Property, equipment, and internal-use software, net	175,125	179,376
Operating lease right-of-use assets	4,614	5,342
Deferred expenses	1,404	1,546
Net deferred tax assets	129,314	117,139
Goodwill and intangible assets	414,067	420,477
Total assets	\$ 5,321,024	\$ 4,817,122
Liabilities and Stockholders' Equity		
Current liabilities:		
Accounts payable	\$ 107,826	\$ 119,870
Deposits	3,743,301	3,293,603
Obligations to customers	356,529	314,278
Settlement obligations	66,178	57,001
Amounts due to card issuing banks for overdrawn accounts	111	225
Other accrued liabilities	110,405	91,239
Operating lease liabilities	3,388	3,369
Deferred revenue	5,628	6,343
Line of credit	45,000	61,000

Income tax payable	8,509	6,262
Total current liabilities	4,446,875	3,953,190
Other accrued liabilities	1,682	1,895
Operating lease liabilities	1,821	2,687
Total liabilities	4,450,378	3,957,772
Stockholders' equity:		
Class A common stock, \$0.001 par value; 100,000 shares authorized as of March 31, 2024 and December 31, 2023; 53,158 and 52,816 shares issued and outstanding as of March 31, 2024 and December 31, 2023, respectively	53	53
Additional paid-in capital	383,205	375,980
Retained earnings	775,054	770,304
Accumulated other comprehensive loss	(287,666)	(286,987)
Total stockholders' equity	870,646	859,350
Total liabilities and stockholders' equity	\$ 5,321,024	\$ 4,817,122

GREEN DOT CORPORATION

CONSOLIDATED STATEMENTS OF OPERATIONS

(UNAUDITED)

Three Months Ended March 31,

2024 2023

(In thousands, except per share data)

Operating revenues:		
Card revenues and other fees	\$ 281,503	\$ 239,866
Cash processing revenues	106,806	101,823
Interchange revenues	50,968	64,015
Interest income, net	12,711	10,676
Total operating revenues	451,988	416,380
Operating expenses:		
Sales and marketing expenses	62,375	75,212

Compensation and benefits expenses	66,824	68,781
Processing expenses	195,666	145,054
Other general and administrative expenses	116,569	76,338
Total operating expenses	441,434	365,385
Operating income	10,554	50,995
Interest expense, net	1,457	1,644
Other expense, net	(1,810)	(3,024)
Income before income taxes	7,287	46,327
Income tax expense	2,537	10,315
Net income	\$ 4,750	\$ 36,012

Basic earnings per common share:	\$ 0.09	\$ 0.70
Diluted earnings per common share	\$ 0.09	\$ 0.69
Basic weighted-average common shares issued and outstanding:	52,942	51,813
Diluted weighted-average common shares issued and outstanding:	53,270	52,021

GREEN DOT CORPORATION

CONSOLIDATED STATEMENTS OF CASH FLOWS

(UNAUDITED)

Three Months Ended March 31,

2024 2023

(In thousands)

Operating activities

Net income	\$ 4,750	\$ 36,012
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization of property, equipment and internal-use software	16,432	13,701
Amortization of intangible assets	5,664	5,664
Provision for uncollectible overdrawn accounts from purchase transactions	7,623	1,188

Provision for loan losses	4,788	10,252
Stock-based compensation	8,625	9,182
Losses in equity method investments	2,656	4,068
Amortization of discount on available-for-sale investment securities	(563)	(556)
Impairment of long-lived assets	2,821	—
Other	(808)	(1,008)
Changes in operating assets and liabilities:		
Accounts receivable, net	13,193	16,015
Prepaid expenses and other assets	17,033	9,392
Deferred expenses	142	7,208
Accounts payable and other accrued liabilities	5,786	(10,415)
Deferred revenue	(928)	(9,945)
Income tax receivable/payable	2,198	9,880
Other, net	(235)	(106)
Net cash provided by operating activities	89,177	100,532

Investing activities

Proceeds from maturities of available-for-sale securities	45,776	37,070
Proceeds from sales and calls of available-for-sale securities	95	55
Payments for property, equipment and internal-use software	(14,495)	(19,533)
Net changes in loans and advances	(39,939)	(15,069)
Investment in TailFin Labs, LLC	(35,000)	(35,000)
Proceeds from other investments	39,118	—
Other investing activities	(81)	(243)
Net cash used in investing activities	(4,526)	(32,720)

Financing activities

Borrowings on revolving line of credit	64,000	83,000
Repayments on revolving line of credit	(80,000)	(118,000)
Proceeds from exercise of options and ESPP purchases	—	144
Taxes paid related to net share settlement of equity awards	(1,400)	(2,516)
Net changes in deposits	451,961	(104,412)
Net changes in settlement assets and obligations to customers	(86,684)	(19,864)
Net cash provided by (used in) financing activities	347,877	(161,648)
Net increase (decrease) in unrestricted cash, cash equivalents and restricted cash	432,528	(93,836)
Unrestricted cash, cash equivalents and restricted cash, beginning of period	686,502	819,845
Unrestricted cash, cash equivalents and restricted cash, end of period	\$ 1,119,030	\$ 726,009
Cash paid for interest	\$ 3,320	\$ 2,016
Cash paid for income taxes	\$ 202	\$ 509

Reconciliation of unrestricted cash, cash equivalents and restricted cash at end of period:

Unrestricted cash and cash equivalents	\$ 1,118,804	\$ 722,003
Restricted cash	226	4,006
Total unrestricted cash, cash equivalents and restricted cash, end of period	\$ 1,119,030	\$ 726,009

GREEN DOT CORPORATION

REPORTABLE SEGMENTS (UNAUDITED)

	Three Months Ended March 31,	
	2024	2023
Segment Revenue	(In thousands)	
Consumer Services	\$ 100,612	\$ 139,833
B2B Services	241,200	171,292
Money Movement Services	103,150	98,241

Corporate and Other	2,461	2,997
Total segment revenues	447,423	412,363
BaaS commissions and processing expenses (8)	5,100	4,760
Other income (9)	(535)	(743)
Total operating revenues	\$ 451,988	\$ 416,380

Three Months Ended March 31,

2024 2023

Segment Profit

(In thousands)

Consumer Services	\$ 33,259	\$ 52,752
B2B Services	18,283	22,219
Money Movement Services	65,847	61,026
Corporate and Other	(58,157)	(53,454)
Total segment profit *	59,232	82,543
Reconciliation to income before income taxes		
Depreciation and amortization of property, equipment and internal-use software	16,432	13,701
Stock based compensation and related employer taxes	8,706	9,549
Amortization of acquired intangible assets	5,664	5,664
Impairment charges	6,405	—
Legal settlements and related expenses	5,880	100
Other expense	5,591	2,534
Operating income	10,554	50,995
Interest expense, net	1,457	1,644
Other expense, net	(1,810)	(3,024)
Income before income taxes	\$ 7,287	\$ 46,327

* Total segment profit is also referred to herein as adjusted EBITDA in its non-GAAP measures. Additional information about the Company's non-GAAP financial measures can be found under the caption "About Non-GAAP Financial Measures."

Green Dot's segment reporting is based on how its Chief Operating Decision Maker ("CODM") manages its businesses, including resource allocation and performance assessment. Its CODM (who is the Chief Executive Officer) organizes and manages the businesses primarily on the basis of the channels in which its product and services are offered and uses net revenue and segment profit to assess profitability. Segment profit reflects each segment's net revenue less direct costs, such as sales and marketing expenses, processing expenses, third-party call center support and transaction

losses. Green Dot's operations are aggregated amongst three reportable segments: 1) Consumer Services, 2) Business to Business ("B2B") Services and 3) Money Movement Services.

The Corporate and Other segment primarily consists of net interest income, certain other investment income earned by Green Dot's bank, interest profit sharing arrangements with certain BaaS partners (a reduction of revenue), eliminations of inter-segment revenues and expenses, and unallocated corporate expenses, which include Green Dot's fixed expenses, such as salaries, wages and related benefits for its employees, professional services fees, software licenses, telephone and communication costs, rent, utilities, and insurance that are not considered when Green Dot's CODM evaluates segment performance. Non-cash expenses such as stock-based compensation, depreciation and amortization of long-lived assets, impairment charges and other non-recurring expenses that are not considered by Green Dot's CODM when it is evaluating overall consolidated financial results are excluded from its unallocated corporate expenses. Green Dot does not evaluate performance or allocate resources based on segment asset data, and therefore such information is not presented.

GREEN DOT CORPORATION

Reconciliation of Total Operating Revenues to Non-GAAP Total Operating Revenues ⁽¹⁾

(Unaudited)

	Three Months Ended March 31,	
	2024	2023
	(In thousands)	
Total operating revenues	\$ 451,988	\$ 416,380
BaaS commissions and processing expenses (8)	(5,100)	(4,760)
Other income (9)	535	743
Non-GAAP total operating revenues	\$ 447,423	\$ 412,363

Reconciliation of Net Income to Non-GAAP Net Income ⁽¹⁾

(Unaudited)

	Three Months Ended March 31,	
	2024	2023
	(In thousands, except per share data)	
Net income	\$ 4,750	\$ 36,012
Stock-based compensation and related employer payroll taxes (3)	8,706	9,549
Amortization of acquired intangible assets (4)	5,664	5,664
Transaction and related acquisition costs (4)	—	(3)
Amortization of deferred financing costs (5)	36	36
Impairment charges (5)	6,405	—
Legal settlements and related expenses (5)	5,880	100
Losses in equity method investments (5)	2,656	4,068

Change in fair value of loans held for sale (5)	(225)	(240)
Extraordinary severance expenses (6)	5,020	1,769
Other income, net (5)	(50)	(36)
Income tax effect (7)	(7,402)	(5,626)
Non-GAAP net income	\$ 31,440	\$ 51,293
Diluted earnings per common share		
GAAP	\$ 0.09	\$ 0.69
Non-GAAP	\$ 0.59	\$ 0.99

Diluted weighted-average common shares issued and outstanding

GAAP	53,270	52,021
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GREEN DOT CORPORATION

Supplemental Detail on Diluted Weighted-Average Common Shares Issued and Outstanding (Unaudited)

	Three Months Ended March 31,	
	2024	2023
	(In thousands)	
Class A common stock outstanding as of March 31:	53,158	51,994
Weighting adjustment	(216)	(181)
Dilutive potential shares:		
Service based restricted stock units	259	109
Performance-based restricted stock units	4	68
Employee stock purchase plan	65	31
Diluted weighted-average shares issued and outstanding	53,270	52,021

Reconciliation of Net Income to Adjusted EBITDA ⁽¹⁾ (Unaudited)

Three Months Ended March 31,

2024 2023

	(In thousands)			
Net income	\$ 4,750		\$ 36,012	
Interest expense, net (2)	1,457		1,644	
Income tax expense	2,537		10,315	
Depreciation and amortization of property, equipment and internal-use software (2)	16,432		13,701	
Stock-based compensation and related employer payroll taxes (2)(3)	8,706		9,549	
Amortization of acquired intangible assets (2)(4)	5,664		5,664	
Transaction and related acquisition costs (2)(4)	—		(3	)
Impairment charges (2)(5)	6,405		—	
Legal settlements and related expenses (2)(5)	5,880		100	
Losses in equity method investments (2)(5)	2,656		4,068	
Change in fair value of loans held for sale (2)(5)	(225	)	(240	)
Extraordinary severance expenses (2)(6)	5,020		1,769	
Other income, net (2)(5)	(50	)	(36	)
Adjusted EBITDA	\$ 59,232		\$ 82,543	
Non-GAAP total operating revenues	\$ 447,423		\$ 412,363	
Adjusted EBITDA/Non-GAAP total operating revenues (adjusted EBITDA margin)	13.2	%	20.0	%

GREEN DOT CORPORATION

Reconciliation of Forward Looking Guidance for Non-GAAP Financial Measures to

Projected GAAP Total Operating Revenues ⁽¹⁾

(Unaudited)

	FY 2024	
	Range	
	Low	High
	(In millions)	
Total operating revenues	\$ 1,567	\$ 1,617
Adjustments (8)(9)	(17	) (17

Non-GAAP total operating revenues	\$ 1,550	\$ 1,600
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**Reconciliation of Forward Looking Guidance for Non-GAAP Financial Measures to
Projected GAAP Net Income ⁽¹⁾
(Unaudited)**

	FY 2024	
	Range	
	Low	High
	(In millions)	
Net income	\$ 6.5	\$ 15.0
Adjustments (10)	163.5	165.0
Adjusted EBITDA	\$ 170.0	\$ 180.0
Non-GAAP total operating revenues	\$ 1,600	\$ 1,550
Adjusted EBITDA/Non-GAAP total operating revenues (adjusted EBITDA margin)	10.6 %	11.6 %

**Reconciliation of Forward Looking Guidance for Non-GAAP Financial Measures to
Projected GAAP Net Income ⁽¹⁾
(Unaudited)**

	FY 2024	
	Range	
	Low	High
	(In millions, except per share data)	
Net income	\$ 6.5	\$ 15.0
Adjustments (10)	71.8	71.1
Non-GAAP net income	\$ 78.3	\$ 86.0
Diluted earnings per share		
GAAP	\$ 0.12	\$ 0.28
Non-GAAP	\$ 1.45	\$ 1.59

Diluted weighted-average shares issued and outstanding

GAAP	54.0	54.0
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To supplement Green Dot's consolidated financial statements presented in accordance with GAAP, Green Dot uses measures of operating results that are adjusted to exclude various, primarily non-cash, expenses and charges. These financial measures are not calculated or presented in accordance with GAAP and should not be considered as alternatives to or substitutes for operating revenues, operating income, net income or any (1) other measure of financial performance calculated and presented in accordance with GAAP. These financial measures may not be comparable to similarly-titled measures of other organizations because other organizations may not calculate their measures in the same manner as Green Dot does. These financial measures are adjusted to eliminate the impact of items that Green Dot does not consider indicative of its core operating performance. You are encouraged to evaluate these adjustments and the reasons Green Dot considers them appropriate.

Green Dot believes that the non-GAAP financial measures it presents are useful to investors in evaluating Green Dot's operating performance for the following reasons:

- adjusted EBITDA is widely used by investors to measure a company's operating performance without regard to items, such as non-operating net interest income and expense, income tax benefit and expense, depreciation and amortization, stock-based compensation and related employer payroll taxes, changes in the fair value of contingent consideration, transaction costs, impairment charges, extraordinary severance expenses, certain legal settlement and related expenses, earnings or losses from equity method investments, changes in the fair value of loans held for sale, and other charges and income that can vary substantially from company to company depending upon their respective financing structures and accounting policies, the book values of their assets, their capital structures and the methods by which their assets were acquired;
- securities analysts use adjusted EBITDA as a supplemental measure to evaluate the overall operating performance of companies; and
- Green Dot records stock-based compensation from period to period, and recorded stock-based compensation expenses and related employer payroll taxes, net of forfeitures, of approximately \$8.7 million and \$9.5 million for the three months ended March 31, 2024 and 2023, respectively. By comparing Green Dot's adjusted EBITDA, non-GAAP net income and non-GAAP diluted earnings per share in different historical periods, investors can evaluate Green Dot's operating results without the additional variations caused by stock-based compensation expense and related employer payroll taxes, which may not be comparable from period to period due to changes in the fair market value of Green Dot's Class A common stock (which is influenced by external factors like the volatility of the public markets and the financial performance of Green Dot's peers) and is not a key measure of Green Dot's operations.

Green Dot's management uses the non-GAAP financial measures:

- as measures of operating performance, because they exclude the impact of items not directly resulting from Green Dot's core operations;
- for planning purposes, including the preparation of Green Dot's annual operating budget;
- to allocate resources to enhance the financial performance of Green Dot's business;
- to evaluate the effectiveness of Green Dot's business strategies;
- to establish metrics for variable compensation; and
- in communications with Green Dot's board of directors concerning Green Dot's financial performance.

Green Dot understands that, although adjusted EBITDA and other non-GAAP financial measures are frequently used by investors and securities analysts in their evaluations of companies, these measures have limitations as an analytical tool, and you should not consider them in isolation or as substitutes for an analysis of Green Dot's results of operations as reported under GAAP. Some of these limitations are:

- that these measures do not reflect Green Dot's capital expenditures or future requirements for capital expenditures or other contractual commitments;
- that these measures do not reflect changes in, or cash requirements for, Green Dot's working capital needs;
- that these measures do not reflect non-operating interest expense or interest income;
- that these measures do not reflect cash requirements for income taxes;

- that, although depreciation and amortization are non-cash charges, the assets being depreciated or amortized will often have to be replaced in the future, and these measures do not reflect any cash requirements for these replacements; and
 - that other companies in Green Dot's industry may calculate these measures differently than Green Dot does, limiting their usefulness as comparative measures.
- (2) Green Dot does not include any income tax impact of the associated non-GAAP adjustment to adjusted EBITDA, as the case may be, because each of these adjustments to the non-GAAP financial measure is provided before income tax expense.

- This expense consists primarily of expenses for restricted stock units (including performance-based restricted stock units) and related employer payroll taxes. Stock-based compensation expense is not comparable from period to period due to changes in the fair market value of Green Dot's Class A common stock (which is influenced by external factors like the volatility of public markets and the financial performance of Green Dot's peers) and is not a key measure of Green Dot's operations. Green Dot excludes stock-based compensation expense from its non-GAAP financial measures primarily because it consists of non-cash expenses that Green Dot does not believe are reflective of ongoing operating results. Green Dot also believes that it is not useful to investors to understand the impact of stock-based compensation to its results of operations. Further, the related employer payroll taxes are dependent upon volatility in Green Dot's stock price, as well as the timing and size of option exercises and vesting of restricted stock units, over which Green Dot has limited to no control. This expense is included as a component of compensation and benefits expenses on Green Dot's consolidated statements of operations.
- (3)

- Green Dot excludes certain income and expenses that are the result of acquisitions. These acquisition-related adjustments include items such as transaction costs, the amortization of acquired intangible assets, changes in the fair value of contingent consideration, settlements of contingencies established at time of acquisition and other acquisition related charges, such as integration charges and professional and legal fees, which result in Green Dot recording expenses or fair value adjustments in its GAAP financial statements. Green Dot analyzes the performance of its operations without regard to these adjustments. In determining whether any acquisition-related adjustment is appropriate, Green Dot takes into consideration, among other things, how such adjustments would or would not aid in the understanding of the performance of its operations. These items are included as a component of other general and administrative expenses on Green Dot's consolidated statements of operations, as applicable for the periods presented.
- (4)

- Green Dot excludes certain income and expenses that are not reflective of ongoing operating results. It is difficult to estimate the amount or timing of these items in advance. Although these events are reflected in Green Dot's GAAP financial statements, Green Dot excludes them in its non-GAAP financial measures because Green Dot believes these items may limit the comparability of ongoing operations with prior and future periods. These adjustments include items such as amortization attributable to deferred financing costs, impairment charges related to long-lived assets, earnings or losses from equity method investments, legal settlements and related expenses, changes in the fair value of loans held for sale, realized gains on investment securities and other income and expenses, as applicable for the periods presented. In determining whether any such adjustment is appropriate, Green Dot takes into consideration, among other things, how such adjustments would or would not aid in the understanding of the performance of its operations. Each of these adjustments, except for amortization of deferred financing costs, earnings and losses from equity method investments, fair value changes on loans held for sale, and realized gains on investment securities, which are all included below operating income, are included within other general and administrative expenses on Green Dot's consolidated statements of operations.
- (5)

- During the three months ended March 31, 2024, Green Dot recorded charges of \$5.0 million related to extraordinary severance expenses, which were paid out in connection with reductions in force and other extraordinary involuntary terminations of employment. Although severance expenses may arise throughout the fiscal year, Green Dot believes the nature of these extraordinary costs are not indicative of its core operating performance. This expense is included as a component of compensation and benefits expenses on Green Dot's consolidated statements of operations.
- (6)

- Represents the tax effect for the related non-GAAP measure adjustments using Green Dot's year to date non-GAAP effective tax rate. It also excludes both the impact of excess tax benefits related to stock-based compensation and the IRC §162(m) limitation that applies to performance-based restricted stock units expense as of March 31, 2024.
- (7)

- Represents commissions and certain processing-related costs associated with BaaS products and services where Green Dot does not control customer acquisition. This adjustment is netted against Green Dot's B2B Services revenues when evaluating segment performance.
- (8)

- Represents other non-interest investment income earned by Green Dot Bank. This amount is included along with operating interest income in Green Dot's Corporate and Other segment since the yield earned on these investments are generated on a recurring basis and earned similarly to its investment securities available for sale.
- (9)

(10) These amounts represent estimated adjustments for items such as income taxes, depreciation and amortization, employee stock-based compensation and related employer taxes, amortization attributable to deferred financing costs, impairment charges, extraordinary severance expenses, earnings and losses from equity method investments, changes in the fair value of loans held for sale, legal settlements and related expenses and other income and expenses. Employee stock-based compensation expense includes assumptions about the future fair value of the Company's Class A common stock (which is influenced by external factors like the volatility of public markets and the financial performance of the Company's peers).

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