

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended June 30, 2025  
OR

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from            to  
Commission file number 001-34819



(Exact name of Registrant as specified in its charter)

Delaware

(State or other jurisdiction of incorporation or organization)

95-4766827

(IRS Employer Identification No.)

1675 N. Freedom Blvd (200 West) Building 1  
Provo, Utah 84604

(Address of principal executive offices, including zip code)

(626) 765-2000

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class:                    | Trading Symbol(s): | Name of each exchange on which registered: |
|---|--------------------|--|
| Class A Common Stock, \$0.001 par value | GDOT               | New York Stock Exchange                    |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

|                         |                          |                           |                                     |
|-------------------------|--------------------------|---------------------------|-------------------------------------|
| Large accelerated filer | <input type="checkbox"/> | Accelerated filer         | <input checked="" type="checkbox"/> |
| Non-accelerated filer   | <input type="checkbox"/> | Smaller reporting company | <input type="checkbox"/>            |
| Emerging growth company | <input type="checkbox"/> |                           |                                     |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

There were 55,392,705 shares of Class A common stock outstanding, par value \$0.001 per share as of July 31, 2025.

**GREEN DOT CORPORATION  
TABLE OF CONTENTS**

|  | <u>Page</u> |
|--|-------------|
| <b>PART I – FINANCIAL INFORMATION</b>  |             |
| Item 1. Financial Statements   | 1           |
| Consolidated Balance Sheets – June 30, 2025 and December 31, 2024  | 1           |
| Consolidated Statements of Operations – Three and Six Months Ended June 30, 2025 and 2024                      | 2           |
| Consolidated Statements of Comprehensive Income And Loss – Three and Six Months Ended June 30, 2025 and 2024   | 3           |
| Consolidated Statements of Changes in Stockholders' Equity – Three and Six Months Ended June 30, 2025 and 2024 | 4           |
| Consolidated Statements of Cash Flows – Six Months Ended June 30, 2025 and 2024                                | 6           |
| Notes to Consolidated Financial Statements   | 7           |
| Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations                  | 27          |
| Item 3. Quantitative and Qualitative Disclosures about Market Risk   | 48          |
| Item 4. Controls and Procedures  | 49          |
| <b>PART II – OTHER INFORMATION</b>   |             |
| Item 1. Legal Proceedings  | 50          |
| Item 1A. Risk Factors  | 50          |
| Item 2. Unregistered Sales of Equity Securities, Use of Proceeds, and Issuer Purchases of Equity Securities    | 64          |
| Item 5. Other Information  | 64          |
| Item 6. Exhibits   | 65          |
| Signature  | 66          |

---

## PART I

## ITEM 1. Financial Statements

GREEN DOT CORPORATION  
CONSOLIDATED BALANCE SHEETS

|   | June 30, 2025<br>(unaudited) | December 31, 2024 |
|---|------------------------------|-------------------|
| <b>Assets</b>   |                              |                   |
| (In thousands, except par value)  |                              |                   |
| Current assets:   |                              |                   |
| Unrestricted cash and cash equivalents  | \$ 2,312,518                 | \$ 1,592,391      |
| Restricted cash   | 44                           | 44                |
| Investment securities available-for-sale, at fair value   | —                            | 24,152            |
| Settlement assets   | 679,542                      | 616,172           |
| Accounts receivable, net  | 103,069                      | 132,007           |
| Prepaid expenses and other assets   | 52,377                       | 63,424            |
| Income tax receivable   | 7,447                        | —                 |
| Total current assets  | 3,154,997                    | 2,428,190         |
| Investment securities available-for-sale, at fair value   | 1,537,658                    | 2,008,650         |
| Loans to bank customers, net of allowance for credit losses of \$22,406 and \$17,542 as of June 30, 2025 and December 31, 2024, respectively  | 34,616                       | 31,961            |
| Prepaid expenses and other assets   | 165,673                      | 242,707           |
| Property, equipment, and internal-use software, net   | 198,134                      | 188,363           |
| Operating lease right-of-use assets   | 9,426                        | 10,823            |
| Deferred expenses   | 868                          | 1,242             |
| Net deferred tax assets   | 96,155                       | 124,405           |
| Goodwill and intangible assets  | 385,937                      | 397,941           |
| Total assets  | \$ 5,583,464                 | \$ 5,434,282      |
| <b>Liabilities and Stockholders' Equity</b>   |                              |                   |
| Current liabilities:  |                              |                   |
| Accounts payable  | \$ 111,557                   | \$ 103,765        |
| Deposits  | 4,096,701                    | 4,010,520         |
| Obligations to customers  | 231,229                      | 236,616           |
| Settlement obligations  | 57,261                       | 48,482            |
| Amounts due to card issuing banks for overdrawn accounts  | —                            | 84                |
| Other accrued liabilities   | 86,749                       | 87,675            |
| Operating lease liabilities   | 2,875                        | 2,416             |
| Deferred revenue  | 4,722                        | 6,279             |
| Income tax payable  | 359                          | 6,648             |
| Total current liabilities   | 4,591,453                    | 4,502,485         |
| Other accrued liabilities   | 616                          | 1,045             |
| Operating lease liabilities   | 7,172                        | 8,641             |
| Notes payable   | 63,341                       | 48,526            |
| Total liabilities   | 4,662,582                    | 4,560,697         |
| Commitments and contingencies (Note 17)   |                              |                   |
| Stockholders' equity:   |                              |                   |
| Class A common stock, \$0.001 par value; 100,000 shares authorized as of June 30, 2025 and December 31, 2024; 55,388 and 54,227 shares issued and outstanding as of June 30, 2025 and December 31, 2024, respectively | 55                           | 55                |
| Additional paid-in capital  | 416,767                      | 408,010           |
| Retained earnings   | 722,350                      | 743,602           |
| Accumulated other comprehensive loss  | (218,290)                    | (278,082)         |
| Total stockholders' equity  | 920,882                      | 873,585           |
| Total liabilities and stockholders' equity  | \$ 5,583,464                 | \$ 5,434,282      |

See notes to unaudited consolidated financial statements

**GREEN DOT CORPORATION**  
**CONSOLIDATED STATEMENTS OF OPERATIONS**  
**(UNAUDITED)**

|  | Three Months Ended June 30, |             | Six Months Ended June 30, |             |
|--|-----------------------------|-------------|---------------------------|-------------|
|  | 2025                        | 2024        | 2025                      | 2024        |
| (In thousands, except per share data)                          |                             |             |                           |             |
| Operating revenues:  |                             |             |                           |             |
| Card revenues and other fees                                   | \$ 381,224                  | \$ 286,127  | \$ 757,177                | \$ 567,630  |
| Cash processing revenues                                       | 54,484                      | 56,744      | 167,857                   | 163,550     |
| Interchange revenues   | 46,967                      | 49,585      | 94,886                    | 100,553     |
| Interest income, net   | 21,501                      | 14,665      | 43,130                    | 27,376      |
| Total operating revenues                                       | 504,176                     | 407,121     | 1,063,050                 | 859,109     |
| Operating expenses:  |                             |             |                           |             |
| Sales and marketing expenses                                   | 50,159                      | 52,947      | 109,847                   | 115,322     |
| Compensation and benefits expenses                             | 63,847                      | 61,348      | 130,061                   | 128,172     |
| Processing expenses  | 293,213                     | 207,896     | 578,530                   | 403,562     |
| Other general and administrative expenses                      | 83,558                      | 108,597     | 170,468                   | 225,166     |
| Total operating expenses                                       | 490,777                     | 430,788     | 988,906                   | 872,222     |
| Operating income (loss)  | 13,399                      | (23,667)    | 74,144                    | (13,113)    |
| Interest expense, net  | 1,631                       | 1,272       | 3,017                     | 2,729       |
| Other (expense), net   | (74,691)                    | (4,530)     | (100,395)                 | (6,340)     |
| Loss before income taxes                                       | (62,923)                    | (29,469)    | (29,268)                  | (22,182)    |
| Income tax (benefit) expense                                   | (15,898)                    | (754)       | (8,016)                   | 1,783       |
| Net loss   | \$ (47,025)                 | \$ (28,715) | \$ (21,252)               | \$ (23,965) |
| Basic loss per common share:                                   |                             |             |                           |             |
|  | \$ (0.85)                   | \$ (0.54)   | \$ (0.39)                 | \$ (0.45)   |
| Diluted loss per common share                                  |                             |             |                           |             |
|  | \$ (0.85)                   | \$ (0.54)   | \$ (0.39)                 | \$ (0.45)   |
| Basic weighted-average common shares issued and outstanding:   | 55,127                      | 53,452      | 54,746                    | 53,197      |
| Diluted weighted-average common shares issued and outstanding: | 55,127                      | 53,452      | 54,746                    | 53,197      |

**See notes to unaudited consolidated financial statements**

**GREEN DOT CORPORATION**  
**CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME AND LOSS**  
**(UNAUDITED)**

|   | Three Months Ended June 30, |                    | Six Months Ended June 30, |                   |
|---|-----------------------------|--------------------|---------------------------|-------------------|
|   | 2025                        | 2024               | 2025                      | 2024              |
|   | (In thousands)              |                    |                           |                   |
| Net loss  | \$ (47,025)                 | \$ (28,715)        | \$ (21,252)               | \$ (23,965)       |
| Other comprehensive (loss) income                             |                             |                    |                           |                   |
| Unrealized holding income, net of tax                         | 11,867                      | 18,414             | 41,188                    | 17,735            |
| Reclassification of losses realized in net income, net of tax | 212                         | —                  | 18,604                    | —                 |
| Comprehensive (loss) income                                   | <u>\$ (34,946)</u>          | <u>\$ (10,301)</u> | <u>\$ 38,540</u>          | <u>\$ (6,230)</u> |

**See notes to unaudited consolidated financial statements**

**GREEN DOT CORPORATION**  
**CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY**  
**(UNAUDITED)**

| Three Months Ended June 30, 2025   |                      |              |                                |                      |   |                                  |
|--|----------------------|--------------|--------------------------------|----------------------|---|----------------------------------|
|  | Class A Common Stock |              | Additional Paid-<br>in Capital | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Loss | Total<br>Stockholders'<br>Equity |
|  | Shares               | Amount       |                                |                      |   |                                  |
|  | (In thousands)       |              |                                |                      |   |                                  |
| <b>Balance at March 31, 2025</b>   | 54,873               | \$ 55        | \$ 408,602                     | \$ 769,375           | \$ (230,369)                                  | \$ 947,663                       |
| Common stock issued under stock plans, net of withholdings and related tax effects | 515                  | —            | 2,429                          | —                    | —   | 2,429                            |
| Stock-based compensation   | —                    | —            | 5,736                          | —                    | —   | 5,736                            |
| Net loss   | —                    | —            | —                              | (47,025)             | —   | (47,025)                         |
| Other comprehensive income   | —                    | —            | —                              | —                    | 12,079  | 12,079                           |
| <b>Balance at June 30, 2025</b>  | <b>55,388</b>        | <b>\$ 55</b> | <b>\$ 416,767</b>              | <b>\$ 722,350</b>    | <b>\$ (218,290)</b>                           | <b>\$ 920,882</b>                |

| Three Months Ended June 30, 2024   |                      |              |                                |                      |   |                                  |
|--|----------------------|--------------|--------------------------------|----------------------|---|----------------------------------|
|  | Class A Common Stock |              | Additional Paid-<br>in Capital | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Loss | Total<br>Stockholders'<br>Equity |
|  | Shares               | Amount       |                                |                      |   |                                  |
|  | (In thousands)       |              |                                |                      |   |                                  |
| <b>Balance at March 31, 2024</b>   | 53,158               | \$ 53        | \$ 383,205                     | \$ 775,054           | \$ (287,666)                                  | \$ 870,646                       |
| Common stock issued under stock plans, net of withholdings and related tax effects | 549                  | 1            | 2,358                          | —                    | —   | 2,359                            |
| Stock-based compensation   | —                    | —            | 7,247                          | —                    | —   | 7,247                            |
| Net loss   | —                    | —            | —                              | (28,715)             | —   | (28,715)                         |
| Other comprehensive income   | —                    | —            | —                              | —                    | 18,414  | 18,414                           |
| <b>Balance at June 30, 2024</b>  | <b>53,707</b>        | <b>\$ 54</b> | <b>\$ 392,810</b>              | <b>\$ 746,339</b>    | <b>\$ (269,252)</b>                           | <b>\$ 869,951</b>                |

**See notes to unaudited consolidated financial statements**

**GREEN DOT CORPORATION**  
**CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' EQUITY (CONTINUED)**  
**(UNAUDITED)**

|  | Six Months Ended June 30, 2025 |              |                                |                      |   |                                  |
|--|--------------------------------|--------------|--------------------------------|----------------------|---|----------------------------------|
|  | Class A Common Stock           |              | Additional Paid-<br>in Capital | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Loss | Total<br>Stockholders'<br>Equity |
|  | Shares                         | Amount       |                                |                      |   |                                  |
|  | (In thousands)                 |              |                                |                      |   |                                  |
| <b>Balance at December 31, 2024</b>  | 54,227                         | \$ 55        | \$ 408,010                     | \$ 743,602           | \$ (278,082)                                  | \$ 873,585                       |
| Common stock issued under stock plans, net of withholdings and related tax effects | 1,161                          | —            | —                              | —                    | —   | —                                |
| Stock-based compensation   | —                              | —            | 8,757                          | —                    | —   | 8,757                            |
| Net loss   | —                              | —            | —                              | (21,252)             | —   | (21,252)                         |
| Other comprehensive income   | —                              | —            | —                              | —                    | 59,792  | 59,792                           |
| <b>Balance at June 30, 2025</b>  | <b>55,388</b>                  | <b>\$ 55</b> | <b>\$ 416,767</b>              | <b>\$ 722,350</b>    | <b>\$ (218,290)</b>                           | <b>\$ 920,882</b>                |

|  | Six Months Ended June 30, 2024 |              |                                |                      |   |                                  |
|--|--------------------------------|--------------|--------------------------------|----------------------|---|----------------------------------|
|  | Class A Common Stock           |              | Additional Paid-<br>in Capital | Retained<br>Earnings | Accumulated<br>Other<br>Comprehensive<br>Loss | Total<br>Stockholders'<br>Equity |
|  | Shares                         | Amount       |                                |                      |   |                                  |
|  | (In thousands)                 |              |                                |                      |   |                                  |
| <b>Balance at December 31, 2023</b>  | 52,816                         | \$ 53        | \$ 375,980                     | \$ 770,304           | \$ (286,987)                                  | \$ 859,350                       |
| Common stock issued under stock plans, net of withholdings and related tax effects | 891                            | 1            | 958                            | —                    | —   | 959                              |
| Stock-based compensation   | —                              | —            | 15,872                         | —                    | —   | 15,872                           |
| Net loss   | —                              | —            | —                              | (23,965)             | —   | (23,965)                         |
| Other comprehensive income   | —                              | —            | —                              | —                    | 17,735  | 17,735                           |
| <b>Balance at June 30, 2024</b>  | <b>53,707</b>                  | <b>\$ 54</b> | <b>\$ 392,810</b>              | <b>\$ 746,339</b>    | <b>\$ (269,252)</b>                           | <b>\$ 869,951</b>                |

**See notes to unaudited consolidated financial statements**

**GREEN DOT CORPORATION**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**  
**(UNAUDITED)**

|  | Six Months Ended June 30, |              |
|--|---------------------------|--------------|
|  | 2025                      | 2024         |
| (In thousands)   |                           |              |
| <b>Operating activities</b>  |                           |              |
| Net loss   | \$ (21,252)               | \$ (23,965)  |
| Adjustments to reconcile net loss to net cash provided by operating activities:                    |                           |              |
| Depreciation and amortization of property, equipment and internal-use software                     | 31,262                    | 32,259       |
| Amortization of intangible assets  | 10,399                    | 11,049       |
| Provision for uncollectible overdrawn accounts from purchase transactions                          | 6,610                     | 11,261       |
| Provision for loan losses  | 15,087                    | 16,747       |
| Stock-based compensation   | 8,757                     | 15,872       |
| Losses in equity method investments  | 78,702                    | 7,459        |
| Realized loss on available-for-sale investment securities  | 24,779                    | —            |
| Amortization of discount on available-for-sale investment securities                               | (589)                     | (1,133)      |
| Impairment of long-lived assets  | 866                       | 4,936        |
| Other  | (2,735)                   | (1,040)      |
| Changes in operating assets and liabilities:   |                           |              |
| Accounts receivable, net   | 22,328                    | 22,999       |
| Prepaid expenses and other assets  | 12,157                    | 12,936       |
| Deferred expenses  | 374                       | 335          |
| Accounts payable and other accrued liabilities   | 6,342                     | 12,021       |
| Deferred revenue   | (1,983)                   | (789)        |
| Income tax receivable/payable  | (13,644)                  | 124          |
| Other, net   | 241                       | (397)        |
| Net cash provided by operating activities  | 177,701                   | 120,674      |
| <b>Investing activities</b>  |                           |              |
| Purchases of available-for-sale investment securities  | (274,820)                 | —            |
| Proceeds from maturities of available-for-sale securities  | 103,283                   | 94,716       |
| Proceeds from sales and calls of available-for-sale securities                                     | 730,447                   | 95           |
| Payments for property, equipment and internal-use software   | (38,912)                  | (31,494)     |
| Net changes in loans   | (17,413)                  | (20,204)     |
| Investment in TailFin Labs, LLC  | —                         | (35,000)     |
| Other investing activities   | (921)                     | (330)        |
| Net cash provided by investing activities  | 501,664                   | 7,783        |
| <b>Financing activities</b>  |                           |              |
| Borrowings on notes payable  | 14,860                    | —            |
| Borrowings on revolving line of credit   | —                         | 167,000      |
| Repayments on revolving line of credit   | —                         | (166,000)    |
| Proceeds from exercise of options and ESPP purchases   | 2,633                     | 2,719        |
| Taxes paid related to net share settlement of equity awards  | (2,633)                   | (1,760)      |
| Net changes in deposits  | 86,303                    | 613,273      |
| Net changes in settlement assets and obligations to customers                                      | (59,978)                  | (112,974)    |
| Deferred financing costs   | (423)                     | —            |
| Net cash provided by financing activities  | 40,762                    | 502,258      |
| Net increase in unrestricted cash, cash equivalents and restricted cash                            | 720,127                   | 630,715      |
| Unrestricted cash, cash equivalents and restricted cash, beginning of period                       | 1,592,435                 | 686,502      |
| Unrestricted cash, cash equivalents and restricted cash, end of period                             | \$ 2,312,562              | \$ 1,317,217 |
| Cash paid for interest   | \$ 6,549                  | \$ 6,360     |
| Cash paid for income taxes   | \$ 5,374                  | \$ 1,219     |
| <b>Reconciliation of unrestricted cash, cash equivalents and restricted cash at end of period:</b> |                           |              |
| Unrestricted cash and cash equivalents   | \$ 2,312,518              | \$ 1,316,999 |
| Restricted cash  | 44                        | 218          |
| Total unrestricted cash, cash equivalents and restricted cash, end of period                       | \$ 2,312,562              | \$ 1,317,217 |

See notes to unaudited consolidated financial statements

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**(UNAUDITED)**

**Note 1—Organization**

Green Dot Corporation (“we,” “our,” or “us” refer to Green Dot Corporation and its consolidated subsidiaries) is a financial technology platform and registered bank holding company that builds banking and payment solutions to create value, retain and reward customers, and accelerate growth for businesses of all sizes. For more than two decades, we have delivered financial tools and services that address the most pressing financial needs of consumers and businesses, and that transform the way people and businesses manage and move money. Through Green Dot Bank, our wholly-owned subsidiary, we deliver a broad spectrum of financial products to consumers and businesses through our portfolio of brands, including debit, checking, credit, prepaid, and payroll cards, as well as robust money processing services, such as tax refunds, cash deposits and disbursements.

We were incorporated in Delaware in 1999 and became a bank holding company under the Bank Holding Company Act and Green Dot Bank became a member bank of the Federal Reserve System in December 2011.

**Note 2—Summary of Significant Accounting Policies****Basis of Presentation**

The accompanying unaudited consolidated financial statements are prepared in accordance with generally accepted accounting principles in the United States of America, or GAAP. We consolidated our wholly-owned subsidiaries and eliminated all significant intercompany balances and transactions.

We have also prepared the accompanying unaudited consolidated financial statements in conformity with the instructions to Form 10-Q and Article 10 of Regulation S-X and, consequently, they do not include all of the annual disclosures required by GAAP. Reference is made to our Annual Report on Form 10-K for the year ended December 31, 2024 for additional disclosures, including a summary of our significant accounting policies. There have been no material changes to our previously disclosed significant accounting policies during the six months ended June 30, 2025. In our opinion, the accompanying unaudited consolidated financial statements contain all adjustments, consisting of normal and recurring items, necessary for the fair presentation of our financial position, results of operations and cash flows for the interim periods presented.

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting periods. Future events and their effects cannot be predicted with certainty; accordingly, accounting estimates require the exercise of judgment. These financial statements were prepared using information reasonably available as of June 30, 2025 and through the date of this report. The accounting estimates used in the preparation of our consolidated financial statements may change as new events occur, as more experience is acquired, as additional information is obtained, and as our operating environment changes. Actual results may differ from these estimates due to a variety of factors, including those identified under Part II, Item 1A. "Risk Factors" in this report.

**Recent Accounting Pronouncements***Recently adopted accounting pronouncements*

In December 2023, the Financial Standards Accounting Board ("FASB") issued Accounting Standards Update ("ASU") 2023-09 "*Income Taxes (Topic 740): Improvements to Income Tax Disclosures*" to expand the disclosure requirements for income taxes, specifically related to the rate reconciliation and income taxes paid. ASU 2023-09 is effective for annual periods beginning January 1, 2025, with early adoption permitted. We adopted this standard on January 1, 2025, which will expand our disclosures beginning with our annual consolidated financial statements for the year ended December 31, 2025, but will not have an impact on our consolidated financial results.

*Accounting pronouncements not yet adopted*

In November 2024, the FASB issued ASU 2024-03 "*Income Statement - Reporting Comprehensive Income - Expense Disaggregation Disclosures (Subtopic 220-40): Disaggregation of Income Statement Expenses*," which requires disclosures about specific types of expenses included in the expense captions presented on the consolidated statement of operations, as well as disclosures about selling expenses. The new guidance is effective for annual reporting periods beginning after December 15, 2026, and interim reporting periods beginning after December 15, 2027. The requirements will be applied prospectively with the option for retrospective application. We are currently evaluating the potential effect that the updated standard will have on our consolidated financial statement disclosures.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 3—Revenues**

As discussed in Note 19 — *Segment Information*, we determine our operating segments based on how our chief operating decision maker manages our operations, makes operating decisions and evaluates operating performance. Within our segments, we believe that the nature, amount, timing and uncertainty of our revenue and cash flows and how they are affected by economic factors can be further illustrated based on the timing in which revenue for each of our products and services is recognized. Our products and services are only offered to customers within the United States and certain U.S. territories. The following tables disaggregate our revenues earned from external customers by each of our reportable segments:

|                                   | Three Months Ended June 30, 2025 |                   |                         |                   |
|-----------------------------------|----------------------------------|-------------------|-------------------------|-------------------|
|                                   | Consumer Services                | B2B Services      | Money Movement Services | Total             |
| <b>Timing of recognition</b>      | (In thousands)                   |                   |                         |                   |
| Transferred point in time         | \$ 68,170                        | \$ 38,581         | \$ 53,190               | \$ 159,941        |
| Transferred over time             | 23,030                           | 298,893           | 811                     | 322,734           |
| Operating revenues <sup>(1)</sup> | <u>\$ 91,200</u>                 | <u>\$ 337,474</u> | <u>\$ 54,001</u>        | <u>\$ 482,675</u> |

|                                   | Three Months Ended June 30, 2024 |                   |                         |                   |
|-----------------------------------|----------------------------------|-------------------|-------------------------|-------------------|
|                                   | Consumer Services                | B2B Services      | Money Movement Services | Total             |
| <b>Timing of recognition</b>      | (In thousands)                   |                   |                         |                   |
| Transferred point in time         | \$ 69,608                        | \$ 35,952         | \$ 55,906               | \$ 161,466        |
| Transferred over time             | 24,443                           | 205,779           | 768                     | 230,990           |
| Operating revenues <sup>(1)</sup> | <u>\$ 94,051</u>                 | <u>\$ 241,731</u> | <u>\$ 56,674</u>        | <u>\$ 392,456</u> |

|                                   | Six Months Ended June 30, 2025 |                   |                         |                     |
|-----------------------------------|--------------------------------|-------------------|-------------------------|---------------------|
|                                   | Consumer Services              | B2B Services      | Money Movement Services | Total               |
| <b>Timing of recognition</b>      | (In thousands)                 |                   |                         |                     |
| Transferred point in time         | \$ 137,428                     | \$ 76,125         | \$ 165,630              | \$ 379,183          |
| Transferred over time             | 46,860                         | 592,260           | 1,617                   | 640,737             |
| Operating revenues <sup>(1)</sup> | <u>\$ 184,288</u>              | <u>\$ 668,385</u> | <u>\$ 167,247</u>       | <u>\$ 1,019,920</u> |

|                                   | Six Months Ended June 30, 2024 |                   |                         |                   |
|-----------------------------------|--------------------------------|-------------------|-------------------------|-------------------|
|                                   | Consumer Services              | B2B Services      | Money Movement Services | Total             |
| <b>Timing of recognition</b>      | (In thousands)                 |                   |                         |                   |
| Transferred point in time         | \$ 140,472                     | \$ 69,752         | \$ 161,949              | \$ 372,173        |
| Transferred over time             | 51,586                         | 406,420           | 1,554                   | 459,560           |
| Operating revenues <sup>(1)</sup> | <u>\$ 192,058</u>              | <u>\$ 476,172</u> | <u>\$ 163,503</u>       | <u>\$ 831,733</u> |

(1) Excludes net interest income, a component of total operating revenues, as it is outside the scope of ASC 606, *Revenues*. Also excludes the effects of inter-segment revenues.

Revenues recognized at a point in time are comprised of interchange fees, ATM fees, overdraft protection fees, other similar accountholder transaction-based fees, and substantially all of our cash processing revenues. Revenues recognized over time consists of new card fees, monthly maintenance fees, revenue earned from gift cards and substantially all BaaS (as defined herein) partner program management service fees.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 3—Revenues (continued)**

As presented on our consolidated balance sheets, we record deferred revenue for any upfront payments received in advance of our performance obligations being satisfied. These contract liabilities consist principally of unearned new card fees and monthly maintenance fees. We recognized approximately \$0.5 million and \$0.7 million in revenue for the three months ended June 30, 2025 and 2024, respectively, and \$2.7 million and \$3.6 million for the six months ended June 30, 2025 and 2024, respectively, that were included in deferred revenue at the beginning of the respective periods and did not recognize any revenue during these periods from performance obligations satisfied in previous periods. Substantially all of the deferred revenue balances at the beginning of the respective periods are recognized in the first half of each year. Changes in the deferred revenue balance are driven primarily by the amount of new card fees recognized during the period, and the degree to which these reductions to the deferred revenue balance are offset by the deferral of new card fees associated with cards sold during the period.

**Note 4—Investment Securities**

Our available-for-sale investment securities were as follows:

|                                    | Amortized cost      | Gross unrealized gains | Gross unrealized losses | Fair value          |
|------------------------------------|---------------------|------------------------|-------------------------|---------------------|
|                                    | (In thousands)      |                        |                         |                     |
| <b>June 30, 2025</b>               |                     |                        |                         |                     |
| Agency bond securities             | \$ 179,226          | \$ —                   | \$ (25,684)             | \$ 153,542          |
| Agency mortgage-backed securities  | 1,507,636           | 161                    | (247,842)               | 1,259,955           |
| Municipal bonds                    | 28,819              | —                      | (6,454)                 | 22,365              |
| Asset-backed securities            | 102,000             | —                      | (204)                   | 101,796             |
| <b>Total investment securities</b> | <b>\$ 1,817,681</b> | <b>\$ 161</b>          | <b>\$ (280,184)</b>     | <b>\$ 1,537,658</b> |
| <b>December 31, 2024</b>           |                     |                        |                         |                     |
| Corporate bonds                    | \$ 10,000           | \$ —                   | \$ (110)                | \$ 9,890            |
| Agency bond securities             | 240,628             | —                      | (38,132)                | 202,496             |
| Agency mortgage-backed securities  | 2,121,037           | 3                      | (323,467)               | 1,797,573           |
| Municipal bonds                    | 29,116              | —                      | (6,273)                 | 22,843              |
| <b>Total investment securities</b> | <b>\$ 2,400,781</b> | <b>\$ 3</b>            | <b>\$ (367,982)</b>     | <b>\$ 2,032,802</b> |

As of June 30, 2025 and December 31, 2024, the gross unrealized losses and fair values of available-for-sale investment securities that were in unrealized loss positions were as follows:

|                                    | Less than 12 months |                 | 12 months or more   |                     | Total fair value    | Total unrealized loss |
|------------------------------------|---------------------|-----------------|---------------------|---------------------|---------------------|-----------------------|
|                                    | Fair value          | Unrealized loss | Fair value          | Unrealized loss     |                     |                       |
|                                    | (In thousands)      |                 |                     |                     |                     |                       |
| <b>June 30, 2025</b>               |                     |                 |                     |                     |                     |                       |
| Agency bond securities             | \$ —                | \$ —            | \$ 153,542          | \$ (25,684)         | \$ 153,542          | \$ (25,684)           |
| Agency mortgage-backed securities  | 117,109             | (469)           | 1,076,985           | (247,373)           | 1,194,094           | (247,842)             |
| Municipal bonds                    | —                   | —               | 22,365              | (6,454)             | 22,365              | (6,454)               |
| Asset-backed securities            | 50,583              | (204)           | —                   | —                   | 50,583              | (204)                 |
| <b>Total investment securities</b> | <b>\$ 167,692</b>   | <b>\$ (673)</b> | <b>\$ 1,252,892</b> | <b>\$ (279,511)</b> | <b>\$ 1,420,584</b> | <b>\$ (280,184)</b>   |
| <b>December 31, 2024</b>           |                     |                 |                     |                     |                     |                       |
| Corporate bonds                    | \$ —                | \$ —            | \$ 9,890            | \$ (110)            | \$ 9,890            | \$ (110)              |
| Agency bond securities             | —                   | —               | 202,496             | (38,132)            | 202,496             | (38,132)              |
| Agency mortgage-backed securities  | 15,311              | (937)           | 1,781,301           | (322,530)           | 1,796,612           | (323,467)             |
| Municipal bonds                    | —                   | —               | 22,843              | (6,273)             | 22,843              | (6,273)               |
| <b>Total investment securities</b> | <b>\$ 15,311</b>    | <b>\$ (937)</b> | <b>\$ 2,016,530</b> | <b>\$ (367,045)</b> | <b>\$ 2,031,841</b> | <b>\$ (367,982)</b>   |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 4—Investment Securities (continued)**

Our investments generally consist of highly rated securities, substantially all of which are directly or indirectly backed by the U.S. federal government, as our investment policy restricts our investments to highly liquid, low credit risk assets. As such, we have not recorded any credit-related impairment loss during the three and six months ended June 30, 2025 or 2024 on our available-for-sale investment securities. Unrealized losses as of June 30, 2025 and December 31, 2024 are the result of increases in interest rates relative to when they were purchased as our investment portfolio is comprised predominantly of fixed rate securities. Substantially all of the underlying securities within our investment portfolio were in an unrealized loss position as of June 30, 2025 and December 31, 2024 due to the timing of our investment purchases, as a significant portion of our investments were purchased prior to increases in interest rates by the Federal Reserve, and general volatility in market conditions.

Except as disclosed below, we do not currently intend to sell our remaining investments, and we have determined that it is more likely than not that we will not be required to sell our investments before recovery of their amortized cost bases, which may be at maturity.

In April 2025, we sold certain available-for-sale securities in order to reposition the proceeds into higher yielding assets. As a result, we recorded an estimated realized loss of \$24.5 million during the three months ended March 31, 2025 because we no longer had the intent to hold the securities until recovery of their amortized cost bases as of the then balance sheet date. Total losses recognized upon final settlement of the securities sold amounted to \$24.8 million, and are reflected as a component of other expense, net on our consolidated statement of operations for the six months ended June 30, 2025.

As of June 30, 2025, the contractual maturities of our available-for-sale investment securities were as follows:

|  | Amortized cost      | Fair value          |
|--|---------------------|---------------------|
|  | (In thousands)      |                     |
| Due after one year through five years  | \$ 65,500           | \$ 58,559           |
| Due after five years through ten years | 88,726              | 76,208              |
| Due after ten years                    | 53,819              | 41,140              |
| Mortgage and asset-backed securities   | 1,609,636           | 1,361,751           |
| Total investment securities            | <u>\$ 1,817,681</u> | <u>\$ 1,537,658</u> |

The expected payments on mortgage-backed and asset-backed securities may not coincide with their contractual maturities because the issuers have the right to call or prepay certain obligations.

**Note 5—Accounts Receivable**

Accounts receivable, net consisted of the following:

|   | June 30, 2025     | December 31, 2024 |
|---|-------------------|-------------------|
|   | (In thousands)    |                   |
| Trade receivables   | \$ 50,880         | \$ 35,426         |
| Reserve for uncollectible trade receivables                             | (44)              | —                 |
| Net trade receivables   | <u>50,836</u>     | <u>35,426</u>     |
| Overdrawn accountholder balances from purchase transactions             | 6,058             | 5,827             |
| Reserve for uncollectible overdrawn accounts from purchase transactions | (1,957)           | (1,741)           |
| Net overdrawn accountholder balances from purchase transactions         | <u>4,101</u>      | <u>4,086</u>      |
| Accountholder fees  | 2,570             | 2,413             |
| Receivables due from card issuing banks                                 | 1,848             | 1,757             |
| Fee advances, net   | 3,232             | 46,588            |
| Other receivables   | 40,482            | 41,737            |
| Accounts receivable, net  | <u>\$ 103,069</u> | <u>\$ 132,007</u> |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 5—Accounts Receivable (continued)**

Activity in the reserve for uncollectible overdrawn accounts from purchase transactions consisted of the following:

|   | Three Months Ended June 30, |                 | Six Months Ended June 30, |                 |
|---|-----------------------------|-----------------|---------------------------|-----------------|
|   | 2025                        | 2024            | 2025                      | 2024            |
|   | (In thousands)              |                 |                           |                 |
| Balance, beginning of period  | \$ 1,835                    | \$ 4,143        | \$ 1,741                  | \$ 5,281        |
| Provision for uncollectible overdrawn accounts from purchase transactions | 3,746                       | 3,638           | 6,610                     | 11,261          |
| Charge-offs   | (3,624)                     | (5,044)         | (6,394)                   | (13,805)        |
| Balance, end of period  | <u>\$ 1,957</u>             | <u>\$ 2,737</u> | <u>\$ 1,957</u>           | <u>\$ 2,737</u> |

**Note 6—Loans to Bank Customers**

The following table presents total outstanding loans, gross of the related allowance for credit losses, and a summary of the related payment status:

|                           | 30-59 Days Past Due | 60-89 Days Past Due | 90 Days or More Past Due | Total Past Due  | Total Current or Less Than 30 Days Past Due | Total Outstanding |
|---------------------------|---------------------|---------------------|--------------------------|-----------------|---|-------------------|
|                           | (In thousands)      |                     |                          |                 |   |                   |
| <b>June 30, 2025</b>      |                     |                     |                          |                 |   |                   |
| Residential               | \$ —                | \$ —                | \$ —                     | \$ —            | \$ 7,451                                    | \$ 7,451          |
| Commercial                | —                   | —                   | —                        | —               | 2,570                                       | 2,570             |
| Installment               | —                   | —                   | —                        | —               | 6,600                                       | 6,600             |
| Consumer                  | 1,785               | —                   | —                        | 1,785           | 30,876                                      | 32,661            |
| Secured credit card       | 735                 | 552                 | 1,709                    | 2,996           | 4,744                                       | 7,740             |
| Total loans               | <u>\$ 2,520</u>     | <u>\$ 552</u>       | <u>\$ 1,709</u>          | <u>\$ 4,781</u> | <u>\$ 52,241</u>                            | <u>\$ 57,022</u>  |
| Percentage of outstanding | 4.4 %               | 1.0 %               | 3.0 %                    | 8.4 %           | 91.6 %                                      | 100.0 %           |
| <b>December 31, 2024</b>  |                     |                     |                          |                 |   |                   |
| Residential               | \$ 1                | \$ —                | \$ —                     | \$ 1            | \$ 6,874                                    | \$ 6,875          |
| Commercial                | —                   | —                   | —                        | —               | 2,585                                       | 2,585             |
| Installment               | —                   | 933                 | —                        | 933             | 4,506                                       | 5,439             |
| Consumer                  | 1,668               | —                   | —                        | 1,668           | 23,868                                      | 25,536            |
| Secured credit card       | 700                 | 700                 | 2,536                    | 3,936           | 5,132                                       | 9,068             |
| Total loans               | <u>\$ 2,369</u>     | <u>\$ 1,633</u>     | <u>\$ 2,536</u>          | <u>\$ 6,538</u> | <u>\$ 42,965</u>                            | <u>\$ 49,503</u>  |
| Percentage of outstanding | 4.8 %               | 3.3 %               | 5.1 %                    | 13.2 %          | 86.8 %                                      | 100.0 %           |

We offer an optional overdraft protection program service on certain demand deposit account programs that allows customers who opt-in and meet certain criteria to spend up to a pre-authorized amount in excess of their available account balance. When overdrawn, the purchase related balances due on these deposit accounts are reclassified as consumer loans. Fees due from our accountholders for our overdraft service are included as a component of accounts receivable. Overdrawn balances are unsecured and considered immediately due from the customer. Also included in consumer loans are advances made to taxpayers under our tax advance program. These loan balances generally fluctuate over the first half of each year due to the seasonal nature of these advances.

A portion of our secured credit card portfolio is classified as loans held for sale. These loans are included in the long-term portion of prepaid and other assets on our consolidated balance sheets. Changes in valuation allowances are recorded as a component of other expense, net on our consolidated statement of operations. As of June 30, 2025 and December 31, 2024, the fair value of the loans held for sale amounted to approximately \$3.5 million and \$3.8 million, respectively.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 6—Loans to Bank Customers (continued)**

*Nonperforming Loans*

The following table presents the carrying value, gross of the related allowance for credit losses, of our nonperforming loans. See *Note 2 — Summary of Significant Accounting Policies* to the Consolidated Financial Statements of our Annual Report on Form 10-K for the year ended December 31, 2024 for further information on the criteria for classification as nonperforming.

|                     | June 30, 2025   | December 31, 2024 |
|---------------------|-----------------|-------------------|
|                     | (In thousands)  |                   |
| Residential         | \$ 25           | \$ 34             |
| Secured credit card | 1,709           | 2,536             |
| <b>Total loans</b>  | <b>\$ 1,734</b> | <b>\$ 2,570</b>   |

*Credit Quality Indicators*

We closely monitor and assess the credit quality and credit risk of our loan portfolio on an ongoing basis. We continuously review and update loan risk classifications. We evaluate our loans using non-classified or classified as the primary credit quality indicator. Classified loans include those designated as substandard, doubtful, or loss, consistent with regulatory guidelines. Secured credit card loans are considered classified if they are greater than 90 days past due. However, our secured credit card portfolio is collateralized by cash deposits made by each accountholder in an amount equal to the user's available credit limit, which mitigates the risk of any significant credit losses we expect to incur.

The table below presents the carrying value, gross of the related allowance for credit losses, of our loans within the primary credit quality indicators related to our loan portfolio:

|                     | June 30, 2025    |                 | December 31, 2024 |                 |
|---------------------|------------------|-----------------|-------------------|-----------------|
|                     | Non-Classified   | Classified      | Non-Classified    | Classified      |
|                     | (In thousands)   |                 |                   |                 |
| Residential         | \$ 7,426         | \$ 25           | \$ 6,841          | \$ 34           |
| Commercial          | 2,570            | —               | 2,585             | —               |
| Installment         | 6,600            | —               | 5,439             | —               |
| Consumer            | 32,661           | —               | 25,536            | —               |
| Secured credit card | 6,031            | 1,709           | 6,532             | 2,536           |
| <b>Total loans</b>  | <b>\$ 55,288</b> | <b>\$ 1,734</b> | <b>\$ 46,933</b>  | <b>\$ 2,570</b> |

*Allowance for Credit Losses*

Activity in the allowance for credit losses on our loan portfolio consisted of the following:

|  | Three Months Ended June 30, |                  | Six Months Ended June 30, |                  |
|--|-----------------------------|------------------|---------------------------|------------------|
|  | 2025                        | 2024             | 2025                      | 2024             |
|  | (In thousands)              |                  |                           |                  |
| Balance, beginning of period               | \$ 22,356                   | \$ 10,376        | \$ 17,542                 | \$ 11,383        |
| Provision for loans                        | 3,960                       | 11,959           | 15,087                    | 16,747           |
| Loans charged off                          | (3,940)                     | (5,041)          | (10,287)                  | (10,900)         |
| Recoveries of loans previously charged off | 30                          | 66               | 64                        | 130              |
| <b>Balance, end of period</b>              | <b>\$ 22,406</b>            | <b>\$ 17,360</b> | <b>\$ 22,406</b>          | <b>\$ 17,360</b> |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 7—Equity Method Investments**

On January 2, 2020, we effectuated our agreement with Walmart to jointly establish a new fintech accelerator under the name TailFin Labs, LLC (“TailFin”), with a mission to develop innovative products, services and technologies that sit at the intersection of retail shopping and consumer financial services. The entity is majority-owned by Walmart and was formed with a focus on developing tech-enabled solutions to integrate omni-channel retail shopping and financial services. We hold a 20% ownership interest in the entity, in exchange for annual capital contributions of \$35.0 million per year that were made from January 2020 through January 2024. Our final payment under this commitment was made in January 2024.

We account for our investment in TailFin under the equity method of accounting in accordance with ASC 323, Investments – Equity Method and Joint Ventures. Under the equity method of accounting, the initial investment is recorded at cost and the investment is subsequently adjusted for, among other things, its proportionate share of earnings or losses. However, given the capital structure of the TailFin arrangement, we apply the Hypothetical Liquidation Book Value (“HLBV”) method to determine the allocation of profits and losses since our liquidation rights and priorities, as defined by the agreement, differ from our underlying ownership interest. The HLBV method calculates the proceeds that would be attributable to each partner in an investment based on the liquidation provisions of the agreement if the partnership was to be liquidated at book value as of the balance sheet date. Each partner’s allocation of income or loss in the period is equal to the change in the amount of net equity they are legally able to claim based on a hypothetical liquidation of the entity at the end of a reporting period compared to the beginning of that period, adjusted for any capital transactions. Based on the terms of the agreement and under the HLBV method, we are entitled to 20% of any net profits, but assume 100% of any net losses.

Since inception, TailFin has incurred operating expenses, but has not generated any operating revenues to date. Use of capital has been primarily allocated to marketing of Walmart’s deposit account program and for employee salaries and other professional services focused on developing TailFin’s project initiatives. While TailFin’s overall objectives have remained unchanged, it is uncertain whether any new products or services will be successfully introduced through the venture. Any future economic benefits derived from products or services developed by TailFin will be negotiated on a case-by-case basis between the parties.

As of June 30, 2025 and December 31, 2024, our net investment in TailFin amounted to approximately \$49.9 million and \$128.4 million, respectively, and is included in the long-term portion of prepaid expenses and other assets on our consolidated balance sheets. Under the HLBV method and based on the terms of the agreement, we recorded equity in losses attributable to TailFin of approximately \$75.8 million and \$4.8 million for the three months ended June 30, 2025 and 2024, respectively, and \$78.5 million and \$7.9 million for the six months ended June 30, 2025 and 2024, respectively. Our equity in losses for the three and six months ended June 30, 2025 reflect the \$70 million incentive payment described below. These amounts are recorded as a component of other expense, net on our consolidated statements of operations.

In April 2025, we entered into an amendment which provides for us to continue serving as the issuing bank and program manager for the Walmart MoneyCard suite of reloadable debit card products, and entered into additional amendments pursuant to which we distribute our various products and services, including certain Green Dot-branded products and reload services through the Green Dot Network, at Walmart stores (collectively, the “Agreements”). The amended term of the Agreements expires on January 31, 2033, subject to an automatic one-year renewal provision under the terms of the arrangements. In consideration of the amended Agreements, we and the assignee of Walmart Inc. and its subsidiary parties, RNBW Ventures Inc., (“RNBW”), agreed to cause TailFin to pay RNBW a one-time, non-refundable incentive payment in the amount of \$70 million, which we recorded as a component of equity in losses attributable to TailFin during the three months ended June 30, 2025 under our HLBV method of accounting.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 7—Equity Method Investments (continued)**

The following table presents summarized financial information of TailFin's statements of operations.

|   | Three Months Ended June 30, |            | Six Months Ended June 30, |            |
|---|-----------------------------|------------|---------------------------|------------|
|   | 2025                        | 2024       | 2025                      | 2024       |
|   | (In thousands)              |            |                           |            |
| Interest income                               | \$ 779                      | \$ 1,679   | \$ 2,049                  | \$ 3,147   |
| Sales and marketing expenses                  | (3,969)                     | (2,681)    | (6,198)                   | (5,984)    |
| Compensation and professional services        | (4,065)                     | (3,782)    | (5,864)                   | (5,077)    |
| Net loss                                      | (7,255)                     | (4,784)    | (10,013)                  | (7,914)    |
| Investor HLBV basis adjustment <sup>(1)</sup> | (68,495)                    | —          | (68,495)                  | —          |
| Equity in losses attributable to TailFin      | \$ (75,750)                 | \$ (4,784) | \$ (78,508)               | \$ (7,914) |

(1) The incentive payment of \$70 million has been recorded as a deferred asset on TailFin's balance sheet and will be amortized over the revised term of the Agreements through 2033. Under the HLBV method and based on the terms of the agreement, we expensed the amount upon payment.

**Other equity method investments**

Our equity method investments also include an investment held by our bank, which amounted to \$3.1 million and \$3.2 million, respectively, as of June 30, 2025 and December 31, 2024. Equity in earnings from this investment for the three and six months ended June 30, 2025 and 2024 were not significant.

**Note 8—Deposits**

Deposits are categorized as non-interest bearing or interest-bearing deposit accounts as follows:

|   | June 30, 2025  | December 31, 2024 |
|---|----------------|-------------------|
|   | (In thousands) |                   |
| Non-interest bearing deposit accounts                       | \$ 3,962,778   | \$ 3,905,603      |
| Interest-bearing deposit accounts                           |                |                   |
| Checking accounts   | 118,706        | 89,256            |
| Savings   | 6,118          | 6,270             |
| Secured card deposits                                       | 3,398          | 3,659             |
| Time deposits, denominations greater than or equal to \$250 | 3,327          | 2,132             |
| Time deposits, denominations less than \$250                | 2,374          | 3,600             |
| Total interest-bearing deposit accounts                     | 133,923        | 104,917           |
| Total deposits  | \$ 4,096,701   | \$ 4,010,520      |

The scheduled contractual maturities for total time deposits are presented in the table below:

|                     | June 30, 2025  |
|---------------------|----------------|
|                     | (In thousands) |
| Due in 2025         | \$ 1,489       |
| Due in 2026         | 1,018          |
| Due in 2027         | 1,683          |
| Due in 2028         | 711            |
| Due in 2029         | 688            |
| Thereafter          | 112            |
| Total time deposits | \$ 5,701       |

**Note 9—Debt**
**Senior Unsecured Notes**

In 2024 and 2025, we issued and sold senior unsecured notes (the "Notes") in an aggregate principal amount of \$65 million. The Notes have a five-year term, maturing September 15, 2029. The principal amounts bear interest at a fixed rate of 8.75% per annum, payable semi-annually in arrears.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 9—Debt (continued)**

Prior to March 15, 2029, we may redeem at our option, the Notes in whole or in part at any time at a redemption price equal to 100% of the outstanding principal amount to be redeemed, together with accrued but unpaid interest thereon, plus a make-whole amount. On and after March 15, 2029, we may redeem the Notes at 100% of the principal amount, plus accrued and unpaid interest thereon.

The Notes are unsecured, senior obligations and are not guaranteed by any of our subsidiaries. The Notes are junior in right of payment to existing and future secured indebtedness. As of June 30, 2025, we were in compliance with all affirmative and negative non-financial covenants thereunder. The net proceeds of the offering were used to repay outstanding indebtedness under our revolving credit facility discussed below, and for general corporate purposes.

The following table provides the outstanding long-term debt balance, at amortized cost:

|   | June 30, 2025    | December 31, 2024 |
|---|------------------|-------------------|
|   | (In thousands)   |                   |
| Senior unsecured notes  | \$ 65,000        | \$ 50,000         |
| Less: Unamortized discount and issuance costs                 | (1,659)          | (1,474)           |
| Notes payable, net of unamortized discount and issuance costs | <u>\$ 63,341</u> | <u>\$ 48,526</u>  |

**2025 Revolving Facility**

In February 2025, we entered into a new revolving line of credit agreement with a financial institution up to a maximum principal amount of \$20 million, subject to borrowing base limitations defined under the terms of the agreement. The line of credit matures in August 2026 and will bear interest at variable market rates, but subject to a minimum rate of 6.0% per annum. Interest payments are due monthly, and accrue based on the then-outstanding principal balance. We had no outstanding balance as of June 30, 2025.

**2019 Revolving Facility**

In October 2019, we entered into a secured credit agreement with Wells Fargo Bank, National Association, and other lenders party thereto. The credit agreement provided for a \$100.0 million five-year revolving line of credit (the "2019 Revolving Facility"), which matured in October 2024. In September 2024, the then-outstanding balance on the 2019 Revolving Facility was repaid in full, and the 2019 Revolving Facility terminated at its maturity date.

We incurred total cash interest expense on our debt of approximately \$1.4 million and \$1.2 million during the three months ended June 30, 2025 and 2024, respectively, and \$2.7 million during each of the six months ended June 30, 2025 and 2024.

**Note 10—Income Taxes**

Our income tax benefit for the six months ended June 30, 2025 and income tax expense for the six months ended June 30, 2024 differs from the amount computed by applying the statutory federal income tax rate to income before income taxes. The sources and tax effects of the differences are as follows:

|  | Six Months Ended June 30, |               |
|--|---------------------------|---------------|
|  | 2025                      | 2024          |
| U.S. federal statutory tax rate                | 21.0 %                    | 21.0 %        |
| State income taxes, net of federal tax benefit | 5.7                       | 11.5          |
| Foreign tax rate differential                  | 0.3                       | 2.9           |
| General business credits                       | 1.6                       | 24.9          |
| IRC 162(m) limitation                          | 2.3                       | 7.5           |
| Stock-based compensation                       | (4.9)                     | (12.6)        |
| Bank-owned life insurance income               | 2.0                       | 8.7           |
| Bank-owned life insurance surrender            | —                         | (3.1)         |
| Nondeductible expenses and penalties           | (0.3)                     | (65.5)        |
| Global intangible low-tax income tax           | (0.2)                     | (3.2)         |
| Other  | (0.1)                     | (0.1)         |
| Effective tax rate                             | <u>27.4 %</u>             | <u>(8.0)%</u> |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 10—Income Taxes (continued)**

The effective tax rate for the six months ended June 30, 2025 and 2024 differs from the statutory federal income tax rate of 21%, primarily due to state income taxes, net of federal tax benefits, general business credits, stock-based compensation, and the Internal Revenue Code (the "IRC") 162(m) limitation on the deductibility of executive compensation. The net increase in the effective tax rate for the six months ended June 30, 2025 from the prior year comparable period was due to several factors, including an increase of \$1.0 million in the amount of compensation expense that was subject to the IRC 162(m) limitation on the deductibility of certain executive compensation, a lower tax rate benefit due to a decrease of \$0.6 million in general business credits, an increase of \$0.9 million in state income taxes expense, net of federal benefits, and a lower tax rate benefit from the cash surrender value in bank-owned life insurance policies. These increases were partially offset by a \$0.8 million decrease in tax expense associated with shortfalls from stock-based compensation, a decrease of \$14.5 million in tax expense from nondeductible expenses and penalties primarily related to the tax effect associated with the civil money penalty we incurred in 2024 for our Consent Order received from the Federal Reserve Board and a decrease of \$0.7 million related to bank-owned life insurance surrender penalties we incurred in connection with the surrender and restructuring of our existing bank-owned life insurance policies we completed in 2024.

We have made a policy election to account for Global Intangible Low-Taxed Income ("GILTI") in the year the GILTI tax is incurred. For the six months ended June 30, 2025 and 2024, the provision for GILTI tax expense was not material to our financial statements.

On July 4, 2025, H.R. 1, commonly referred to as the "One Big Beautiful Bill Act" ("OBBBA") was signed into law, enacting significant changes to the U.S. federal tax code with various effective dates from 2025 to 2027. The OBBBA introduced several provisions that may affect our future financial results, including an elective deduction for domestic research expenditures, reinstatement of elective 100% first-year bonus depreciation, and modifications to GILTI, among other provisions. A quantitative estimate of the specific financial effects cannot be reasonably determined at this time due to the complexity of the changes in the tax reform. The impact of the tax provisions contained in the OBBBA will depend on our facts in each year and anticipated guidance from the U.S. Department of the Treasury. We are currently assessing the impact of these tax law changes on our effective tax rate and deferred tax assets in 2025 and future periods. However, since the OBBBA was enacted subsequent to our balance sheet date, our tax provision for the three and six months ended June 30, 2025, does not incorporate the effects of these tax law changes. We will continue to monitor additional guidance as it becomes available and reflect the impact in future periods as appropriate.

We establish a valuation allowance when we consider it more-likely-than-not that some portion or all of the deferred tax assets will not be realized. As of June 30, 2025, we have a valuation allowance recorded against a portion of our unrealized loss on equity securities as we believe it is more-likely-than-not that the tax benefits related to this portion of the loss will not be realized. As of June 30, 2024, we did not have a valuation allowance on any of our deferred tax assets as we believed it was more-likely-than-not that we would realize the benefits of our deferred tax assets.

We are subject to examination by the Internal Revenue Service (the "IRS"), and various state tax authorities. We remain subject to examination of our federal income tax returns for the years ended December 31, 2017 through 2024. We generally remain subject to examination of our various state income tax returns for a period of four to five years from the respective dates that the returns were filed. The IRS initiated an examination of our 2017 U.S. federal tax return during the second quarter ended June 30, 2020, and the examination remains ongoing as of June 30, 2025. We do not expect that this examination will have a material impact on our consolidated financial statements.

As of June 30, 2025, we had federal net operating loss carryforwards of approximately \$11.1 million, state net operating loss carryforwards of approximately \$120.1 million, and capital loss carryforwards of approximately \$0.1 million which will be available to offset future income. If not used, the federal net operating losses will expire between 2030 and 2034. Of our total state net operating loss carryforwards, approximately \$62.6 million will expire between 2028 and 2044, while the remaining balance of approximately \$57.5 million does not expire and carries forward indefinitely. The capital loss carryforwards will expire in 2028. The net operating losses are subject to an annual IRC Section 382 limitation, which restricts their utilization against taxable income in future periods. In addition, we have state business tax credits of approximately \$22.7 million that can be carried forward indefinitely and other state business tax credits of approximately \$0.3 million that will begin expiring on December 31, 2025 and continue to expire through December 31, 2027.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 10—Income Taxes (continued)**

As of June 30, 2025 and December 31, 2024, we had a liability of \$13.7 million and \$12.5 million, respectively, for unrecognized tax benefits related to various federal and state income tax matters excluding interest, penalties and related tax benefits. The reconciliation of the beginning unrecognized tax benefits balance to the ending balance is as follows:

|  | Six Months Ended June 30, |                  |
|--|---------------------------|------------------|
|  | 2025                      | 2024             |
|  | (In thousands)            |                  |
| Beginning balance  | \$ 12,541                 | \$ 12,109        |
| Increases related to positions taken during the current year   | 1,164                     | 1,380            |
| Decreases related to positions settled with tax authorities  | —                         | (86)             |
| Ending balance   | <u>\$ 13,705</u>          | <u>\$ 13,403</u> |
| The total amount of unrecognized tax benefits that, if recognized, would affect the effective tax rate | \$ 13,135                 | \$ 12,897        |

As of June 30, 2025 and 2024, we recognized accrued interest and penalties related to unrecognized tax benefits of approximately \$2.0 million and \$1.6 million, respectively.

**Note 11—Stockholders' Equity**
**Stock Repurchase Program**

In February 2022, our Board of Directors authorized a \$100 million increase to our stock repurchase program. As of June 30, 2025, we had an authorized \$4.5 million remaining under our stock repurchase program for additional repurchases. There were no repurchases during the six months ended June 30, 2025.

**Note 12—Stock-Based Compensation**

We currently grant restricted stock unit awards to employees, directors and non-employee consultants under our 2010 Equity Incentive Plan and from time to time may also grant stock option awards. Through our 2010 Employee Stock Purchase Plan, employees are also able to purchase shares of our Class A common stock at a discount through payroll deductions. We have reserved shares of our Class A common stock for issuance under these plans. The total stock-based compensation expense recognized was \$5.7 million and \$7.2 million for the three months ended June 30, 2025 and 2024, respectively, and \$8.8 million and \$15.9 million for the six months ended June 30, 2025 and 2024, respectively.

*Restricted Stock Units*

Restricted stock unit activity for awards subject to only service conditions was as follows for the six months ended June 30, 2025:

|                                  | Shares                                | Weighted-Average Grant-<br>Date Fair Value |
|----------------------------------|---------------------------------------|--|
|                                  | (In thousands, except per share data) |  |
| Outstanding at December 31, 2024 | 3,077                                 | \$ 12.23                                   |
| Restricted stock units granted   | 2,538                                 | 7.97                                       |
| Restricted stock units vested    | (1,184)                               | 14.03                                      |
| Restricted stock units canceled  | (434)                                 | 11.05                                      |
| Outstanding at June 30, 2025     | <u>3,997</u>                          | <u>\$ 9.12</u>                             |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 12—Stock-Based Compensation (continued)**
*Performance-Based Restricted Stock Units*

Performance-based restricted stock unit activity for the six months ended June 30, 2025 was as follows:

|   | Shares                                | Weighted-Average Grant-<br>Date Fair Value |
|---|---------------------------------------|--|
|   | (In thousands, except per share data) |  |
| Outstanding at December 31, 2024            | 1,569                                 | \$ 12.73                                   |
| Performance restricted stock units granted  | 111                                   | 7.83                                       |
| Performance restricted stock units canceled | (905)                                 | 12.57                                      |
| Outstanding at June 30, 2025                | 775                                   | \$ 12.21                                   |

We grant performance-based restricted stock units to certain employees that are subject to the attainment of pre-established internal performance conditions, market conditions, or a combination thereof (collectively referred to herein as "performance-based restricted stock units"). The actual number of shares subject to the award is determined at the end of the performance period and may range from 0% to 200% of the target shares granted depending upon the terms of the award. Compensation expense related to these awards is recognized using the accelerated attribution method over the vesting period based on the grant date fair value of the award.

**Note 13—Loss per Common Share**

The calculation of basic and diluted loss per share ("EPS") was as follows:

|  | Three Months Ended June 30,           |             | Six Months Ended June 30, |             |
|--|---------------------------------------|-------------|---------------------------|-------------|
|  | 2025                                  | 2024        | 2025                      | 2024        |
|  | (In thousands, except per share data) |             |                           |             |
| <b>Basic loss per Class A common share</b>                     |                                       |             |                           |             |
| Numerator:   |                                       |             |                           |             |
| Net loss   | \$ (47,025)                           | \$ (28,715) | \$ (21,252)               | \$ (23,965) |
| Denominator:   |                                       |             |                           |             |
| Weighted-average Class A shares issued and outstanding         | 55,127                                | 53,452      | 54,746                    | 53,197      |
| Basic loss per Class A common share                            | \$ (0.85)                             | \$ (0.54)   | \$ (0.39)                 | \$ (0.45)   |
| <b>Diluted loss per Class A common share</b>                   |                                       |             |                           |             |
| Numerator:   |                                       |             |                           |             |
| Net loss allocated to Class A common stockholders              | \$ (47,025)                           | \$ (28,715) | \$ (21,252)               | \$ (23,965) |
| Denominator:   |                                       |             |                           |             |
| Weighted-average Class A shares issued and outstanding         | 55,127                                | 53,452      | 54,746                    | 53,197      |
| Dilutive potential common shares:                              |                                       |             |                           |             |
| Service-based restricted stock units                           | —                                     | —           | —                         | —           |
| Performance-based restricted stock units                       | —                                     | —           | —                         | —           |
| Employee stock purchase plan                                   | —                                     | —           | —                         | —           |
| Diluted weighted-average Class A shares issued and outstanding | 55,127                                | 53,452      | 54,746                    | 53,197      |
| Diluted loss per Class A common share                          | \$ (0.85)                             | \$ (0.54)   | \$ (0.39)                 | \$ (0.45)   |

As a result of our net losses for the three and six months ended June 30, 2025 and 2024, the dilutive impacts of certain potential common shares were excluded from our dilutive weighted-average shares since their inclusion would have been anti-dilutive.

For the periods presented, we also excluded certain restricted stock units and stock options outstanding, which could potentially dilute basic EPS in the future, from the computation of diluted EPS as their effect was anti-dilutive under the treasury stock method. Additionally, we have excluded any performance-based restricted stock units where the performance contingency has not been met as of the end of the period, or whereby the result of including such awards was anti-dilutive.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 13—Loss per Common Share (continued)**

The following table shows the weighted-average number of anti-dilutive shares excluded from the diluted EPS calculation:

|  | Three Months Ended June 30, |              | Six Months Ended June 30, |              |
|--|-----------------------------|--------------|---------------------------|--------------|
|  | 2025                        | 2024         | 2025                      | 2024         |
| (In thousands)                           |                             |              |                           |              |
| <b>Class A common stock</b>              |                             |              |                           |              |
| Options to purchase Class A common stock | —                           | 1,005        | —                         | 1,007        |
| Service-based restricted stock units     | 320                         | 1,028        | 470                       | 1,139        |
| Performance-based restricted stock units | 658                         | 41           | 658                       | 45           |
| <b>Total</b>                             | <b>978</b>                  | <b>2,074</b> | <b>1,128</b>              | <b>2,191</b> |

**Note 14—Fair Value Measurements**

Under applicable accounting guidance, fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date.

We determine the fair values of our financial instruments based on the fair value hierarchy established under applicable accounting guidance, which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. There are three levels of inputs used to measure fair value.

For more information regarding the fair value hierarchy and how we measure fair value, see *Note 2—Summary of Significant Accounting Policies* to the Consolidated Financial Statements of our Annual Report on Form 10-K for the year ended December 31, 2024.

As of June 30, 2025 and December 31, 2024, our assets carried at fair value on a recurring basis were as follows:

|                                   | Level 1        | Level 2             | Level 3         | Total Fair Value    |
|-----------------------------------|----------------|---------------------|-----------------|---------------------|
|                                   | (In thousands) |                     |                 |                     |
| <b>June 30, 2025</b>              |                |                     |                 |                     |
| <b>Assets</b>                     |                |                     |                 |                     |
| Investment securities:            |                |                     |                 |                     |
| Agency bond securities            | \$ —           | \$ 153,542          | \$ —            | \$ 153,542          |
| Agency mortgage-backed securities | —              | 1,259,955           | —               | 1,259,955           |
| Municipal bonds                   | —              | 22,365              | —               | 22,365              |
| Asset-backed securities           | —              | 101,796             | —               | 101,796             |
| Loans held for sale               | —              | —                   | 3,532           | 3,532               |
| <b>Total assets</b>               | <b>\$ —</b>    | <b>\$ 1,537,658</b> | <b>\$ 3,532</b> | <b>\$ 1,541,190</b> |
| <b>December 31, 2024</b>          |                |                     |                 |                     |
| <b>Assets</b>                     |                |                     |                 |                     |
| Investment securities:            |                |                     |                 |                     |
| Corporate bonds                   | \$ —           | \$ 9,890            | \$ —            | \$ 9,890            |
| Agency bond securities            | —              | 202,496             | —               | 202,496             |
| Agency mortgage-backed securities | —              | 1,797,573           | —               | 1,797,573           |
| Municipal bonds                   | —              | 22,843              | —               | 22,843              |
| Loans held for sale               | —              | —                   | 3,849           | 3,849               |
| <b>Total assets</b>               | <b>\$ —</b>    | <b>\$ 2,032,802</b> | <b>\$ 3,849</b> | <b>\$ 2,036,651</b> |

We based the fair value of our fixed income securities held as of June 30, 2025 and December 31, 2024 on quoted prices in active markets for similar assets. We had no transfers between Level 1, Level 2 or Level 3 assets or liabilities during the three and six months ended June 30, 2025 or 2024.

A reconciliation of changes in fair value for Level 3 assets or liabilities are not considered material to these consolidated financial statements and therefore are not presented for any of the periods presented.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 15—Fair Value of Financial Instruments**

The following describes the valuation technique for determining the fair value of financial instruments, whether or not such instruments are carried at fair value on our consolidated balance sheets.

*Short-term Financial Instruments*

Our short-term financial instruments consist principally of unrestricted and restricted cash and cash equivalents, settlement assets and obligations, and obligations to customers. These financial instruments are short-term in nature, and, accordingly, we believe their carrying amounts approximate their fair values. Under the fair value hierarchy, these instruments are classified as Level 1.

*Investment Securities*

The fair values of investment securities have been derived using methodologies referenced in *Note 2—Summary of Significant Accounting Policies* to the Consolidated Financial Statements of our Annual Report on Form 10-K for the year ended December 31, 2024. Under the fair value hierarchy, our investment securities are classified as Level 2.

*Loans*

We determined the fair values of loans by discounting both principal and interest cash flows expected to be collected using a discount rate commensurate with the risk that we believe a market participant would consider in determining fair value. Under the fair value hierarchy, our loans are classified as Level 3.

*Deposits*

The fair value of demand and interest checking deposits and savings deposits is the amount payable on demand at the reporting date. We determined the fair value of time deposits by discounting expected future cash flows using market-derived rates based on our market yields on certificates of deposit, by maturity, at the measurement date. Under the fair value hierarchy, our deposits are classified as Level 2.

*Debt*

The fair value of the Notes is based on borrowing rates currently available to a market participant for loans with similar terms, maturity and credit risk. The carrying amount of our outstanding Notes at June 30, 2025 approximates fair value because the interest rate charged is commensurate with current market rates for issuers of similar risk. The fair value of the Notes are classified as a Level 2 liability in the fair value hierarchy.

*Fair Value of Financial Instruments*

The carrying values and fair values of certain financial instruments that were not carried at fair value, excluding short-term financial instruments for which the carrying value approximates fair value, at June 30, 2025 and December 31, 2024 are presented in the table below.

|   | June 30, 2025  |              | December 31, 2024 |              |
|---|----------------|--------------|-------------------|--------------|
|   | Carrying Value | Fair Value   | Carrying Value    | Fair Value   |
|   | (In thousands) |              |                   |              |
| <b>Financial Assets</b>                   |                |              |                   |              |
| Loans to bank customers, net of allowance | \$ 34,616      | \$ 34,343    | \$ 31,961         | \$ 31,705    |
| <b>Financial Liabilities</b>              |                |              |                   |              |
| Deposits                                  | \$ 4,096,701   | \$ 4,096,379 | \$ 4,010,520      | \$ 4,010,185 |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 16—Leases**

Our leases consist of operating lease agreements principally related to our subsidiary office locations. Currently, we do not enter into any financing lease agreements. Our leases have remaining lease terms of approximately 2 years to 8 years, most of which generally include renewal options of varying terms.

Our total lease expense amounted to approximately \$0.9 million for each of the three months ended June 30, 2025 and 2024, and \$1.8 million for each of the six months ended June 30, 2025 and 2024. Our lease expense is generally based on fixed payments stated within the agreements. Any variable payments for non-lease components and other short term lease expenses are not considered material.

**Additional Information**

Additional information related to our right of use assets and related lease liabilities is as follows:

|  | June 30, 2025 |
|--|---------------|
| Cash paid for operating lease liabilities (in thousands) | \$ 1,254      |
| Weighted average remaining lease term (years)            | 3.83          |
| Weighted average discount rate                           | 4.0 %         |

Maturities of our operating lease liabilities as of June 30, 2025 are as follows:

|                                | Operating Leases<br>(In thousands) |               |
|--------------------------------|------------------------------------|---------------|
| Remainder of 2025              | \$                                 | 2,872         |
| 2026                           |                                    | 3,242         |
| 2027                           |                                    | 3,212         |
| 2028                           |                                    | 1,676         |
| 2029                           |                                    | 271           |
| Thereafter                     |                                    | 904           |
| <b>Total</b>                   |                                    | <b>12,177</b> |
| Less: imputed interest         |                                    | (2,130)       |
| <b>Total lease liabilities</b> | <b>\$</b>                          | <b>10,047</b> |

**Note 17—Commitments and Contingencies**

In the ordinary course of business, we are a party to various legal proceedings, including, from time to time, regulatory, supervisory, and governmental matters as well as actions which are asserted to be maintainable as class action suits, employment claims, and or enforcement actions. We review these actions on an ongoing basis to determine whether it is probable and estimable that a loss has occurred and use that information when making accrual and disclosure decisions. We have provided reserves where necessary for all claims and, based on current knowledge and in part upon the advice of legal counsel, all matters are believed to be adequately covered by insurance, or, if not covered, would not be likely to have a material adverse impact on our financial condition or results of operations. Nonetheless, given the inherent unpredictability of these matters, an adverse outcome could, from time to time, have a material adverse impact on our financial condition or results of operations.

*Other Litigation and Claims*

On December 18, 2019, an alleged class action entitled *Koffsmon v. Green Dot Corp., et al.*, No. 19-cv-10701-DDP-E, was filed in the United States District Court for the Central District of California, against us and two of our former officers. The suit asserts purported claims under Sections 10(b) and 20(a) of the Exchange Act for allegedly misleading statements regarding our business strategy. Plaintiff alleges that defendants made statements that were misleading because they allegedly failed to disclose details regarding our customer acquisition strategy and its impact on our financial performance. The suit is purportedly brought on behalf of purchasers of our securities between May 9, 2018 and November 7, 2019, and seeks compensatory damages, fees and costs. On October 6, 2021, the Court appointed the New York Hotel Trades Council & Hotel Association of New York City, Inc. Pension Fund as lead plaintiff, and on April 1, 2022, plaintiff filed its First Amended Complaint. Defendants filed a motion to dismiss the First Amended Complaint on May 31, 2022, and the motion was denied on March 29, 2024. The trial on these claims is currently scheduled to begin in August 2026.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 17—Commitments and Contingencies (continued)**

On February 18, 2020, a putative shareholder derivative action entitled *Hellman v. Streit, et al.*, No. 20-cv-01572-SVW-PVC was filed, purportedly on behalf of the company, in the United States District Court for the Central District of California, against certain of our current and former officers and directors. The suit asserts claims for breach of fiduciary duty and unjust enrichment, as well as claims under Sections 10(b), 14(a) and 20(a) of the Exchange Act, based largely on the allegations made in the Koffsmon action. The Hellman action seeks to recover, among other things, unspecified compensatory damages on behalf of the company. Pursuant to a stipulated agreement between the parties, the Hellman action is stayed through the close of fact discovery in the Koffsmon action.

On July 15, 2024, a putative shareholder derivative action entitled *DiBlasio v. Streit, et al.*, No. 24-cv-05924 was filed, purportedly on behalf of the company, in the United States District Court for the Central District of California, against certain of our current and former officers and directors. A first amended complaint was filed on September 27, 2024. The suit asserts claims for breach of fiduciary duty, abuse of control, and unjust enrichment, as well as claims under Section 14(a) of the Exchange Act, based on the allegations made in Koffsmon action, and on the Consent Order from the Federal Reserve Board. The DiBlasio action seeks to recover, among other things, unspecified compensatory damages on behalf of the company. Pursuant to a stipulated agreement between the parties, the DiBlasio action is stayed through the close of fact discovery in the Koffsmon action.

On June 25, 2025, the Court entered an order consolidating the Hellman action and the DiBlasio action, with the Hellman action designated the lead case and the DiBlasio action closed administratively. The consolidated case remains stayed through the close of fact discovery in the Koffsmon action.

Due to the inherent uncertainties of litigation, we cannot accurately predict the ultimate outcome of these matters. Given the uncertainty of litigation and the preliminary stage of these claims, we are currently unable to estimate the probability of the outcome of these actions or the range of reasonably possible losses, if any, or the impact on our results of operations, financial condition or cash flows, except as disclosed.

*Other Legal Matters*

We monitor the laws of all 50 states to identify state laws or regulations that apply (or may apply) to our products and services. We have obtained money transmitter licenses (or similar such licenses) where applicable, based on advice of counsel or when we have been requested to do so. If we were found to be in violation of any laws and regulations governing our business, which includes without limitation banking, money transmitters, electronic fund transfers, or money laundering in the United States or abroad, we could be subject to penalties or could be forced to change our business practices.

From time to time, we enter into contracts containing provisions that contingently require us to indemnify various parties against claims from third parties. These contracts primarily relate to: (i) contracts with our card issuing banks, under which we are responsible to them for any unrecovered overdrafts on accountholders' balances; (ii) certain real estate leases, under which we may be required to indemnify property owners for environmental and other liabilities, and other claims arising from our use of the premises; (iii) certain agreements with our officers, directors, and employees, under which we may be required to indemnify these persons for liabilities arising out of their relationship with us; and (iv) contracts under which we may be required to indemnify our retail distributors, suppliers, vendors and other parties with whom we have contracts against claims arising from certain of our actions, omissions, violations of law and/or infringement of patents, trademarks, copyrights and/or other intellectual property rights.

Generally, a maximum obligation under these contracts is not explicitly stated. Because the obligated amounts associated with these types of agreements are not explicitly stated, the overall maximum amount of the obligation cannot be reasonably estimated. With the exception of overdrafts on accountholders' balances, historically, we have not been required to make payments under these and similar contingent obligations, and no liabilities have been recorded for these obligations in our consolidated balance sheets. For additional information regarding overdrafts on accountholders' balances, refer to *Note 5 — Accounts Receivable*.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 18—Significant Retailer and Partner Concentration**

A credit concentration may exist if customers are involved in similar industries, economic sectors, and geographic regions. Our retail distributors operate in similar economic sectors, but diverse domestic geographic regions. The loss of a significant retail distributor could have a material adverse effect upon our card sales, profitability, and revenue growth.

Revenues derived from our products sold at retail distributors constituting at least 10% of our total operating revenues were as follows:

|         | Three Months Ended June 30, |      | Six Months Ended June 30, |      |
|---------|-----------------------------|------|---------------------------|------|
|         | 2025                        | 2024 | 2025                      | 2024 |
| Walmart | 8%                          | 10%  | 7%                        | 10%  |

In addition, approximately 63% and 54% of our total operating revenues for the three months ended June 30, 2025 and 2024, respectively, and 59% and 50% for the six months ended June 30, 2025 and 2024, respectively, were generated from a single BaaS partner, but without a corresponding concentration to our gross profit for the respective periods.

**Note 19—Segment Information**

Our Chief Operating Decision Maker (our "CODM" who is our Chief Executive Officer) organizes and manages our businesses primarily on the basis of the channels in which our product and services are offered and uses net revenue and segment profit to assess profitability, segment performance and allocate resources. Segment profit reflects each segment's net revenue less direct costs, such as sales and marketing expenses, processing expenses, transaction losses and fraud management, and customer support and related expenses. Our operations are aggregated amongst three reportable segments: 1) Consumer Services, 2) Business to Business ("B2B") Services, and 3) Money Movement Services.

Our Consumer Services segment consists of revenues and expenses derived from deposit account programs, such as consumer checking accounts, prepaid cards, secured credit cards, and gift cards that we offer to consumers (i) through distribution arrangements with more than 95,000 retail locations and thousands of neighborhood Financial Service Center locations (the "Retail channel"), and (ii) directly through various marketing channels, such as online search engine optimization, online displays, direct mail campaigns, mobile advertising, and affiliate referral programs (the "Direct channel").

Our B2B Services segment consists of revenues and expenses derived from (i) our partnerships with prominent consumer and technology companies that make our banking products and services available to their consumers, partners and workforce through integration with our banking platform (the "Banking-as-a-Service", or "BaaS channel"), and (ii) a comprehensive payroll platform that we offer to corporate enterprises (the "Employer channel") to facilitate payments for today's workforce. Our products and services in this segment include deposit account programs, such as consumer and small business checking accounts and prepaid cards, as well as our disbursement services utilized by our partners.

Our Money Movement Services segment consists of revenues and expenses generated on a per transaction basis from our services that specialize in facilitating the movement of cash on behalf of consumers and businesses, such as money processing services and tax refund processing services. Our money processing services, such as cash deposit and disbursements, are marketed to third-party banks, program managers, and other companies seeking cash deposit and disbursement capabilities for their customers. Those customers, including our own accountholders, can access our cash deposit and disbursement services at any of the locations within our network of retail distributors and neighborhood Financial Service Centers. We market our tax-related financial services through a network of tax preparation franchises, independent tax professionals and online tax preparation providers.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 19—Segment Information (continued)**

Our Corporate and Other segment primarily consists of net interest income, certain other investment income earned by our bank, interest profit sharing arrangements with certain BaaS partners (a reduction of revenue), eliminations of inter-segment revenues and expenses, and unallocated corporate expenses, which include our fixed expenses such as salaries, wages and related benefits for our employees and certain third-party contractors, professional services fees, software licenses, telephone and communication costs, rent, utilities, and insurance. These costs are not considered when our CODM evaluates the performance of our three reportable segments since they are not directly attributable to any reporting segment. Non-cash expenses such as stock-based compensation, depreciation and amortization of long-lived assets, impairment charges, and other non-recurring expenses that are not considered by our CODM when evaluating our overall consolidated financial results are excluded from our unallocated corporate expenses above. We do not evaluate performance or allocate resources based on segment asset data, and therefore such information is not presented.

The following tables present key financial information for each of our reportable segments for the periods then ended:

|  | Three Months Ended June 30, 2025 |              |                         |                     |            |
|--|----------------------------------|--------------|-------------------------|---------------------|------------|
|  | Consumer Services                | B2B Services | Money Movement Services | Corporate and Other | Total      |
|  | (In thousands)                   |              |                         |                     |            |
| Total segment revenues                                 | \$ 93,099                        | \$ 348,650   | \$ 50,848               | \$ 8,567            | \$ 501,164 |
| Segment expenses <sup>(1)</sup>                        |                                  |              |                         |                     |            |
| Sales and marketing expenses <sup>(2)</sup>            | 31,576                           | 2,856        | 14,855                  | —                   | 49,287     |
| Processing expenses <sup>(3)</sup>                     | 9,118                            | 273,434      | 533                     | —                   | 283,085    |
| Transaction losses and fraud management <sup>(4)</sup> | 15,824                           | 26,136       | (1,220)                 | —                   | 40,740     |
| Customer support and related expenses <sup>(5)</sup>   | 3,487                            | 18,244       | 570                     | —                   | 22,301     |
| Compensation and benefits expenses <sup>(6)</sup>      | —                                | —            | —                       | 33,905              | 33,905     |
| Other segment items <sup>(7)</sup>                     | —                                | —            | 1,998                   | 24,423              | 26,421     |
| Total segment expenses                                 | 60,005                           | 320,670      | 16,736                  | 58,328              | 455,739    |
| Segment profit   | \$ 33,094                        | \$ 27,980    | \$ 34,112               | \$ (49,761)         | \$ 45,425  |

  

|  | Three Months Ended June 30, 2024 |              |                         |                     |            |
|--|----------------------------------|--------------|-------------------------|---------------------|------------|
|  | Consumer Services                | B2B Services | Money Movement Services | Corporate and Other | Total      |
|  | (In thousands)                   |              |                         |                     |            |
| Total segment revenues                                 | \$ 96,620                        | \$ 252,056   | \$ 52,963               | \$ 917              | \$ 402,556 |
| Segment expenses <sup>(1)</sup>                        |                                  |              |                         |                     |            |
| Sales and marketing expenses <sup>(2)</sup>            | 31,761                           | 4,606        | 15,278                  | —                   | 51,645     |
| Processing expenses <sup>(3)</sup>                     | 9,215                            | 189,180      | 404                     | —                   | 198,799    |
| Transaction losses and fraud management <sup>(4)</sup> | 17,316                           | 26,233       | (1,227)                 | —                   | 42,322     |
| Customer support and related expenses <sup>(5)</sup>   | 3,879                            | 12,959       | 500                     | —                   | 17,338     |
| Compensation and benefits expenses <sup>(6)</sup>      | —                                | —            | —                       | 32,948              | 32,948     |
| Other segment items <sup>(7)</sup>                     | —                                | —            | 2,717                   | 22,789              | 25,506     |
| Total segment expenses                                 | 62,171                           | 232,978      | 17,672                  | 55,737              | 368,558    |
| Segment profit   | \$ 34,449                        | \$ 19,078    | \$ 35,291               | \$ (54,820)         | \$ 33,998  |

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 19—Segment Information (continued)**

|  | Six Months Ended June 30, 2025 |              |                         |                     |              |
|--|--------------------------------|--------------|-------------------------|---------------------|--------------|
|  | Consumer Services              | B2B Services | Money Movement Services | Corporate and Other | Total        |
|  | (In thousands)                 |              |                         |                     |              |
| Total segment revenues                                 | \$ 188,355                     | \$ 690,641   | \$ 161,095              | \$ 17,037           | \$ 1,057,128 |
| Segment expenses <sup>(1)</sup>                        |                                |              |                         |                     |              |
| Sales and marketing expenses <sup>(2)</sup>            | 64,874                         | 6,872        | 36,258                  | —                   | 108,004      |
| Processing expenses <sup>(3)</sup>                     | 18,300                         | 538,950      | 1,255                   | —                   | 558,505      |
| Transaction losses and fraud management <sup>(4)</sup> | 30,174                         | 51,949       | 6,405                   | —                   | 88,528       |
| Customer support and related expenses <sup>(5)</sup>   | 8,281                          | 37,738       | 1,967                   | —                   | 47,986       |
| Compensation and benefits expenses <sup>(6)</sup>      | —                              | —            | —                       | 66,405              | 66,405       |
| Other segment items <sup>(7)</sup>                     | —                              | —            | 4,272                   | 47,444              | 51,716       |
| Total segment expenses                                 | 121,629                        | 635,509      | 50,157                  | 113,849             | 921,144      |
| Segment profit   | \$ 66,726                      | \$ 55,132    | \$ 110,938              | \$ (96,812)         | \$ 135,984   |

|  | Six Months Ended June 30, 2024 |              |                         |                     |            |
|--|--------------------------------|--------------|-------------------------|---------------------|------------|
|  | Consumer Services              | B2B Services | Money Movement Services | Corporate and Other | Total      |
|  | (In thousands)                 |              |                         |                     |            |
| Total segment revenues                                 | \$ 197,232                     | \$ 493,256   | \$ 156,113              | \$ 3,378            | \$ 849,979 |
| Segment expenses <sup>(1)</sup>                        |                                |              |                         |                     |            |
| Sales and marketing expenses <sup>(2)</sup>            | 64,518                         | 7,932        | 40,149                  | —                   | 112,599    |
| Processing expenses <sup>(3)</sup>                     | 18,429                         | 366,422      | 871                     | —                   | 385,722    |
| Transaction losses and fraud management <sup>(4)</sup> | 38,897                         | 58,656       | 6,641                   | —                   | 104,194    |
| Customer support and related expenses <sup>(5)</sup>   | 7,680                          | 22,885       | 1,855                   | —                   | 32,420     |
| Compensation and benefits expenses <sup>(6)</sup>      | —                              | —            | —                       | 67,364              | 67,364     |
| Other segment items <sup>(7)</sup>                     | —                              | —            | 5,459                   | 48,991              | 54,450     |
| Total segment expenses                                 | 129,524                        | 455,895      | 54,975                  | 116,355             | 756,749    |
| Segment profit   | \$ 67,708                      | \$ 37,361    | \$ 101,138              | \$ (112,977)        | \$ 93,230  |

(1) The significant expense categories and amounts align with the segment-level information that is regularly provided to the CODM.

(2) Sales and marketing expenses consists primarily of the commissions we pay to our retail distributors, brokers and partners, advertising and marketing expenses, and the costs of manufacturing and distributing card packages, placards and promotional materials to our retail distributors and partners, and personalized debit cards who have activated their cards.

(3) Processing expenses consist primarily of the fees charged to us by the payment networks, which processes transactions for us, any third-party card processors that maintain the records of our customers' accounts and process transaction authorizations and postings, and any third-party banks that issue or process our accounts.

(4) Transaction losses and fraud management consist primarily of losses from customer disputed transactions, unrecovered customer purchase transaction overdraft and fraud, and other losses and recoveries on portfolios in our Money Movement Services segment. Fraud management consists of third-party contractors and support costs to manage risk operations.

(5) Customer support and related expenses consist of third-party contractors hired to conduct call center operations and handle routine customer service inquiries, and the related costs to support our call center operations.

(6) Compensation and benefits expenses represent the compensation and related benefits, including travel and entertainment, that we provide to our employees and third-party contractors who provide consulting support within our IT operations.

(7) Other segment items in Money Movement Services consists principally of inter-segment expenses for reload services on the Green Dot Network. Other segment items in Corporate and Other primarily consists of other unallocated corporate operating expenses, such as professional services fees, hosting and software licenses, telephone and communication costs, rent, utilities, and insurance, and elimination of inter-segment expenses.

**GREEN DOT CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS – (CONTINUED)**

**Note 19—Segment Information (continued)**

The reconciliations of total segment revenues to total operating revenues are presented below:

|  | Three Months Ended June 30, |                   | Six Months Ended June 30, |                   |
|--|-----------------------------|-------------------|---------------------------|-------------------|
|  | 2025                        | 2024              | 2025                      | 2024              |
|  | (In thousands)              |                   |                           |                   |
| Total segment revenues                               | \$ 501,164                  | \$ 402,556        | \$ 1,057,128              | \$ 849,979        |
| Embedded finance commissions and processing expenses | 4,563                       | 5,046             | 8,990                     | 10,146            |
| Other income   | (1,551)                     | (481)             | (3,068)                   | (1,016)           |
| Total operating revenues                             | <u>\$ 504,176</u>           | <u>\$ 407,121</u> | <u>\$ 1,063,050</u>       | <u>\$ 859,109</u> |

Segment revenue adjustments represent commissions and certain processing-related costs associated with our embedded finance products and services, which are netted against revenues when evaluating segment performance, as well as certain other investment income earned by our bank, which is included in Corporate and Other.

The reconciliations of segment profit to loss before incomes taxes are presented below:

|  | Three Months Ended June 30, |                    | Six Months Ended June 30, |                    |
|--|-----------------------------|--------------------|---------------------------|--------------------|
|  | 2025                        | 2024               | 2025                      | 2024               |
|  | (In thousands)              |                    |                           |                    |
| Total segment profit   | \$ 45,425                   | \$ 33,998          | \$ 135,984                | \$ 93,230          |
| Reconciliation to loss before income taxes                                     |                             |                    |                           |                    |
| Depreciation and amortization of property, equipment and internal-use software | 16,078                      | 15,827             | 31,262                    | 32,259             |
| Stock based compensation and related employer taxes                            | 5,759                       | 7,513              | 9,202                     | 16,219             |
| Amortization of acquired intangible assets                                     | 5,199                       | 5,385              | 10,399                    | 11,049             |
| Impairment charges   | 805                         | 2,115              | 866                       | 8,520              |
| Legal settlement expenses  | 1,256                       | 26,147             | 2,193                     | 32,027             |
| Other expense  | 2,929                       | 678                | 7,918                     | 6,269              |
| Operating income (loss)  | <u>13,399</u>               | <u>(23,667)</u>    | <u>74,144</u>             | <u>(13,113)</u>    |
| Interest expense, net  | 1,631                       | 1,272              | 3,017                     | 2,729              |
| Other (expense), net   | (74,691)                    | (4,530)            | (100,395)                 | (6,340)            |
| Loss before income taxes   | <u>\$ (62,923)</u>          | <u>\$ (29,469)</u> | <u>\$ (29,268)</u>        | <u>\$ (22,182)</u> |

## ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

*This Quarterly Report on Form 10-Q, including this Management's Discussion and Analysis of Financial Condition and Results of Operations, contains forward-looking statements regarding future events and our future results that are subject to the safe harbors created under the Securities Act of 1933, as amended, (the "Securities Act") and the Securities Exchange Act of 1934, as amended, (the "Exchange Act"). All statements other than statements of historical facts are statements that could be deemed to be forward-looking statements. These statements are based on current expectations, estimates, forecasts and projections about the industries in which we operate and the beliefs and assumptions of our management. Words such as "expects," "anticipates," "targets," "goals," "projects," "intends," "plans," "believes," "seeks," "estimates," "continues," "endeavors," "strives," "may" and "assumes," variations of such words and similar expressions are intended to identify forward-looking statements. In addition, any statements that refer to projections of our future financial performance, our anticipated growth and trends in our businesses, and other characterizations of future events or circumstances are forward-looking statements. Readers are cautioned that these forward-looking statements are subject to risks, uncertainties, and assumptions that are difficult to predict, including inflation and interest rate trends and impacts and other macro-economic impacts on our business, results of operations and financial condition and governmental and our responses to such events, including those identified below, under "Part II, Item 1A. Risk Factors," and elsewhere herein. Therefore, actual results may differ materially and adversely from those expressed in any forward-looking statements. We undertake no obligation to revise or update any forward-looking statements for any reason.*

*In this Quarterly Report, unless otherwise specified or the context otherwise requires, "Green Dot," "we," "us," and "our" refer to Green Dot Corporation and its consolidated subsidiaries.*

### Overview

Green Dot Corporation is a financial technology platform and registered bank holding company that builds banking and payment solutions to create value, retain and reward customers, and accelerate growth for businesses of all sizes. For more than two decades, we have delivered financial tools and services that address the most pressing financial needs of consumers and businesses, and that transform the way people and businesses manage and move money. Through Green Dot Bank, our wholly-owned subsidiary, we deliver a broad spectrum of financial products to consumers and businesses through our portfolio of brands, including debit, checking, credit, prepaid, and payroll cards, as well as robust money processing services, such as tax refunds, cash deposits and disbursements.

Our Chief Operating Decision Maker (our "CODM" who is our Chief Executive Officer) organizes and manages our businesses primarily on the basis of the channels in which our product and services are offered and uses net revenue and segment profit to assess profitability. Segment profit reflects each segment's net revenue less direct costs, such as sales and marketing expenses, processing expenses, transaction losses and fraud management, and customer support and related expenses. Our operations are aggregated amongst three reportable segments: 1) Consumer Services, 2) Business to Business ("B2B") Services, and 3) Money Movement Services. Net interest income, certain other investment income earned by our bank, interest profit sharing arrangements with certain BaaS partners (a reduction of revenue), eliminations of inter-segment revenues and expenses, and unallocated corporate expenses that are not considered when our CODM evaluates the performance of our three reportable segments are recorded in Corporate and Other expenses. Refer to our 2024 Annual Report on Form 10-K "Part I, Item 1. Business" for more detailed information about our operations and *Note 19—Segment Information* in the notes to the accompanying unaudited consolidated financial statements.

## Consolidated Financial Results and Trends

Our consolidated results of operations for the three and six months ended June 30, 2025 and 2024 were as follows:

|                          | Three Months Ended June 30,        |            |           |        | Six Months Ended June 30, |            |            |         |
|--------------------------|------------------------------------|------------|-----------|--------|---------------------------|------------|------------|---------|
|                          | 2025                               | 2024       | Change    | %      | 2025                      | 2024       | Change     | %       |
|                          | (In thousands, except percentages) |            |           |        |                           |            |            |         |
| Total operating revenues | \$ 504,176                         | \$ 407,121 | \$ 97,055 | 23.8 % | \$ 1,063,050              | \$ 859,109 | \$ 203,941 | 23.7 %  |
| Total operating expenses | 490,777                            | 430,788    | 59,989    | 13.9 % | 988,906                   | 872,222    | 116,684    | 13.4 %  |
| Net loss                 | (47,025)                           | (28,715)   | (18,310)  | 63.8 % | (21,252)                  | (23,965)   | 2,713      | (11.3)% |

Refer to "Segment Results" below for a summary of financial results of each of our reportable segments.

### Total operating revenues

Our total operating revenues for the three and six months ended June 30, 2025 increased \$97.1 million, or 24%, and \$203.9 million, or 24%, respectively, over the prior year comparable periods, driven primarily by higher revenues in our B2B Services segment, partially offset by lower revenues earned in our Consumer Services segment. Continued growth of certain BaaS partner programs generated an increase of 20% in our total gross dollar volume for each of the three and six months ended June 30, 2025, and increased the number of consolidated active accounts during the three months ended June 30, 2025 by 2%, which increased our total operating revenues year-over-year. However, as discussed below, our total operating revenues were negatively impacted by unfavorable trends and factors in our deposit account programs, driving, among other things, a reduction in purchase volume and the effective interchange rates we earn thereon, and a reduction in the number of cash transfers of 8% and 6% for the three and six months ended June 30, 2025, respectively, over the prior year comparable periods.

In our Consumer Services segment, revenues decreased during the three and six months ended June 30, 2025 by 4% and 5%, respectively, over the prior year comparable periods. Our gross dollar volume and purchase volume declined by 2% and 1%, respectively, for the three months ended June 30, 2025, and the number of active accounts and direct deposit accounts declined by 5% and 9%, respectively. Similarly, gross dollar volume and purchase volume each declined for the six months ended June 30, 2025 by 4%. While these declining trends have begun to moderate, we believe these decreases in our Consumer Services segment remain attributable to several factors, including macro-economic factors affecting consumer behavior and other competitive trends that have impacted account acquisition. These factors had a corresponding impact on the amount of accountholder fee revenue we earn from accounts, including monthly maintenance fees, ATM fees and interchange fees.

In our B2B Services segment, revenues increased during the three and six months ended June 30, 2025 by 38% and 40%, respectively, over the prior year comparable periods. The increase was driven by strong year-over-year growth in our gross dollar volume, which increased during the three and six months ended June 30, 2025 by 23% and 24%, respectively, and to a lesser extent, growth in purchase volume, which increased by 1% and 2%, respectively, over the prior year comparable periods. The number of active accounts for the three months ended June 30, 2025 increased by 10% over the prior year comparable period. The growth in gross dollar volume was driven primarily by certain BaaS programs that do not generate interchange fees and resulted in a net increase in segment revenue due to higher program management service fees earned from these BaaS partners.

In our Money Movement Services segment, revenues decreased during the three months ended June 30, 2025 by 4% and increased by 3% during the six months ended June 30, 2025, over the prior year comparable periods. The decrease in our Money Movement Services revenue during the three months ended June 30, 2025 was driven by decreases in both our tax processing revenues and cash transfer revenues. Our tax processing revenues decreased during the three months ended June 30, 2025 due to an 11% decrease in the number of tax refunds processed and from lower ancillary tax program fees that are associated with tax refund transfers. Our money processing revenues decreased during the three months ended June 30, 2025 primarily due to an 8% decrease in the number of cash transfers processed from the comparable prior year period, partially offset by the mix of cash transfer types and locations where the transactions occurred, as the fees we receive vary depending on these factors. The decline in the number of cash transfers processed was due to a lower number of active accounts within our Consumer Services segment discussed above. The Green Dot Network is a service provider to accountholders in both our Consumer Services and B2B Services segments, as well as third-party programs. We continued to experience an increase in the number of cash transfers processed for third-party programs, which has grown steadily on a year-over-year basis, and represented the majority of our total cash transfers as of June 30, 2025.

The increase in our Money Movement Services segment during the six months ended June 30, 2025 was driven primarily by an increase in our tax processing revenues, partially offset by a decrease in money processing revenues. Although the number of tax refunds processed decreased by 13% for the six months ended June 30, 2025, as compared to the prior year period, our tax processing revenues increased due to the expansion of our taxpayer advance programs and a favorable mix-shift in the distribution channel in which the tax refund was processed. The decrease in the number of tax refunds processed in each of the three and six months ended June 30, 2025 was principally attributable to our online tax preparation partners. Due to the seasonal nature of our tax products and services, substantially all of our tax processing revenues are earned during the first half of each year. The increase in tax processing revenues for the six months ended June 30, 2025 was partially offset by a 6% decline in the number of cash transfers processed from the prior year comparable period, due to the same reasons discussed above.

Revenues within our Corporate and Other segment were driven primarily by net interest income earned by Green Dot Bank, which increased by 46% and 57% for the three and six months ended June 30, 2025, respectively, over the prior year comparable periods. The increase in net interest income was primarily the result of yields earned from an increase in cash from deposit programs with our partners and net proceeds from investment securities sold, and to a lesser extent, higher yielding investments from our bond repositioning strategy, partially offset by an increase in interest shared with certain BaaS partners (a reduction of revenue).

### **Total operating expenses**

Our total operating expenses for the three and six months ended June 30, 2025 increased \$60.0 million, or 14%, and \$116.7 million, or 13%, respectively, over the prior year comparable periods. The increase in our total operating expenses for the respective periods was driven primarily by an increase in processing expenses within our B2B Services segment, and to a lesser extent, an increase in compensation and benefits expenses, partially offset by a decrease in other general and administrative expenses and a reduction in sales and marketing expenses, each as discussed in more detail below for the respective periods.

For the three months ended June 30, 2025, the increase in total operating expenses was driven primarily by an increase in our processing expenses from the growth in gross dollar volume associated with certain BaaS account programs within our B2B Services segment discussed above. To a lesser extent, total operating expenses increased due to an increase in compensation and benefits expenses, driven primarily by an increase in third-party call center support costs associated with the growth of our BaaS account programs discussed above, and higher accrued bonus compensation expense due to our current financial performance relative to our annual targets, partially offset by a decrease in employee stock-based compensation expense due to forfeitures of awards. These increases were partially offset by lower other general and administrative expenses, which decreased during the three months ended June 30, 2025 primarily due to the timing of accruals in the prior year related to the civil money penalty under our Consent Order from the Federal Reserve Board, and to a lesser extent, a decrease in overall transaction losses attributable to lower customer dispute volume across our portfolios and favorable reductions in our dispute loss rates, and lower professional services fees related to our anti-money laundering ("AML") programs due to the year-over-year timing of spend on certain initiatives. These decreases were partially offset by an increase in software licenses and hosting costs due to investments in our platform and operations, and an increase from expenses associated with our strategic review process. Our sales and marketing expenses also decreased, principally due to a decrease in supply chain materials expenses, which are comprised of debit card plastics and related materials costs, from lower active accounts.

Our total operating expenses for the six months ended June 30, 2025 increased over the prior year comparable period, driven by similar factors as discussed above. Our processing expenses increased during the six months ended June 30, 2025, due to the same reasons discussed above. Compensation and benefits expenses also increased due to the same reasons discussed above, and were further partially offset from severance benefits that did not recur at the same magnitude in the current period as a result of our reduction in employee workforce in the comparable prior year period. Other general and administrative expenses decreased due to the same factors discussed above, and further decreased due to the settlement payment and impairment charges related to the termination of our partnership agreement to develop a new core banking system in the prior year comparable period that did not recur in the current period. Sales and marketing expenses also decreased due to the same factors discussed above and a decrease in revenue-sharing arrangements in our tax processing business, partially offset by an increase in sales commissions from higher revenues on products subject to tiered revenue-sharing agreements in our Consumer Services segment.

**Other expense, net**

Other expense, net for the three and six months ended June 30, 2025 increased \$70.2 million and \$94.1 million, respectively, from the prior year comparable periods. These increases resulted principally from a \$70 million incentive payment made by TailFin Labs, LLC ("TailFin") in connection with the extension of the Walmart MoneyCard agreement and related agreements, partially offset by higher income earned from bank-owned life insurance policies. In addition, during the first quarter of 2025, we determined we would sell certain available-for-sales securities in order to reposition the proceeds into higher yielding assets, which resulted in a realized loss of \$24.8 million for the six months ended June 30, 2025.

**Income taxes**

Our income tax benefit for the three months ended June 30, 2025 increased by \$15.1 million from the prior year comparable period primarily due to an increase in our loss before taxes and a decrease in nondeductible expenses and penalties primarily related to the tax effect associated with the civil money penalty we incurred in 2024 for our Consent Order received from the Federal Reserve Board. Our effective tax rate for the six months ended June 30, 2025 was 27.4%, an increase from (8.0)% for the prior year comparable period. The increase in our effective tax rate was due to several factors, including a lower tax rate benefit from reduced general business credits, an increase in the amount of compensation expense that was subject to the Internal Revenue Code (the "IRC") Section 162(m) limitation on the deductibility of certain executive compensation, and a lower tax rate benefit from the cash surrender value in bank-owned life insurance policies. These increases in our effective tax rate were partially offset by a decrease in state income taxes expense, net of federal benefits, a decrease in tax expense associated with shortfalls from stock-based compensation, and a decrease in tax expense from nondeductible expenses and penalties primarily related to the civil money penalty under our Consent Order discussed above.

On July 4, 2025, H.R. 1, commonly referred to as the "One Big Beautiful Bill Act" ("OBBBA") was signed into law, enacting significant changes to the U.S. federal tax code with various effective dates from 2025 to 2027. The OBBBA introduced several provisions that may affect our future financial results, including an elective deduction for domestic research expenditures, reinstatement of elective 100% first-year bonus depreciation, and modifications to GILTI, among other provisions. We are currently assessing the impact of these tax law changes on our effective tax rate and deferred tax assets in 2025 and future periods. A quantitative estimate of the specific financial effects cannot be reasonably determined at this time due to the complexity of the changes in the tax reform. The impact of the tax provisions contained in the OBBBA will depend on our facts in each year and anticipated guidance from the U.S. Department of the Treasury. Furthermore, since the OBBBA was enacted subsequent to our balance sheet date, our tax provision for the three and six months ended June 30, 2025, does not incorporate the effects of these tax law changes. We will continue to monitor additional guidance as it becomes available and reflect the impact in future periods as appropriate.

In December 2021, the Organization for Economic Cooperation and Development ("OECD") released model rules introducing a 15% global minimum tax rate for large multinational corporations ("Pillar Two"). Our foreign subsidiary operates in China which has enacted legislation consistent with the OECD model rules effective beginning in 2024. The results of this legislation do not have a material impact on our consolidated financial statements. We are monitoring further legislative developments and continuing to evaluate the potential impact of Pillar Two on our consolidated financial statements, but do not expect it will have a material impact on our results of operations in future periods.

**Outlook and Other Trends Affecting Our Business**

While we are still experiencing a difficult macro-economic environment, competitive headwinds and other factors that have contributed to declining trends in our consolidated operating results in recent periods, excluding any impact from our strategic review process and non-operating items such as our equity method losses in TailFin, we expect our core results of operations will stabilize on a full year basis year-over-year in 2025 based on our anticipated initiatives and cost reduction measures we have implemented. In March 2025, we announced that we had initiated a process to explore potential strategic alternatives. No assurances can be given as to the outcome or timing of the strategic review process, including without limitation that such process will result in a transaction or that any transaction, if pursued, will be successfully completed. We do not intend to disclose further developments regarding the process unless and until it is determined that further disclosure is appropriate.

We intend to continue to make growth-oriented investments and incur other expenditures that we believe will benefit our long-term financial results. Our growth-oriented investments are focused on, among other things, accelerating our ability to onboard new partners in our B2B Services and Money Movement segments, adding new features and functionality to our Arc platform, cost-effectively re-engaging in strategic marketing initiatives in support

of our GO2bank product, and other initiatives across our account programs with the objective of returning to active account growth.

We have created synergies from our processor conversion and expect the implementation of our card management platform will allow us to continue to realize reductions in our processing expenses as we seek to expand account programs. In March 2025, we also initiated a re-alignment of teams and resources across the enterprise in a continual effort to better support our strategic priorities and growth channels, and improve our operating efficiency. We expect this re-alignment to further improve our cost structure year-over-year.

Despite the meaningful reductions to our cost structure we have achieved across our organization through our various initiatives, we are incurring increased expenses in other areas as we conduct our strategic review process, incur or accrue for additional retention and interim officer compensation expenses and incur additional expenses in connection with our ongoing investments in our AML program, including improvements to our compliance controls, policies and procedures. While expenses related to our AML programs have decreased through the first half of 2025 on a year-over-year basis, this is in part a timing matter, and we expect to incur higher expenses in this area during the second half of the year. We believe investments in our AML program will ultimately help us continue to remediate matters identified in the Consent Order from the previous year, reduce our fraud losses over the long term and cost-efficiently scale our compliance and regulatory programs as we look to grow our business.

In September 2024, the Federal Reserve decreased interest rates by 50 basis points, the first rate cut in over four years, and further reduced interest rates by an additional 50 basis points during the fourth quarter of 2024. The Federal Reserve's decision-making policies for short-term interest rates will continue to impact the amount of net interest income we earn in the future. In general, while higher short-term interest rates benefit the yield we earn on our cash, certain of our BaaS partner arrangements allow for the BaaS partner to share in a significant portion of the interest earned from accountholder deposits (which are recorded as a reduction of revenue in our consolidated financial statements), and yields on our investment portfolio tend to lag interest rate increases as securities mature and proceeds are reinvested. Accordingly, the net effect has had and we expect will continue to have a negative impact on our consolidated financial statements and will be dependent upon future interest rate changes enacted by the Federal Reserve. To address some of this dynamic, we have begun to reposition a portion of our investment securities portfolio into variable rate debt securities to improve net yields and balance the effect of our interest sharing arrangements with BaaS partners.

Further, the duration and magnitude of the continuing effects of macro-economic factors remain uncertain and dependent on various factors outside of our control. See Part II, Item 1A, "Risk Factors," for an additional discussion of risks related to macro-economic factors.

### Consolidated Key Metrics

We review a number of metrics to help us monitor the performance of, and identify trends affecting, our business. We believe the following measures are the primary indicators of our quarterly and annual revenues:

|                                 | Three Months Ended June 30,       |           |          |         | Six Months Ended June 30, |           |           |         |
|---------------------------------|-----------------------------------|-----------|----------|---------|---------------------------|-----------|-----------|---------|
|                                 | 2025                              | 2024      | Change   | %       | 2025                      | 2024      | Change    | %       |
|                                 | (In millions, except percentages) |           |          |         |                           |           |           |         |
| Gross dollar volume             | \$ 38,545                         | \$ 32,130 | \$ 6,415 | 20.0 %  | \$ 75,797                 | \$ 62,885 | \$ 12,912 | 20.5 %  |
| Number of active accounts*      | 3.48                              | 3.41      | 0.07     | 2.1 %   | n/a                       | n/a       | n/a       | n/a     |
| Purchase volume                 | \$ 4,991                          | \$ 5,012  | \$ (21)  | (0.4)%  | \$ 10,104                 | \$ 10,286 | \$ (182)  | (1.8)%  |
| Number of cash transfers        | 7.52                              | 8.15      | (0.63)   | (7.7)%  | 15.03                     | 15.92     | (0.89)    | (5.6)%  |
| Number of tax refunds processed | 3.73                              | 4.20      | (0.47)   | (11.1)% | 11.71                     | 13.48     | (1.77)    | (13.1)% |

\* Represents the number of active accounts as of June 30, 2025 and 2024, respectively.

See “Segment Results” for additional information and discussion regarding key metrics performance by segment. The definitions of our key metrics are as follows:

**Gross Dollar Volume** — Represents the total dollar volume of funds loaded to our account products from direct deposit and non-direct deposit sources. A substantial portion of our gross dollar volume is generated from direct deposit sources. We use this metric to analyze the total amount of money moving onto our account programs, and to determine the overall engagement and usage patterns of our accountholder base. This metric also serves as a leading indicator of revenue generated through our Consumer Services and B2B Services segments, inclusive of fees charged to accountholders and interchange revenues generated through the spending of account balances.

**Number of Active Accounts** — Represents any bank account within our Consumer Services and B2B Services segments that is subject to the USA PATRIOT Act of 2001 compliance and, therefore, requires customer identity verification prior to use and is intended to accept ongoing customer cash or ACH deposits. This metric includes checking accounts, general purpose reloadable prepaid card accounts, and secured credit card accounts in our portfolio that had at least one purchase, deposit or ATM withdrawal transaction during the applicable quarter. We use this metric to analyze the overall size of our active customer base and to analyze multiple metrics expressed as an average across this active account base.

Our direct deposit active accounts within our Consumer Services segment, on average, have the longest tenure and generate the majority of our gross dollar volume in any period and thus, generate more revenue over their lifetime than other active accounts. Refer to sub-section entitled Consumer Services under “Segment Results” below for key metric results for direct deposit active accounts.

**Purchase Volume** — Represents the total dollar volume of purchase transactions made by our accountholders. This metric excludes the dollar volume of ATM withdrawals and volume generated by certain BaaS programs where the BaaS partner receives interchange fees and we earn a program management service fee. We use this metric to analyze interchange revenue, which is a key component of our financial performance.

**Number of Cash Transfers** — Represents the total number of cash transfer transactions conducted by consumers, such as a point-of-sale swipe reload transaction, the purchase of a MoneyPak or an e-cash mobile remittance transaction marketed under various brand names, that we conducted through our retail distributors in a specified period. This metric excludes disbursements made through our wage disbursement platform. We review this metric as a measure of the size and scale of our retail cash processing network, as an indicator of customer engagement and usage of our products and services, and to analyze cash transfer revenue, which is a key component of our financial performance.

**Number of Tax Refunds Processed** — Represents the total number of tax refunds processed in a specified period. The number of tax refunds processed is most concentrated during the first half of each year and is minimal during the second half of each year. We review this metric as a measure of the size and scale of our tax refund processing platform and as an indicator of customer engagement and usage of its products and services.

## Key components of our results of operations

### Operating Revenues

We classify our operating revenues into the following four categories:

*Card Revenues and Other Fees* — Card revenues consist of monthly maintenance fees, ATM fees, new card fees and other revenues. We charge maintenance fees on prepaid cards, checking accounts and certain cash transfer products, such as MoneyPak, pursuant to the terms and conditions in our customer agreements. We charge ATM fees to accountholders when they withdraw money at certain ATMs in accordance with the terms and conditions in our accountholder agreements. We charge new card fees, if applicable, when a consumer purchases a prepaid card, gift card, or a checking account product through our Retail channel. Other revenues consist primarily of revenue associated with our gift card program, annual fees associated with our secured credit card portfolio, transaction-based fees, fees associated with optional products or services, such as our overdraft protection program, and cash-back rewards we offer to accountholders. Our cash-back rewards are recorded as a reduction to card revenues and other fees. Also included in card revenues and other fees are program management service fees earned from our BaaS partners for programs we manage on their behalf.

Our aggregate monthly maintenance fee revenues vary primarily based upon the number of active accounts in our portfolio and the average fee assessed per account. Our average monthly maintenance fee per active account depends upon the mix of products in our portfolio at any given point in time and upon the extent to which fees are waived based on various incentives provided to customers in an effort to encourage higher usage and retention. Our aggregate ATM fee revenues vary based upon the number of accountholder ATM transactions and the average fee per ATM transaction. The average fee per ATM transaction depends upon the mix of products in our portfolio at any given point in time and the extent to which accountholders use ATMs within our free network that carry no fee for cash withdrawal transactions. Our aggregate new card fee revenues vary based upon the number of prepaid cards and checking accounts activated and the average new card fee. The average new card fee depends primarily upon the mix of products that we sell since there are variations in new account fees based on the product and/or the location or source where our products are purchased. The revenue we earn from each of these fees may also vary depending upon the channel in which the active accounts were acquired. For example, certain BaaS programs may not assess monthly maintenance fees and as a result, these accounts may generate lower fee revenue than other active accounts. Our aggregate other fees vary primarily based upon account sales of all types, gift card sales, purchase transactions and the number of active accounts in our portfolio.

*Cash Processing Revenues* — Cash processing revenues consist of cash transfer revenues, tax refund processing service revenues, disbursement revenues and other tax processing service revenues. We earn cash transfer revenues when consumers fund their cards through a reload transaction at a Green Dot Network retail location. Our aggregate cash transfer revenues vary based upon the mix of locations where reload transactions occur, since reload fees vary by location. We earn tax refund processing service revenues at the point in time when a customer of a third-party tax preparation company chooses to pay his or her tax preparation fee through the use of our tax refund processing services. We earn disbursement fees from our business partners at the point in time payment disbursements are made.

*Interchange Revenues* — We earn interchange revenues from fees remitted by the merchant's bank, which are based on rates established by the payment networks, at the point in time when customers make purchase transactions using our products. Our aggregate interchange revenues vary based primarily on the number of active accounts in our portfolio, the average transactional volume of the active accounts in our portfolio, the merchant category of spend, and on the mix of accountholder purchases between those using signature identification technologies and those using personal identification numbers and the corresponding rates.

*Interest Income, net* — Net interest income represents the difference between the interest income earned on our interest-earning assets and the interest expense on our interest-bearing liabilities held at Green Dot Bank. Interest-earning assets include cash from customer deposits, loans, and investment securities. Our interest-bearing liabilities held at Green Dot Bank include interest-bearing deposits. Our net interest income and our net interest margin fluctuate based on changes in the federal funds interest rates and changes in the amount and composition of our interest-bearing assets and liabilities.

### Operating Expenses

We classify our operating expenses into the following four categories:

*Sales and Marketing Expenses* — Sales and marketing expenses consist primarily of the commissions we pay to our retail distributors, brokers and partners, advertising and marketing expenses, and the costs of manufacturing and distributing card packages, placards and promotional materials to our retail distributors and personalized debit

cards to consumers who have activated their cards. We generally establish commission percentages in long-term distribution agreements with our retail distributors and partners. Aggregate commissions with our retail distributors are determined by the number of account products and cash transfers sold at their respective retail stores. Commissions with our partners and, in certain cases, our retail distributors are determined by the revenue generated from the ongoing use of the associated card programs. We incur advertising and marketing expenses for television, sponsorships, online and in-store promotions. Advertising and marketing expenses are recognized as incurred and typically deliver a benefit over an extended period of time. For this reason, these expenses do not always track changes in our operating revenues. Our manufacturing and distribution costs vary primarily based on the number of accounts activated by consumers.

**Compensation and Benefits Expenses** — Compensation and benefits expenses represent the compensation and benefits that we provide to our employees and the payments we make to third-party contractors. While we have an in-house customer service function, we employ third-party contractors to conduct call center operations, handle routine customer service inquiries and provide consulting support in the area of IT operations and elsewhere. Compensation and benefits expenses associated with our customer service and loss management functions generally vary in line with the size of our active account portfolio, while the expenses associated with other functions do not.

**Processing Expenses** — Processing expenses consist primarily of the fees charged to us by the payment networks, which process transactions for us, the third-party card processors that maintain the records of our customers' accounts and process transaction authorizations and postings for us and the third-party banks that issue our accounts. These costs generally vary based on the total number of active accounts in our portfolio and gross dollar volume transacted by those accounts. Also included in processing expenses are bank fees associated with our tax refund processing services and gateway and network fees associated with our disbursement services. Bank fees generally vary based on the total number of tax refund transfers processed and gateway and network fees vary based on the number of disbursements made.

**Other General and Administrative Expenses** — Other general and administrative expenses consist primarily of professional services fees, telephone and communication costs, depreciation and amortization of our property and equipment, amortization of our intangible assets, impairment charges of long-lived assets, transaction losses (losses from customer disputed transactions, unrecovered customer purchase transaction overdrafts and fraud), rent and utilities, and insurance. We incur telephone and communication costs primarily from customers contacting us through our toll-free telephone numbers. These costs vary with the total number of active accounts in our portfolio, as do losses from customer disputed transactions, unrecovered customer purchase transaction overdrafts and fraud. Costs associated with professional services, depreciation and amortization of our property and equipment, amortization of our acquired intangible assets, impairment charges of long-lived assets, rent and utilities vary based upon our investment in infrastructure, business development, risk management, internal controls and strategic review process and are generally not correlated with our operating revenues or other transaction metrics.

#### **Other Expense, net**

Other expense, net includes income and expenses we generally do not consider normal operating activities, such as earnings, losses or impairment attributable to equity method investments, realized gains or losses on investment securities, income earned on bank-owned life insurance policies, and changes in valuation allowances on loans held for sale, amongst other similar items that may arise from time to time.

#### **Income Tax Expense and Benefit**

Our income tax expense and benefit consists of the federal and state corporate income taxes accrued on income resulting from the sale of our products and services. Our effective income tax rate may differ from the 21% U.S. federal statutory rate due to a number of factors, including state income taxes, general business credits, non-deductible expenses and penalties, increases or decreases in valuation allowances and liabilities for uncertain tax positions, excess tax benefits or shortfalls on stock compensation awards, audit developments, and legislative changes. See *Note 10—Income Taxes* to the Consolidated Financial Statements included herein for a discussion of the significant tax differences that impacted our effective tax rate.

#### **Critical Accounting Estimates**

There have been no material changes during the six months ended June 30, 2025 to the critical accounting estimates disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations included in our Annual Report on Form 10-K for the year ended December 31, 2024.

## Comparison of Consolidated Results for the Three Months Ended June 30, 2025 and 2024

### Operating Revenues

The following table presents a breakdown of our operating revenues among card revenues and other fees, cash processing revenues, interchange revenues and net interest income:

|                                    | Three Months Ended June 30, |                               |            |                               |
|------------------------------------|-----------------------------|-------------------------------|------------|-------------------------------|
|                                    | 2025                        |                               | 2024       |                               |
|                                    | Amount                      | % of Total Operating Revenues | Amount     | % of Total Operating Revenues |
| (In thousands, except percentages) |                             |                               |            |                               |
| Operating revenues:                |                             |                               |            |                               |
| Card revenues and other fees       | \$ 381,224                  | 75.6 %                        | \$ 286,127 | 70.3 %                        |
| Cash processing revenues           | 54,484                      | 10.8                          | 56,744     | 13.9                          |
| Interchange revenues               | 46,967                      | 9.3                           | 49,585     | 12.2                          |
| Interest income, net               | 21,501                      | 4.3                           | 14,665     | 3.6                           |
| Total operating revenues           | \$ 504,176                  | 100.0 %                       | \$ 407,121 | 100.0 %                       |

**Card Revenues and Other Fees** — Card revenues and other fees totaled \$381.2 million for the three months ended June 30, 2025, an increase of \$95.1 million, or 33%, from the comparable prior year period. Card revenues and other fees increased primarily due to growth in gross dollar volume in our B2B Services segment programs, which resulted in higher program management service fees earned from our BaaS partners. These increases were partially offset by decreases in certain accountholder fees, such as monthly maintenance fees and ATM fees, as a result of a decline in active accounts in our Consumer Services segment during the current period.

**Cash Processing Revenues** — Cash processing revenues totaled \$54.5 million for the three months ended June 30, 2025, a decrease of \$2.2 million, or 4%, from the comparable prior year period. In our Money Movement Services segment, our tax processing revenues decreased for the three months ended June 30, 2025 due to an 11% decrease in the number of tax refunds processed and from lower ancillary tax program fees that are associated with tax refund transfers. The decrease in the number of tax refunds processed is principally attributable to our online tax preparation partners. In addition, our cash transfer revenues decreased due to an 8% decrease in the number of cash transfers processed, partially offset by the mix of cash transfer types and locations where the transactions occurred, as the fees we receive vary depending on these factors. The decline in the number of cash transfers processed was due to a lower number of active accounts within our Consumer Services segment.

**Interchange Revenues** — Interchange revenues totaled \$47.0 million for the three months ended June 30, 2025, a decrease of \$2.6 million, or 5%, from the comparable prior year period. The decrease was primarily due to a lower effective interchange rate earned for the comparable periods, which declined due to a mix-shift toward categories of consumer purchases with lower effective rates. In addition, our interchange fees have both fixed and variable components, and as a result, the effective rate we earn may vary based on the size of transactions, among other factors.

**Interest Income, net** — Net interest income totaled \$21.5 million for the three months ended June 30, 2025, an increase of \$6.8 million, or 46%, from the comparable prior year period. The increase in net interest income was primarily the result of yields earned from an increase in cash from deposit programs with our partners and net proceeds from investment securities sold, and to a lesser extent higher yielding investments from our bond repositioning strategy, partially offset by an increase in interest shared with certain BaaS partners (a reduction of revenue).

## Operating Expenses

The following table presents a breakdown of our operating expenses among sales and marketing, compensation and benefits, processing, and other general and administrative expenses:

|   | Three Months Ended June 30, |                               |            |                               |
|---|-----------------------------|-------------------------------|------------|-------------------------------|
|   | 2025                        |                               | 2024       |                               |
|   | Amount                      | % of Total Operating Revenues | Amount     | % of Total Operating Revenues |
| (In thousands, except percentages)        |                             |                               |            |                               |
| Operating expenses:                       |                             |                               |            |                               |
| Sales and marketing expenses              | \$ 50,159                   | 9.9 %                         | \$ 52,947  | 13.0 %                        |
| Compensation and benefits expenses        | 63,847                      | 12.7                          | 61,348     | 15.1                          |
| Processing expenses                       | 293,213                     | 58.2                          | 207,896    | 51.1                          |
| Other general and administrative expenses | 83,558                      | 16.6                          | 108,597    | 26.7                          |
| Total operating expenses                  | \$ 490,777                  | 97.4 %                        | \$ 430,788 | 105.9 %                       |

**Sales and Marketing Expenses** — Sales and marketing expenses totaled \$50.2 million for the three months ended June 30, 2025, a decrease of \$2.7 million, or 5%, from the comparable prior year period. This decrease was driven primarily by a decrease in supply chain materials expenses, which are comprised of debit card plastics and related materials costs, from lower active accounts.

**Compensation and Benefits Expenses** — Compensation and benefits expenses totaled \$63.8 million for the three months ended June 30, 2025, an increase of \$2.5 million, or 4%, from the comparable prior year period. The increase was driven primarily by an increase in third-party call center support costs associated with the growth of the BaaS account programs within our B2B Services segment, and higher accrued bonus compensation expense due to our current financial performance relative to our annual targets, partially offset by a decrease in employee stock-based compensation expense due to forfeitures of awards.

**Processing Expenses** — Processing expenses totaled \$293.2 million for the three months ended June 30, 2025, an increase of \$85.3 million, or 41%, from the comparable prior year period. This increase was principally due to growth in gross dollar volume on certain BaaS account programs within our B2B Services segment.

**Other General and Administrative Expenses** — Other general and administrative expenses totaled \$83.6 million for the three months ended June 30, 2025, a decrease of \$25.0 million, or 23%, from the comparable prior year period. This decrease was driven primarily by the timing of accruals in the prior year period related to the civil money penalty under our Consent Order from the Federal Reserve Board, and to a lesser extent, a decrease in overall transaction losses attributable to lower customer dispute volume across our portfolios and favorable reductions in our dispute loss rates, and lower professional services fees related to our AML programs due to the year-over-year timing of spend on certain initiatives, partially offset by an increase in software licenses and hosting costs due to investments in our platform and operations, and an increase from expenses associated with our strategic review process.

### Other Expense, net

Other expense, net totaled \$74.7 million for the three months ended June 30, 2025, an increase of \$70.2 million, from the prior year comparable period. This increase was driven by our equity method losses associated with TailFin and resulted principally from a \$70 million incentive payment that TailFin made in connection with the extension of the Walmart MoneyCard agreement and related agreements, partially offset by higher income earned from bank-owned life insurance policies. We recorded the incentive payment as a component of equity in losses attributable to TailFin during the three months ended June 30, 2025 under our HLBV method of accounting.

## Income Tax Expense and Benefit

The following table presents a breakdown of our effective tax rate among federal, state, and other:

|  | Three Months Ended June 30, |              |
|--|-----------------------------|--------------|
|  | 2025                        | 2024         |
| U.S. federal statutory tax rate                | 21.0 %                      | 21.0 %       |
| State income taxes, net of federal tax benefit | 4.4                         | 8.3          |
| Foreign tax rate differential                  | 0.1                         | 1.8          |
| General business credits                       | 0.2                         | 15.9         |
| Stock-based compensation                       | (0.2)                       | (3.9)        |
| IRC 162(m) limitation                          | (0.5)                       | 4.8          |
| Bank-owned life insurance income               | 0.4                         | 5.8          |
| Nondeductible expenses and penalties           | (0.1)                       | (48.9)       |
| Global intangible low-tax income tax           | 0.1                         | (2.1)        |
| Other  | (0.1)                       | (0.1)        |
| Effective tax rate                             | <b>25.3 %</b>               | <b>2.6 %</b> |

Our income tax benefit totaled \$15.9 million for the three months ended June 30, 2025, representing an increase of \$15.1 million from the prior year comparable period, primarily due to an increase in our loss before taxes and a decrease in nondeductible expenses and penalties primarily related to the tax effect associated with the civil money penalty we incurred in 2024 for our Consent Order from the Federal Reserve Board.

The increase in our effective tax rate for the three months ended June 30, 2025 from the prior year comparable period was due to several factors, including an increase of \$1.7 million in the amount of compensation expense that was subject to the IRC Section 162(m) limitation on the deductibility of certain executive compensation, a decrease of \$0.2 million in the amount of general business credits, and a lower tax rate benefit from bank-owned life insurance policies income. These increases in our effective tax rate were partially offset by a decrease of \$0.5 million in the tax expense associated with shortfalls from stock-based compensation, a decrease of \$0.3 million in state income taxes expense, net of federal benefits, and a decrease of \$14.4 million in tax expense due to nondeductible expenses and penalties discussed above for the three months ended June 30, 2025.

The "Other" category in our effective tax rate consists of a variety of permanent differences, none of which were individually significant.

## Comparison of Consolidated Results for the Six Months Ended June 30, 2025 and 2024

### Operating Revenues

The following table presents a breakdown of our operating revenues among card revenues and other fees, cash processing revenues, interchange revenues and net interest income:

|                                    | Six Months Ended June 30, |                               |            |                               |
|------------------------------------|---------------------------|-------------------------------|------------|-------------------------------|
|                                    | 2025                      |                               | 2024       |                               |
|                                    | Amount                    | % of Total Operating Revenues | Amount     | % of Total Operating Revenues |
| (In thousands, except percentages) |                           |                               |            |                               |
| Operating revenues:                |                           |                               |            |                               |
| Card revenues and other fees       | \$ 757,177                | 71.2 %                        | \$ 567,630 | 66.1 %                        |
| Cash processing revenues           | 167,857                   | 15.8                          | 163,550    | 19.0                          |
| Interchange revenues               | 94,886                    | 8.9                           | 100,553    | 11.7                          |
| Interest income, net               | 43,130                    | 4.1                           | 27,376     | 3.2                           |
| Total operating revenues           | \$ 1,063,050              | 100.0 %                       | \$ 859,109 | 100.0 %                       |

**Card Revenues and Other Fees** — Card revenues and other fees totaled \$757.2 million for the six months ended June 30, 2025, an increase of \$189.6 million, or 33%, from the comparable prior year period. This increase was driven principally by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Revenues—Card Revenues and Other Fees.” In addition, this net increase was further partially offset by lower breakage revenue on our gift card portfolio.

**Cash Processing Revenues** — Cash processing revenues totaled \$167.9 million for the six months ended June 30, 2025, an increase of \$4.3 million, or 3%, from the comparable prior year period. In our Money Movement Services segment, although the number of tax refunds processed decreased by 13% during the six months ended June 30, 2025, our tax processing revenues increased from the expansion of our taxpayer advance program and a favorable mix-shift in the distribution channel in which the tax refund was processed. The decrease in the number of tax refunds processed is principally attributable to our online tax preparation partners. The increase in tax processing revenues was partially offset by a 6% decline in the number of cash transfers processed during the six months ended June 30, 2025 from the prior year comparable period. The decline in the number of cash transfers processed was due to a lower number of active accounts within our Consumer Services segment.

**Interchange Revenues** — Interchange revenues totaled \$94.9 million for the six months ended June 30, 2025, a decrease of \$5.7 million, or 6%, from the comparable prior year period. The decrease was primarily due to a decrease in purchase volume of 2% and a decrease in the effective interchange rate earned as discussed under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Revenues—Interchange Revenues.”

**Interest Income, net** — Net interest income totaled \$43.1 million for the six months ended June 30, 2025, an increase of \$15.7 million, or 57%, from the comparable prior year period. This increase was driven principally by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Revenues—Interest Income, net.”

## Operating Expenses

The following table presents a breakdown of our operating expenses among sales and marketing, compensation and benefits, processing, and other general and administrative expenses:

|   | Six Months Ended June 30, |                                  |                   |                                  |
|---|---------------------------|----------------------------------|-------------------|----------------------------------|
|   | 2025                      |                                  | 2024              |                                  |
|   | Amount                    | % of Total<br>Operating Revenues | Amount            | % of Total<br>Operating Revenues |
| (In thousands, except percentages)        |                           |                                  |                   |                                  |
| Operating expenses:                       |                           |                                  |                   |                                  |
| Sales and marketing expenses              | \$ 109,847                | 10.3 %                           | \$ 115,322        | 13.4 %                           |
| Compensation and benefits expenses        | 130,061                   | 12.2                             | 128,172           | 14.9                             |
| Processing expenses                       | 578,530                   | 54.4                             | 403,562           | 47.0                             |
| Other general and administrative expenses | 170,468                   | 16.0                             | 225,166           | 26.2                             |
| Total operating expenses                  | <u>\$ 988,906</u>         | <u>92.9 %</u>                    | <u>\$ 872,222</u> | <u>101.5 %</u>                   |

**Sales and Marketing Expenses** — Sales and marketing expenses totaled \$109.8 million for the six months ended June 30, 2025, a decrease of \$5.5 million, or 5%, from the comparable prior year period. This decrease was primarily driven by a decrease in supply chain materials expenses and a decrease in revenue-sharing arrangements in our tax processing business, partially offset by an increase in sales commissions from higher revenues on products subject to tiered revenue-sharing agreements in our Consumer Services segment.

**Compensation and Benefits Expenses** — Compensation and benefits expenses totaled \$130.1 million for the six months ended June 30, 2025, an increase of \$1.9 million, or 1%, from the comparable prior year period. This increase was driven primarily by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Expenses—Compensation and Benefits Expenses” and offset further by severance benefits that did not recur at the same magnitude in the current period as a result of our reduction in employee workforce in the comparable prior year period.

**Processing Expenses** — Processing expenses totaled \$578.5 million for the six months ended June 30, 2025, an increase of \$174.9 million, or 43%, from the comparable prior year period. This increase was driven primarily by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Expenses—Processing Expenses.”

**Other General and Administrative Expenses** — Other general and administrative expenses totaled \$170.5 million for the six months ended June 30, 2025, a decrease of \$54.7 million, or 24%, from the comparable prior year period. This decrease was driven primarily by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Operating Expenses—Other General and Administrative Expenses.” In addition, other general and administrative expenses decreased due to the settlement payment and impairment charges related to the termination of our partnership agreement to develop a new core banking system in the prior year comparable period that did not recur in the current period.

### Other Expense, net

Other expense, net totaled \$100.4 million for the six months ended June 30, 2025, an increase of \$94.1 million, from the prior year comparable period. This increase was driven primarily by the same factors discussed above under “Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Other Expense, net.” In addition, during the first quarter of 2025, we determined we would sell certain available-for-sales securities in order to reposition the proceeds into higher yielding assets, which resulted in a realized loss of \$24.8 million for the six months ended June 30, 2025.

## Income Tax Expense and Benefit

The following table presents a breakdown of our effective tax rate among federal, state, and other:

|  | Six Months Ended June 30, |               |
|--|---------------------------|---------------|
|  | 2025                      | 2024          |
| U.S. federal statutory tax rate                | 21.0 %                    | 21.0 %        |
| State income taxes, net of federal tax benefit | 5.7                       | 11.5          |
| Foreign tax rate differential                  | 0.3                       | 2.9           |
| General business credits                       | 1.6                       | 24.9          |
| Stock-based compensation                       | (4.9)                     | (12.6)        |
| IRC 162(m) limitation                          | 2.3                       | 7.5           |
| Bank-owned life insurance income               | 2.0                       | 8.7           |
| Bank-owned life insurance surrender            | —                         | (3.1)         |
| Nondeductible expenses and penalties           | (0.3)                     | (65.5)        |
| Global intangible low-tax income tax           | (0.2)                     | (3.2)         |
| Other  | (0.1)                     | (0.1)         |
| Effective tax rate                             | <b>27.4 %</b>             | <b>(8.0)%</b> |

Our income tax benefit totaled \$8.0 million for the six months ended June 30, 2025, representing an increase of \$9.8 million, or 550%, from the prior year comparable period, driven primarily by the same factors discussed above under "Comparison of Three-Month Periods Ended June 30, 2025 and 2024—Income Tax Expense and Benefit."

The increase in our effective tax rate for the six months ended June 30, 2025 from the prior year comparable period was due to several factors, including an increase of \$1.0 million in the amount of compensation expense that was subject to the IRC 162(m) limitation on the deductibility of certain executive compensation, a reduced tax rate benefit due to a decrease of \$0.6 million in general business credits, an increase of \$0.9 million in state income taxes expense, net of federal benefits, and a lower tax rate benefit from the cash surrender value in bank-owned life insurance policies. These increases were partially offset by a decrease of \$0.8 million in tax expense associated with shortfalls from stock-based compensation, a decrease of \$0.7 million related to bank-owned life insurance surrender penalties we incurred in connection with the surrender and restructuring of our existing bank-owned life insurance policies in 2024, and a decrease of \$14.5 million in tax expense from nondeductible expenses and penalties associated with the civil money penalty we incurred in 2024 for our Consent Order.

The "Other" category in our effective tax rate consists of a variety of permanent differences, none of which were individually significant.

## Segment Results

### Consumer Services

The results of operations and key metrics of our Consumer Services segment for the three and six months ended June 30, 2025 and 2024 were as follows:

|                                    | Three Months Ended June 30, |                  |                   |        | Six Months Ended June 30, |                  |                 |        |
|------------------------------------|-----------------------------|------------------|-------------------|--------|---------------------------|------------------|-----------------|--------|
|                                    | 2025                        | 2024             | Change            | %      | 2025                      | 2024             | Change          | %      |
| (In thousands, except percentages) |                             |                  |                   |        |                           |                  |                 |        |
| <b>Financial Results</b>           |                             |                  |                   |        |                           |                  |                 |        |
| Segment revenues                   | \$ 93,099                   | \$ 96,620        | \$ (3,521)        | (3.6)% | \$ 188,355                | \$ 197,232       | \$ (8,877)      | (4.5)% |
| Segment expenses                   | 60,005                      | 62,171           | (2,166)           | (3.5)% | 121,629                   | 129,524          | (7,895)         | (6.1)% |
| Segment profit                     | <u>\$ 33,094</u>            | <u>\$ 34,449</u> | <u>\$ (1,355)</u> | (3.9)% | <u>\$ 66,726</u>          | <u>\$ 67,708</u> | <u>\$ (982)</u> | (1.5)% |
| (In millions, except percentages)  |                             |                  |                   |        |                           |                  |                 |        |
| <b>Key Metrics</b>                 |                             |                  |                   |        |                           |                  |                 |        |
| Gross dollar volume                | \$ 3,925                    | \$ 4,014         | \$ (89)           | (2.2)% | \$ 8,163                  | \$ 8,514         | \$ (351)        | (4.1)% |
| Number of active accounts*         | 1.67                        | 1.76             | (0.09)            | (5.1)% | n/a                       | n/a              | n/a             | n/a    |
| Direct deposit active accounts*    | 0.41                        | 0.45             | (0.04)            | (8.9)% | n/a                       | n/a              | n/a             | n/a    |
| Purchase volume                    | \$ 2,991                    | \$ 3,036         | \$ (45)           | (1.5)% | \$ 6,118                  | \$ 6,375         | \$ (257)        | (4.0)% |

\* Represents total number of active and direct deposit active accounts as of June 30, 2025 and 2024, respectively.

As additional supplemental information, our key metrics within our Consumer Services segment is presented on a quarterly basis as follows:

|                                  | 2025          |          | 2024     |          |          |          |
|----------------------------------|---------------|----------|----------|----------|----------|----------|
|                                  | Q2            | Q1       | Q4       | Q3       | Q2       | Q1       |
|                                  | (In millions) |          |          |          |          |          |
| <b>Key Metrics</b>               |               |          |          |          |          |          |
| Gross dollar volume              | \$ 3,925      | \$ 4,238 | \$ 4,060 | \$ 3,983 | \$ 4,014 | \$ 4,500 |
| Number of active accounts *      | 1.67          | 1.80     | 1.88     | 1.78     | 1.76     | 1.93     |
| Direct deposit active accounts * | 0.41          | 0.41     | 0.43     | 0.44     | 0.45     | 0.46     |
| Purchase volume                  | \$ 2,991      | \$ 3,127 | \$ 3,082 | \$ 2,904 | \$ 3,036 | \$ 3,339 |

\* Represents total number of active accounts as of the end of each quarter.

Segment revenues within Consumer Services for the three and six months ended June 30, 2025 decreased \$3.5 million, or 4%, and \$8.9 million, or 5%, respectively, from the prior year comparable periods, while our segment expenses for the three and six months ended June 30, 2025 decreased by \$2.2 million, or 3%, and \$7.9 million, or 6%, respectively.

Our gross dollar volume and purchase volume declined by 2% and 1%, respectively, for the three months ended June 30, 2025, and the number of active accounts and direct deposit accounts declined by 5% and 9%, respectively, from the comparable prior year periods, primarily due to each of the factors discussed above in "Overview." These factors include macro-economic factors leading to economic challenges for consumers and other competitive trends that have impacted account acquisition. Our gross dollar volume and purchase volume decreased year-over-year by similar levels during the six months ended June 30, 2025. As a result of these decreases in each of our key metrics, our monthly maintenance fee revenues, ATM fee revenues and interchange revenues decreased year-over-year. In addition, our interchange rate declined due to a mix-shift toward categories of consumer purchases with lower effective rates for the comparable period, and a lower average spend per transaction.

Segment expenses for the three and six months ended June 30, 2025 decreased from the comparable prior year periods primarily due to a decrease in overall transaction losses attributable to lower customer dispute volume across our portfolios and favorable reductions in our dispute loss rates, and lower supply chain material expenses due to lower active accounts, partially offset by an increase in sales commissions from higher revenues on products subject to tiered revenue-sharing agreements. Overall, segment profit decreased for the three and six months ended June 30, 2025 by approximately 4% and 1%, respectively, from the prior year comparable periods.

## B2B Services

The results of operations and key metrics of our B2B Services segment for the three and six months ended June 30, 2025 and 2024 were as follows:

|                            | Three Months Ended June 30,        |            |           |        | Six Months Ended June 30, |            |            |        |
|----------------------------|------------------------------------|------------|-----------|--------|---------------------------|------------|------------|--------|
|                            | 2025                               | 2024       | Change    | %      | 2025                      | 2024       | Change     | %      |
|                            | (In thousands, except percentages) |            |           |        |                           |            |            |        |
| <b>Financial Results</b>   |                                    |            |           |        |                           |            |            |        |
| Segment revenues           | \$ 348,650                         | \$ 252,056 | \$ 96,594 | 38.3 % | \$ 690,641                | \$ 493,256 | \$ 197,385 | 40.0 % |
| Segment expenses           | 320,670                            | 232,978    | 87,692    | 37.6 % | 635,509                   | 455,895    | 179,614    | 39.4 % |
| Segment profit             | \$ 27,980                          | \$ 19,078  | \$ 8,902  | 46.7 % | \$ 55,132                 | \$ 37,361  | \$ 17,771  | 47.6 % |
|                            | (In millions, except percentages)  |            |           |        |                           |            |            |        |
| <b>Key Metrics</b>         |                                    |            |           |        |                           |            |            |        |
| Gross dollar volume        | \$ 34,620                          | \$ 28,116  | \$ 6,504  | 23.1 % | \$ 67,634                 | \$ 54,371  | \$ 13,263  | 24.4 % |
| Number of active accounts* | 1.81                               | 1.65       | 0.16      | 9.7 %  | n/a                       | n/a        | n/a        | n/a    |
| Purchase volume            | \$ 2,000                           | \$ 1,976   | \$ 24     | 1.2 %  | \$ 3,986                  | \$ 3,911   | \$ 75      | 1.9 %  |

\* Represents total number of active accounts as of June 30, 2025 and 2024, respectively.

As additional supplemental information, our key metrics within our B2B Services segment is presented on a quarterly basis as follows:

|                            | 2025          |           | 2024      |           |           |           |
|----------------------------|---------------|-----------|-----------|-----------|-----------|-----------|
|                            | Q2            | Q1        | Q4        | Q3        | Q2        | Q1        |
|                            | (In millions) |           |           |           |           |           |
| <b>Key Metrics</b>         |               |           |           |           |           |           |
| Gross dollar volume        | \$ 34,620     | \$ 33,014 | \$ 31,222 | \$ 29,490 | \$ 28,116 | \$ 26,255 |
| Number of active accounts* | 1.81          | 1.78      | 1.79      | 1.68      | 1.65      | 1.58      |
| Purchase volume            | \$ 2,000      | \$ 1,986  | \$ 2,070  | \$ 1,983  | \$ 1,976  | \$ 1,935  |

\* Represents total number of active accounts as of the end of each quarter.

Segment revenues within our B2B Services for the three and six months ended June 30, 2025 increased \$96.6 million, or 38%, and \$197.4 million, or 40%, respectively, compared to the prior year periods, while our segment expenses for the three and six months ended June 30, 2025 increased \$87.7 million, or 38%, and \$179.6 million, or 39%, respectively.

Our gross dollar volume, purchase volume, and number of active accounts increased during the three months ended June 30, 2025 by 23%, 1%, and 10%, respectively, from the prior year comparable period. We have continued to experience organic growth from both new and existing users concentrated in certain BaaS programs that tend to yield higher gross dollar volume per active user but do not generate comparable levels of interchange fees. The growth in gross dollar volume from these BaaS programs resulted in a net increase in segment revenue due to higher program management service fees earned from these BaaS partners.

Segment expenses increased for the three and six months ended June 30, 2025 from the comparable prior year periods, principally due to higher processing expenses associated with the growth of certain BaaS account programs, as well as higher third-party call center support costs as a result of an increase in gross dollar volume and the number of active accounts, partially offset by lower transaction losses due to favorable reductions in our dispute loss rates. As a result of these factors, our segment profit increased for the three and six months ended June 30, 2025 by approximately 47% and 48%, respectively, from the prior year comparable periods. Although limited, our segment profit margin increased year-over-year from improvement in our cost structure and revised economics of certain partnerships, despite the impact of certain BaaS partnerships largely providing for a fixed profit.

### Money Movement Services

The results of operations and key metrics of our Money Movement Services segment for the three and six months ended June 30, 2025 and 2024 were as follows:

|                                 | Three Months Ended June 30,        |           |            |         | Six Months Ended June 30, |            |          |         |
|---------------------------------|------------------------------------|-----------|------------|---------|---------------------------|------------|----------|---------|
|                                 | 2025                               | 2024      | Change     | %       | 2025                      | 2024       | Change   | %       |
|                                 | (In thousands, except percentages) |           |            |         |                           |            |          |         |
| <b>Financial Results</b>        |                                    |           |            |         |                           |            |          |         |
| Segment revenues                | \$ 50,848                          | \$ 52,963 | \$ (2,115) | (4.0)%  | \$ 161,095                | \$ 156,113 | \$ 4,982 | 3.2 %   |
| Segment expenses                | 16,736                             | 17,672    | (936)      | (5.3)%  | 50,157                    | 54,975     | (4,818)  | (8.8)%  |
| Segment profit                  | \$ 34,112                          | \$ 35,291 | \$ (1,179) | (3.3)%  | \$ 110,938                | \$ 101,138 | \$ 9,800 | 9.7 %   |
|                                 | (In millions, except percentages)  |           |            |         |                           |            |          |         |
| <b>Key Metrics</b>              |                                    |           |            |         |                           |            |          |         |
| Number of cash transfers        | 7.52                               | 8.15      | (0.63)     | (7.7)%  | 15.03                     | 15.92      | (0.89)   | (5.6)%  |
| Number of tax refunds processed | 3.73                               | 4.20      | (0.47)     | (11.1)% | 11.71                     | 13.48      | (1.77)   | (13.1)% |

As additional supplemental information, our key metrics within our Money Movement Services segment is presented on a quarterly basis as follows:

|                                 | 2025          |      | 2024 |      |      |      |
|---------------------------------|---------------|------|------|------|------|------|
|                                 | Q2            | Q1   | Q4   | Q3   | Q2   | Q1   |
|                                 | (In millions) |      |      |      |      |      |
| <b>Key Metrics</b>              |               |      |      |      |      |      |
| Number of cash transfers        | 7.52          | 7.51 | 8.14 | 8.22 | 8.15 | 7.77 |
| Number of tax refunds processed | 3.73          | 7.98 | 0.15 | 0.19 | 4.20 | 9.28 |

Segment revenues within our Money Movement services for the three months ended June 30, 2025 decreased \$2.1 million, or 4%, and for the six months ended June 30, 2025 increased \$5.0 million, or 3%, from the comparable prior year periods. Segment expenses for the three and six months ended June 30, 2025 decreased \$0.9 million, or 5%, and \$4.8 million, or 9%, respectively.

The decrease in segment revenues for the three months ended June 30, 2025 was driven by lower tax processing revenues due to an 11% decrease in the number of tax refunds processed and from lower ancillary tax program fees that are associated with tax refund transfers. The decrease in the number of tax refunds processed is principally attributable to our online tax preparation partners. In addition, our cash transfer revenues decreased due to an 8% decrease in the number of cash transfers processed, partially offset by the mix of cash transfer types and locations where the transactions occurred, as the fees we receive vary depending on these factors. The decline in the number of cash transfers processed was due to a lower number of active accounts within our Consumer Services segment.

The increase in segment revenues for the six months ended June 30, 2025 was driven by higher tax processing revenues despite a lower number of tax refunds processed, due to the expansion of our taxpayer advance program and a favorable mix-shift in the distribution channel in which the tax refund was processed. These increases were partially offset by a 6% decline in the number of cash transfers processed during the six months ended June 30, 2025 from the prior year comparable period. The decline in the number of cash transfers processed was due to the same reasons discussed above.

Segment expenses decreased during the three and six months ended June 30, 2025 primarily due to a decrease in revenue-sharing arrangements in our tax processing business.

### Corporate and Other

The results of operations and key metrics of our Corporate and Other segment for the three and six months ended June 30, 2025 and 2024 were as follows:

|   | Three Months Ended June 30, |             |          |         | Six Months Ended June 30, |              |           |         |
|---|-----------------------------|-------------|----------|---------|---------------------------|--------------|-----------|---------|
|   | 2025                        | 2024        | Change   | %       | 2025                      | 2024         | Change    | %       |
| (In thousands, except percentages)                            |                             |             |          |         |                           |              |           |         |
| <b>Financial Results</b>                                      |                             |             |          |         |                           |              |           |         |
| Unallocated revenue and inter-segment eliminations            | \$ 8,567                    | \$ 917      | \$ 7,650 | 834.2 % | \$ 17,037                 | \$ 3,378     | \$ 13,659 | 404.4 % |
| Unallocated corporate expenses and inter-segment eliminations | 58,328                      | 55,737      | 2,591    | 4.6 %   | 113,849                   | 116,355      | (2,506)   | (2.2)%  |
| Total   | \$ (49,761)                 | \$ (54,820) | \$ 5,059 | (9.2)%  | \$ (96,812)               | \$ (112,977) | \$ 16,165 | (14.3)% |

Revenues within Corporate and Other are comprised of net interest income, certain other investment income earned by our bank, interest profit sharing arrangements with certain BaaS partners (a reduction of revenue) and eliminations of inter-segment revenues. Unallocated corporate expenses include eliminations of inter-segment expenses and our fixed expenses such as salaries, wages and related benefits for our employees, professional services fees, software licenses, telephone and communication costs, rent, utilities and insurance. These costs are not considered when our CODM evaluates the performance of our three reportable segments since they are not directly attributable to any reporting segment. Non-cash expenses such as stock-based compensation, depreciation and amortization of long-lived assets, impairment charges and other non-recurring expenses that are not considered by our CODM when evaluating our overall consolidated financial results are excluded from our unallocated corporate expenses above. Refer to *Note 19—Segment Information* to the Consolidated Financial Statements included herein for a summary reconciliation.

Revenues within our Corporate and Other segment were driven primarily by an increase in net interest income, which increased by 46% and 57% for the three and six months ended June 30, 2025, respectively, from the prior year comparable periods. The increase in net interest income was primarily the result of yields earned from an increase in cash from deposit programs with our partners and net proceeds from investment securities sold, and to a lesser extent higher yielding investments from our bond repositioning strategy, partially offset by an increase in interest shared with certain BaaS partners (a reduction of revenue).

Unallocated corporate expenses for the three months ended June 30, 2025 increased by approximately 5% and for the six months ended June 30, 2025 decreased by approximately 2%, over the prior year comparable periods. The increase in unallocated corporate expenses for the three months ended June 30, 2025 was driven primarily by an increase in accrued bonus compensation expense due to our current financial performance relative to our annual

targets and higher software licenses and hosting costs due to investments in our platform and operations, partially offset by a decrease from lower professional services fees related to our AML programs due to the year-over-year timing of spend on certain initiatives. The net decrease for the six months ended June 30, 2025 was impacted by these same factors, and driven lower primarily from professional services fees related to our AML programs.

## Liquidity and Capital Resources

The following table summarizes our major sources and uses of cash for the periods presented:

|   | Six Months Ended June 30, |                   |
|---|---------------------------|-------------------|
|   | 2025                      | 2024              |
| (In thousands)  |                           |                   |
| Total cash provided by  |                           |                   |
| Operating activities  | \$ 177,701                | \$ 120,674        |
| Investing activities  | 501,664                   | 7,783             |
| Financing activities  | 40,762                    | 502,258           |
| Increase in unrestricted cash, cash equivalents and restricted cash | <u>\$ 720,127</u>         | <u>\$ 630,715</u> |

For the six months ended June 30, 2025 and 2024, we financed our operations primarily through our cash flows provided by operating activities, customer funds held on deposit and borrowings from our senior unsecured notes. As of June 30, 2025, our primary source of liquidity was unrestricted cash and cash equivalents totaling \$2.3 billion. We also consider our \$1.5 billion of available-for-sale investment securities to be highly liquid instruments.

We use trend and variance analysis as well as our detailed budgets and forecasts to project future cash needs, making adjustments to the projections when needed. We believe that our current unrestricted cash and cash equivalents, cash flows from operations and borrowing capacity under our revolving line of credit will be sufficient to meet our working capital, capital expenditures, and any other capital needs for at least the next 12 months. We are currently not aware of any trends or demands, commitments, events or uncertainties that will result in or that are reasonably likely to result in our liquidity increasing or decreasing in any material way that will impact our capital needs during or beyond the next 12 months. We continue to monitor the impact of material trends on our business to ensure our liquidity and capital resources remain appropriate throughout this period of uncertainty.

### Cash Flows from Operating Activities

Our \$177.7 million of net cash provided by operating activities during the six months ended June 30, 2025 was the result of \$21.3 million of net loss, adjusted for certain non-cash operating items of \$173.1 million and increases in net changes in our working capital assets and liabilities of \$25.8 million.

Our \$120.7 million of net cash provided by operating activities during the six months ended June 30, 2024 was the result of \$24.0 million of net loss, adjusted for certain non-cash operating items of \$97.4 million and increases in net changes in our working capital assets and liabilities of \$47.2 million, attributable primarily to the timing of the accrual related to our Consent Order from the Federal Reserve Board and the collection of fee advances outstanding as of the beginning of the year.

### Cash Flows from Investing Activities

Our \$501.7 million of net cash provided by investing activities during the six months ended June 30, 2025 was primarily due to proceeds from sales and maturities of available-for-sale securities, net of purchases, of \$558.9 million, partially offset by the acquisition of property and equipment of \$38.9 million and net changes in loans of \$17.4 million.

Our \$7.8 million of net cash provided by investing activities during the six months ended June 30, 2024 was primarily due to net proceeds from maturities of available-for-sale securities of \$94.8 million, partially offset by capital contributions related to our investment in TailFin of \$35.0 million, the acquisition of property and equipment of \$31.5 million and net changes in loans of \$20.2 million. Our final payment under our commitment with TailFin was made in January 2024.

### Cash Flows from Financing Activities

Our \$40.8 million of net cash provided by financing activities during the six months ended June 30, 2025 was principally the result of a net increase in customer deposits of \$86.3 million and borrowings on our notes payable \$14.9 million, partially offset by a net decrease in obligations to customers of \$60.0 million. Refer to additional discussion below for our borrowings and repayments of debt.

Our \$502.3 million of net cash provided by financing activities during the six months ended June 30, 2024 was principally the result of a net increase in customer deposits of \$613.3 million, partially offset by a net decrease of \$113.0 million in obligations to customers.

#### *Other Sources of Liquidity*

##### *Senior Unsecured Notes*

In 2024 and 2025, we issued and sold senior unsecured notes (the "Notes") in an aggregate principal amount of \$65 million. The Notes have a five-year term, maturing September 15, 2029. The principal amounts bear interest at a fixed rate of 8.75% per annum, payable semi-annually in arrears. The net proceeds of the offering were used to repay outstanding indebtedness under our revolving credit facility discussed below, and for general corporate purposes.

##### *2025 Revolving Facility*

In February 2025, we entered into a new revolving line of credit agreement with a financial institution up to a maximum principal amount of \$20 million, subject to borrowing base limitations defined under the terms of the agreement. The line of credit matures in August 2026 and will bear interest at variable market rates, but subject to a minimum rate of 6.0% per annum. Interest payments are due monthly, and accrue based on the then-outstanding principal balance. We had no outstanding balance as of June 30, 2025.

##### *2019 Revolving Facility*

In October 2019, we entered into a secured credit agreement with Wells Fargo Bank, National Association, and other lenders party thereto. The credit agreement provided for a \$100.0 million five-year revolving line of credit (the "2019 Revolving Facility"), which matured in October 2024. The proceeds of any borrowings under the 2019 Revolving Facility were used for working capital and other general corporate purposes, subject to the terms and conditions set forth in the credit agreement. As of September 30, 2024, the then-outstanding balance on the 2019 Revolving Facility was repaid in full, and the 2019 Revolving Facility terminated at its maturity date.

##### *Other Sources*

Green Dot Bank has the ability to access various sources of funding, including advances from the Federal Home Loan Bank and the Federal Reserve's discount window. Availability of these borrowings is subject to various factors, including maintaining eligibility requirements and the amount of pledged collateral. These sources may be used from time to time to support our short-term liquidity needs.

#### **Material Cash Requirements**

While the overall macro-economic environment, the effect of high inflation and interest rates, and other factors described in "Outlook and Other Trends Affecting Our Business" above have created economic uncertainty and impacted how we manage our liquidity and capital resources, we intend to continue to invest in growth and cost efficiency initiatives in the normal course of business until we reach a conclusion regarding the process we recently initiated to explore potential strategic alternatives. The amount and timing of these investments and the related cash outflows in future periods is difficult to predict and is dependent on a number of factors including the rate of change of computer hardware and software used in our business and our business outlook as a result of macro-economic uncertainties. We intend to continue to invest in new products and programs, new features for our existing products and IT infrastructure in order to scale and operate effectively to meet our strategic objectives. We expect our capital expenditures in 2025 to be lower compared to our capital expenditures in the prior year, but at similar levels compared to our annual investments in recent years. We expect to fund these capital expenditures primarily through our cash flows provided by operating activities.

We have used cash to acquire businesses and technologies and we anticipate that we may continue to do so in the future. The nature of these transactions, however, makes it difficult to predict the amount and timing of such cash requirements. Additionally, we have made and may further make periodic cash contributions to our subsidiary bank, Green Dot Bank, to maintain its capital, leverage and other financial commitments at levels we have agreed to with our regulators. We may need to increase the size of our cash contributions to Green Dot Bank to maintain its capital, leverage and other financial commitments.

#### *Contractual Obligations*

There have been no material changes during the six months ended June 30, 2025 to our contractual obligations disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations included in our Annual Report on Form 10-K for the year ended December 31, 2024.

## Capital Requirements for Bank Holding Companies

Our subsidiary bank, Green Dot Bank, is a member bank of the Federal Reserve System and our primary regulators are the Federal Reserve Board and the Utah Department of Financial Institutions. We and Green Dot Bank are subject to various regulatory capital requirements administered by the banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory actions by regulators that, if undertaken, could have a direct material effect on our financial statements. Under capital adequacy guidelines, we and Green Dot Bank must meet specific capital guidelines that involve quantitative measures of the assets, liabilities and certain off-balance sheet items as calculated under regulatory accounting practices. The capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk weightings and other factors.

The Basel III rules, which were promulgated by the Federal Reserve and other U.S. banking regulators, provide for risk-based capital, leverage and liquidity standards. Under the Basel III rules, we must maintain a ratio of common equity Tier 1 capital to risk-weighted assets of at least 4.5%, a ratio of Tier 1 capital to risk-weighted assets of at least 6%, a ratio of total capital to risk-weighted assets of at least 8% and a minimum Tier 1 leverage ratio of 4.0%. Either or both of Green Dot Corporation and Green Dot Bank may qualify for and opt to use, from time to time, the community bank leverage ratio framework under the Federal Reserve's version of the U.S. Basel III Rules. Under the community bank leverage ratio framework, a qualifying community banking organization may generally satisfy its capital requirements (and capital conservation buffer) under the U.S. Basel III rules provided that it has a Tier 1 leverage ratio greater than 9% and satisfies other applicable conditions. Green Dot Corporation and Green Dot Bank qualify for and opt into use of the community bank leverage ratio framework. We expect that Green Dot Corporation will continue to qualify for and use the community bank leverage ratio framework, and that Green Dot Bank will calculate and disclose its risk-based capital ratios and Tier 1 leverage ratio under standardized approach of the U.S. Basel III Rules.

As of June 30, 2025 and December 31, 2024, we and Green Dot Bank were categorized as "well-capitalized" under applicable regulatory standards. To be categorized as "well-capitalized," we and Green Dot Bank must maintain specific total risk-based, Tier 1 risk-based and Tier 1 leverage ratios as set forth in the table below. There were no conditions or events since June 30, 2025 which management believes would have changed our category as "well-capitalized."

The definitions associated with the amounts and ratios below are as follows:

| Ratio   | Definition   |
|---|--|
| Tier 1 leverage ratio                           | Tier 1 capital divided by average total assets   |
| Common equity Tier 1 capital ratio              | Common equity Tier 1 capital divided by risk-weighted assets   |
| Tier 1 capital ratio                            | Tier 1 capital divided by risk-weighted assets   |
| Total risk-based capital ratio                  | Total capital divided by risk-weighted assets  |
| Terms   | Definition   |
| Tier 1 capital and Common equity Tier 1 capital | Includes common stock and retained earnings, adjusted for items primarily related to accumulated OCI, goodwill, deferred tax assets and intangibles.   |
| Total capital                                   | Tier 1 capital plus supplemental capital items such as the allowance for credit losses, subject to certain limits  |
| Average total assets                            | Average total consolidated assets during the period less deductions and adjustments primarily related to goodwill, deferred tax assets and intangibles assets  |
| Risk-weighted assets                            | Represents the amount of assets or exposure multiplied by the standardized risk weight (%) associated with that type of asset or exposure. The standardized risk weights are prescribed in the bank capital rules and reflect regulatory judgment regarding the riskiness of a type of asset or exposure |

The actual amounts and ratios, and required "well-capitalized" minimum capital amounts and ratios at June 30, 2025 and December 31, 2024 were as follows:

| June 30, 2025                 |            |        |                    |                               |
|-------------------------------|------------|--------|--------------------|-------------------------------|
|                               | Amount     | Ratio  | Regulatory Minimum | "Well-capitalized"<br>Minimum |
| (In thousands, except ratios) |            |        |                    |                               |
| <b>Green Dot Corporation:</b> |            |        |                    |                               |
| Tier 1 leverage               | \$ 760,052 | 14.0 % | 4.0 %              | n/a                           |
| Common equity Tier 1 capital  | \$ 760,052 | 46.4 % | 4.5 %              | n/a                           |
| Tier 1 capital                | \$ 760,052 | 46.4 % | 6.0 %              | 6.0 %                         |
| Total risk-based capital      | \$ 786,731 | 48.1 % | 8.0 %              | 10.0 %                        |
| <b>Green Dot Bank:</b>        |            |        |                    |                               |
| Tier 1 leverage               | \$ 406,732 | 7.7 %  | 4.0 %              | 5.0 %                         |
| Common equity Tier 1 capital  | \$ 406,732 | 35.0 % | 4.5 %              | 6.5 %                         |
| Tier 1 capital                | \$ 406,732 | 35.0 % | 6.0 %              | 8.0 %                         |
| Total risk-based capital      | \$ 414,431 | 35.7 % | 8.0 %              | 10.0 %                        |
| December 31, 2024             |            |        |                    |                               |
|                               | Amount     | Ratio  | Regulatory Minimum | "Well-capitalized"<br>Minimum |
| (In thousands, except ratios) |            |        |                    |                               |
| <b>Green Dot Corporation:</b> |            |        |                    |                               |
| Tier 1 leverage               | \$ 760,571 | 15.0 % | 4.0 %              | n/a                           |
| Common equity Tier 1 capital  | \$ 760,571 | 42.6 % | 4.5 %              | n/a                           |
| Tier 1 capital                | \$ 760,571 | 42.6 % | 6.0 %              | 6.0 %                         |
| Total risk-based capital      | \$ 782,207 | 43.8 % | 8.0 %              | 10.0 %                        |
| <b>Green Dot Bank:</b>        |            |        |                    |                               |
| Tier 1 leverage               | \$ 362,697 | 7.3 %  | 4.0 %              | 5.0 %                         |
| Common equity Tier 1 capital  | \$ 362,697 | 28.2 % | 4.5 %              | 6.5 %                         |
| Tier 1 capital                | \$ 362,697 | 28.2 % | 6.0 %              | 8.0 %                         |
| Total risk-based capital      | \$ 370,207 | 28.8 % | 8.0 %              | 10.0 %                        |

### ITEM 3. Quantitative and Qualitative Disclosures about Market Risk

Market risk is the potential for economic losses from changes in market factors such as foreign currency exchange rates, credit, interest rates and equity prices. We believe that we have limited exposure to risks associated with changes in foreign currency exchange rates, interest rates and equity prices. We have no significant foreign operations. We do not hold or enter into derivatives or other financial instruments for trading or speculative purposes.

#### *Interest rates*

While operating net interest income is a meaningful component to our consolidated operating results, we do not consider our investment portfolio to be subject to material interest rate risk since it is comprised predominantly of fixed rate securities. The composition of our portfolio is price sensitive to rate changes, which can impact unrealized gains or losses in our portfolio. However, we have the ability, liquidity and intent to hold these instruments until such securities in our portfolio recover their amortized cost bases, which may be at maturity. Our cash and cash equivalents are also subject to changes in short-term rates. The Federal Open Market Committee ("FOMC") decreased the federal funds target rate in September 2024 to a range of 4.75%-5.0%, the first rate cut in over four years, and further reduced interest rates by an additional 50 basis points during the fourth quarter of 2024. The FOMC's decision-making policies for short-term interest rates will continue to impact the amount of net interest income we earn in the future. In general, while increases in short-term interest rates benefit the yield we earn on our cash, certain of our BaaS partner arrangements allow for the BaaS partner to share in a significant portion of the interest earned from accountholder deposits (which are recorded as a reduction of revenue in our consolidated financial statements) and yields on our investment portfolio tend to lag interest rate increases as securities mature and proceeds are reinvested. Accordingly, the net effect has had and we expect will continue to have a negative impact on our consolidated financial statements and will be dependent upon future interest rate changes enacted by the Federal Reserve. To address some of this dynamic, we have begun to reposition a portion of our investment securities portfolio into variable rate debt securities to improve net yields and balance the effect of our interest sharing arrangements with BaaS partners.

In 2024 and 2025, we issued and sold Notes in an aggregate principal amount of \$65 million. The principal amounts of the Notes bear interest at a fixed rate of 8.75% per annum, payable semi-annually in arrears and maturing in September 2029. Refer to *Note 9 — Debt* to the Consolidated Financial Statements included herein for additional information. Should we require additional liquidity, our borrowings are expected to be at then current market rates of interest and may expose us to interest rate risk. Although any short-term borrowings would likely be insensitive to interest rate changes, interest expense on short-term borrowings will increase and decrease with changes in the underlying short-term interest rates.

We actively monitor our interest rate exposure and our objective is to reduce, where we deem appropriate to do so, fluctuations in earnings and cash flows associated with changes in interest rates. In order to accomplish this objective, we may enter into derivative financial instruments, such as forward contracts and interest rate hedge contracts only to the extent necessary to manage our exposure. We do not hold or enter into derivatives or other financial instruments for trading or speculative purposes.

#### *Inflation risks*

It is difficult to assess whether inflation has or will have a material effect on our business, financial condition or results of operations. Nonetheless, if our borrowing rates were to become subject to significant inflationary pressures, we may not be able to fully offset such higher costs through rate increases. Our inability or failure to do so could harm our business, financial condition and results of operations. Additionally, interest rate increases may adversely impact our customers' spending levels or our customers' ability to pay outstanding amounts owed to us. However, we believe this risk is largely offset by the higher interest rate yields on our cash and investment portfolios as well as anticipated increases in consumer spending caused by inflation that would result in increased interchange revenue. Further, because the majority of our investment portfolio is subject to longer maturity dates, we believe the risk of realized losses from selling fixed income securities at a discount to the market is immaterial relative to the size of our portfolio.

#### *Credit and liquidity risks*

We are exposed to credit and liquidity risks associated with the financial institutions that hold our cash and cash equivalents, restricted cash, available-for-sale investment securities, settlement assets due from retail distributors, third-party payment processors and other partners that collect funds and fees from our customers, and amounts due from our issuing banks for fees collected on our behalf.

We manage the credit and liquidity risks associated with our cash and cash equivalents, available-for-sale investment securities, loans and amounts due from issuing banks by maintaining an investment policy that restricts our correspondent banking relationships to approved, well-capitalized institutions and restricts investments to highly liquid, low credit risk assets. Our policy has limits related to liquidity ratios, the concentration that we may have with a single institution or issuer and effective maturity dates as well as restrictions on the type of assets that we may invest in. The management Asset Liability Committee is responsible for monitoring compliance with our Capital Asset Liability Management policy and related limits on an ongoing basis, and reports regularly to the risk committee of our Board of Directors.

Our exposure to credit risk associated with settlement assets is mitigated due to the short time period, currently an average of two days that settlement assets are outstanding. We perform an initial credit review and assign a credit limit to each new retail distributor, third-party payment processors and other partners. We monitor each partner's settlement asset exposure and its compliance with its specified contractual settlement terms on a daily basis and assess their credit limit and financial condition on a periodic basis. Our management's Enterprise Risk Management Committee is responsible for monitoring partner exposure and assigning credit limits and reports regularly to the risk committee of our Board of Directors. We continue to monitor our exposure to credit risk with our retail distributors and other business partners in light of the current macro-economic uncertainties.

#### **ITEM 4. Controls and Procedures**

*Disclosure controls and procedures* — Our management, with the participation of our Interim Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of our disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 13d-15(e)) at the end of the period covered by this report. Based on such evaluation of our disclosure controls and procedures, our Interim Chief Executive Officer and Chief Financial Officer have concluded that, at the end of such period, our disclosure controls and procedures were effective to ensure that information required to be disclosed by us in reports that we file or submit under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms and is accumulated and communicated to our management, including our Interim Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

*Change in internal control over financial reporting* — There was no material change in our internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) during the three months ended June 30, 2025 that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting. We have not experienced any significant impact to our internal controls over financial reporting despite the fact that most of our employees have shifted to a remote workforce strategy in the U.S. The design of our processes and controls allows for remote execution with accessibility to secure data. We are continually monitoring and assessing our remote work environment to minimize the impact, if any, on the design and operating effectiveness on our internal controls.

*Limitations on Effectiveness of Controls* — Our management, including our Interim Chief Executive Officer and Chief Financial Officer, does not expect that our disclosure controls and procedures or our internal controls will prevent all errors and all fraud. A control system, no matter how well conceived and operated, can provide only reasonable, not absolute, assurance that the objectives of the control system are met. Further, the design of a control system must reflect the fact that there are resource constraints, and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within our company have been detected.

## PART II

### ITEM 1. Legal Proceedings

Refer to *Note 17 — Commitments and Contingencies* to the Consolidated Financial Statements included herein for information regarding our legal proceedings, which information is incorporated into this Item 1 by reference.

### ITEM 1A. Risk Factors

#### RISKS RELATED TO OUR BUSINESS

***Our exploration of strategic alternatives could adversely affect our business and our stock price.***

On March 10, 2025, we announced that our Board of Directors had initiated a process to explore potential strategic alternatives. The initiation of such process creates risks and uncertainties as to the outcome and timing thereof, including our potential inability to consummate any proposed strategic alternative resulting from the process due to, among other things, market, regulatory and other factors. We expect to incur additional operating expenses and may experience disruptions in our business, such as through losses of employees, accountholders, BaaS partners, retail distributors and tax preparation partners, in connection with our strategic review process or during the pendency of any transaction resulting therefrom, any of which could negatively impact our results of operations and financial condition. Additionally, any suspension of the strategic review process, or a decision not to undertake a strategic transaction following completion of the process, could have an adverse effect on the market price and trading volatility of our Class A common stock.

***The loss of operating revenues from our BaaS partners and Walmart or any of our largest retail distributors as well as third-party processors or other major consumers would negatively impact our business.***

A significant portion of our operating revenues are derived from our BaaS partners and the products and services sold at our largest retail distributors. Approximately 63% and 59% of our total operating revenues for the three and six months ended June 30, 2025, respectively, was generated from a single BaaS partner. Additionally, as a percentage of total operating revenues, operating revenues derived from products and services sold at the store locations of Walmart was approximately 8% and 7% for the three and six months ended June 30, 2025, respectively. We expect that both Walmart and our largest BaaS partner will continue to have a significant impact on our operating revenues in future periods. It would be difficult to replace these operating revenues. Accordingly, any significant reduction in transaction volume or customers' spending levels through Walmart or our largest BaaS partner, for any reason, including macroeconomic conditions or non-renewal of existing contracts, would negatively impact our business and results of operations. In addition, any publicity associated with the loss of any of our large retail distributors, significant BaaS partner or third-party processors could harm our reputation, making it more difficult to attract and retain consumers, BaaS partners, third-party processors and other retail distributors, and could lessen our negotiating power with our remaining and prospective retail distributors, BaaS partners and third-party processors.

The term of our Walmart MoneyCard agreement (which governs the MoneyCard program) expires on January 31, 2033, unless renewed under its automatic renewal provision, which provides for a one-year extension. Our contracts with Walmart and our other largest retail distributors can in limited circumstances, such as our material breach or insolvency or, in the case of Walmart, our failure to meet agreed-upon service levels, certain changes in control, and our inability or unwillingness to agree to requested pricing changes, be terminated by these retail distributors on relatively short notice. There can be no assurance that we will be able to continue our relationships with our largest retail distributors, BaaS partners or third-party processors on the same or more favorable terms in future periods or that our relationships will continue beyond the terms of our existing contracts with them. Our operating revenues and results of operations could be negatively impacted if, among other things, any of our largest retail distributors, BaaS partners or third-party processors renegotiates, terminates or fails to renew, or to renew on similar or favorable terms, its agreement with us or otherwise chooses to modify the level of support it provides for our products.

***Our base of tax preparation partners is concentrated, and the performance of our Money Movement Services segment depends in part on our ability to retain existing partners.***

If one or more of our major tax preparation partners were to substantially reduce or stop offering our services to their customers, our tax refund processing services business, a component of our Money Movement Services segment, would be negatively impacted. Substantially all the revenues we generate from our tax refund processing services business have come from sales through a relatively small number of tax preparation firms. We do not have long-term contractual commitments from most of our current tax preparation partners and our tax preparation

partners for any reason may elect to not renew their contracts with us with little or no advance notice. As a result, we cannot be certain that any of our current tax preparation partners will continue to partner with us past the terms in their current agreements. A termination of our relationships with certain tax preparation partners that provide commercial tax preparation software would result in lost revenue and the loss of the ability to secure future relationships with new or existing tax preparation firms that use such tax software.

***Our future success depends upon the active and effective promotion of our products and services by our BaaS partners, retail distributors and tax preparation partners.***

Most of our operating revenues are derived from program management service fees that we earn from our BaaS partners and products and services sold at the stores of our retail distributors. In addition, the revenues we generate from our tax refund processing services are largely derived from products and services sold through retail tax preparation businesses and income tax software providers. Revenues from our BaaS partners, retail distributors and tax preparation partners depend on a number of factors outside our control and may vary from period to period. Our program management service fees depend upon the success of our BaaS partners' efforts to promote their own products and services which incorporate our products and services. Additionally, because we compete with many other providers of products and services for placement and promotion of products in the stores of our retail distributors or in conjunction with the delivery of tax preparation services by our tax preparation providers, our success depends on the willingness of our retail distributors and tax preparation partners to promote our products and services successfully. In general, our contracts with these third parties allow them to exercise significant discretion over the placement and promotion of our or their products and services, and for a variety of reasons they could give higher priority to other products or services they are offering or the products and services of other companies. Accordingly, losing the commitment of our BaaS partners, retail distributors and tax preparation partners might limit or reduce program management service fees and the sales of our products and services. Our operating revenues and operating expenses may also be negatively affected by the operational decisions of our BaaS partners, retail distributors and tax preparation partners. For example, if a retail distributor reduces shelf space for our products or implements changes in its systems that disrupt the integration between its systems and ours, our product sales could be reduced or decline, and we may incur additional merchandising costs to ensure our products are appropriately stocked. Similarly, for a variety of reasons, many of our tax preparation partners that provide commercial income tax preparation software offer their customers several alternatives for tax refund processing services, including those of our competitors. Even if our BaaS partners, retail distributors and tax preparation partners actively and effectively promote our or their products and services, there can be no assurance that their efforts will maintain or result in growth of our operating revenues.

***Future revenue growth depends on our ability to retain and attract new BaaS partners and long-term users of our products.***

Our ability to increase account usage and accountholder retention and to attract new BaaS partners and long-term users of our products can have a significant impact on our operating revenues. We may be unable to generate increases in account usage, accountholder retention or attract new BaaS partners and long-term users of our products due to a number of reasons, including if we are unable to maintain our existing distribution channels, accurately predict consumer preferences or industry changes and modify our products and services on a timely basis in response thereto, produce new features and services that appeal to existing and prospective customers, and influence accountholder behavior through accountholder retention and usage incentives. Our results of operations could vary materially from period to period based on the degree to which we are successful in increasing usage and retention and attracting new BaaS partners and long-term users of our products.

***Seasonal fluctuations in the use of our products and services impact our results of operations and cash flows.***

Our results of operations and cash flows vary from quarter to quarter, and periodically decline, due to the seasonal nature of the use of our products and services. For example, our results of operations for the first half of each year have been favorably affected by large numbers of taxpayers electing to receive their tax refunds via direct deposit on our accounts, which caused our operating revenues to be typically higher in the first half of those years than they were in the corresponding second half of those years. Our tax refund processing services business is also highly seasonal as it generates the substantial majority of its revenue in the first quarter, and substantially all of its revenue in the first half of each calendar year. To the extent that seasonal fluctuations become more pronounced, or are not offset by other factors, our results of operations and cash flows from operating activities could fluctuate materially from period to period.

***The industries in which we compete are highly competitive.***

The industries in which we compete are highly competitive and subject to rapid and significant changes. We compete against companies and financial institutions across the retail banking, financial services, transaction processing, consumer technology and financial technology services industries, and may compete with others in the market who may in the future provide offerings similar to ours, particularly vendors which provide program management and other services through a platform similar to our banking platform. These and other competitors in the banking and electronic payments industries are introducing innovative products and services that directly compete or may compete with ours. We expect that this competition will continue as banking and electronic payments industries continue to evolve, particularly if non-traditional payments processors and other parties gain greater market share in these industries. If we are unable to differentiate our products and platform from and/or successfully compete with those of our competitors, our revenues, results of operations, prospects for future growth and overall business could be negatively impacted.

Many existing and potential competitors are entities substantially larger in size, more highly diversified in revenue and substantially more established with significantly more broadly known brand awareness than ours. As such, many of our competitors can leverage their size, robust networks, financial wherewithal, brand awareness, pricing power and technological assets to compete with us. Additionally, some of our current and potential competitors are subject to fewer regulations and restrictions than we are, and thus may be able to respond more quickly in the face of regulatory and technological changes.

We are also experiencing competition as a result of competitors offering free or low-cost alternatives to our products and services. Digital-centric financial services platforms have continued to gain market share through the marketing of their largely free bank account offerings. To the extent these competitors continue to take market share at our expense, we expect that the purchase and use of our products and services would decline. In order to compete across the markets served by our Consumer Services and Money Movement Services segments, we may have to increase the incentives that we offer to our retail distributors and our tax preparation partners, or directly to consumers, and decrease the prices of our products and services, any of which would likely negatively impact our results of operations.

***We may not keep pace with the rapid technological developments in the industries in which we compete and the larger electronic payments industry.***

The electronic payments industry is subject to rapid and significant technological changes, and our ability to meet our customers' and partners' needs and expectations is key to our business success and financial results over the long term. We cannot predict the effect of technological changes on our business. We rely in part on third parties for the development of, and access to, new technologies. We expect that new services and technologies applicable to our industry will continue to emerge, and these new services and technologies may be superior to, or render obsolete, the technologies we currently utilize in our products and services. Some of our competitors are substantially larger than we are, which may allow those competitors to invest more money into their technology infrastructure and digital innovation than we do. In addition, other competitors may experience lower cost structures and different regulatory requirements and scrutiny than we do, which may allow them to innovate more rapidly than we can.

Additionally, we may make future investments in, or enter into strategic alliances to develop, new technologies and services or to implement infrastructure change to further our strategic objectives, strengthen our existing businesses and remain competitive. However, our ability to develop or transition to new services and technologies may be inhibited by a lack of industry-wide standards, by difficulties encountered in our development of new services and technologies, by resistance from our retail distributors, BaaS partners, third-party processors or consumers to these changes, by the intellectual property rights of third parties or our reliance on certain third-party service providers. A failure to maintain or to enhance our competitive position with respect to digital products and services, whether because we fail to anticipate customer or partner expectations or because our technological developments fail to perform as desired or are not implemented in a timely or successful manner, could negatively affect our business and financial results.

***Fraudulent and other illegal activity involving our products and services could negatively impact our financial position and results of operations.***

Criminals are using increasingly sophisticated methods to engage in illegal activities using deposit account products (including demand deposit accounts and prepaid cards), reload products, or customer information and may see their effectiveness enhanced by the use of Artificial Intelligence. Illegal activities involving our products and services often include malicious social engineering schemes. This transaction fraud has negatively impacted and is expected to continue to impact many financial services companies including us in relation to our products.

Illegal activities may also include fraudulent payment or refund schemes and identity theft. We rely upon third parties for transaction processing services, which subjects us and our customers to risks related to the vulnerabilities of those third parties. A single significant incident of fraud, or increases in the overall level of fraud, involving our deposit account products, and other products and services, have in the past and could in the future, result in reputational damage to us in addition to losses. Such damage could reduce the use and acceptance of our deposit account products and other products and services, cause retail distributors to cease doing business with us, or lead to greater regulation that would increase our compliance costs. Fraudulent activity could also result in the imposition of regulatory sanctions, including significant monetary fines, which could negatively impact our business, results of operations and financial condition.

To address the challenges that we face with respect to fraudulent activity, we have implemented risk control mechanisms that have made it more difficult for all customers, including legitimate customers, to obtain and use our products and services. We believe it is likely that our risk control mechanisms may continue to negatively impact our new account and card activations for the foreseeable future and that our operating revenues may be negatively impacted as a result. Further, implementing such risk control mechanisms can be costly and has and we expect will continue to negatively impact our operating margins as we continuously seek to enhance our risk controls. Disputes, threats of litigation or other types of remediation over how we address actual or suspected fraudulent activity involving our products and services could be costly to resolve and could also negatively impact new account and card activations.

***We are exposed to losses from customer accounts.***

Fraudulent activity involving our products may lead to customer disputed transactions, for which we may be liable under banking regulations and payment network rules. Our fraud detection and risk control mechanisms may not prevent all fraudulent or illegal activity. To the extent we incur losses from disputed transactions, our business, results of operations and financial condition could be negatively impacted. Additionally, our accountholders who opt-in to optional overdraft protection programs we offer can incur charges in excess of the funds available in their accounts, and we may become liable for these overdrafts. Additionally, for accountholders who are not enrolled or do not meet the eligibility requirements of these programs, we generally decline authorization attempts for amounts that exceed the available accountholder's balance, however, the application of card association rules, the timing of the settlement of transactions and the assessment of the account's monthly maintenance fee, among other things, can still result in overdrawn accounts. Our overdraft exposure in these instances arises primarily from late-posting. A late-post occurs when a merchant posts a transaction within a payment network-permitted time frame, but subsequent to our release of the authorization for that transaction, as permitted by card association rules. Under card association rules, we may be liable for the transaction amount even if the accountholder has made additional purchases in the intervening period and funds are no longer available in the account at the time the transaction is posted.

We maintain reserves to cover the risk that we may not recover these amounts due from our accountholders, but our exposure may increase above these reserves for a variety of reasons, including our failure to predict the actual recovery rate accurately. To the extent we incur losses from overdrafts above our reserves or we determine that it is necessary to increase our reserves substantially, our business, results of operations and financial condition could be negatively impacted.

***We face settlement risks from our retail distributors and banking partners, which may increase during an economic recession.***

A large portion of our business is conducted through retail distributors that sell our products and services to consumers at their store locations or other banking partners that collect funds and fees from our customers on our behalf. Our retail distributors and banking partners collect funds from the consumers who purchase our products and services and then must remit these funds directly to our subsidiary bank. While the remittance of these funds by the retail distributor or banking partner takes on average two business days, we have in the past and may in the future experience lengthy delays. Such delays or refusal to pay exposes us to increased settlement risk. If a retail distributor or other banking partner becomes insolvent, files for bankruptcy, commits fraud or otherwise fails to remit proceeds to our card issuing bank from the sales of our products and services, we are liable for any amounts owed to our customers. As of June 30, 2025, we had assets subject to settlement risk of \$679.5 million. Given the possibility of recurring volatility in global financial markets, the approaches we use to assess and monitor the creditworthiness of our retail distributors or other banking partners may be inadequate, and we may be unable to detect and take steps to mitigate an increased credit risk in a timely manner. Economic recessions could result in settlement losses, whether or not directly related to our business. We are not insured against these risks. Significant settlement losses could have a negative impact on our business, results of operations and financial condition.

***Worsening economic conditions, high rates of inflation, or other potential causes of economic distress could negatively impact our business and financial results.***

Global and macro-economic factors have resulted and may continue to result in high inflation rates, interest rates, or unemployment rates, leading to economic challenges for consumers and our retail distributors and other partners as well as reduced transaction and spending volumes on accounts. Additionally, these effects increase the settlement risk from our retail distributors and banking partners and could cause us to experience contraction in the number of locations within our network of retail distributors due to store closures or other developments, with attendant negative impacts to our operating revenues and results of operations. If current market conditions deteriorate, we may decide to adjust pricing to account for an increasing cost of funds and increased credit risk, and thereby erode our margins and negatively impact our future financial performance and the price of our Class A common stock. Additionally, significant inflationary pressure increases borrowing rates, and we may not be able to fully offset such higher costs through rate increases. Our inability or failure to do so could negatively impact our business, financial condition and results of operations. Additionally, increased interest rates may negatively impact our customers' spending levels or our customers' ability to pay outstanding amounts owed to us.

Please see "Quantitative and Qualitative Disclosures about Market Risk" for more information regarding the potential impact of the various market risks on our business.

***Economic, political and other conditions may negatively impact trends in consumer spending.***

The electronic payments industry, including the prepaid and debit card financial services segment within that industry, depends heavily upon the overall level of consumer spending. Economic recessions have resulted and may continue to result in decreased consumer spending and may also result in us experiencing a reduction in the number of our accounts that are purchased or reloaded, the number of transactions involving our cards and the use of our reload network and related services. A sustained reduction in the use of our products and related services, either as a result of a general reduction in consumer spending or as a result of a disproportionate reduction in the use of card-based payment systems, would negatively impact our business, results of operations and financial condition.

***We must be able to operate and scale our technology effectively.***

Our ability to continue to provide our products and services to network participants, as well as to enhance our existing products and services and offer new products and services, is dependent on our information technology systems. If we are unable to manage and scale the technology associated with our business effectively, we could experience increased costs, reductions in system availability and losses of our network participants. Any failure of our systems in scalability and functionality would negatively impact our business, financial condition and results of operations.

***We make significant investments in products and services that may not be successful.***

Our prospects for growth depend on our ability to innovate by offering new, and adding value to our existing, product and service offerings and on our ability to effectively commercialize such innovations. While we will continue to make investments in research, development, and marketing for new products and services, if customers do not perceive our new offerings as providing significant value, they may fail to accept our new products and services, which would negatively impact our operating revenues. We may not achieve significant operating revenues from new product and service investments for a number of years, if at all. Moreover, new products and services may not be profitable, and even if they are profitable, operating margins for new products and services may not be as high as the margins we have experienced in the past.

***Our business could be negatively impacted if there is a decline in the use of prepaid cards or demand deposit accounts as a payment mechanism or there are adverse developments with respect to the financial services industry in general.***

As the financial services industry evolves, consumers may find prepaid financial services or demand deposit accounts to be less attractive and demand for such services and accounts could decline. Consumers might not use prepaid financial services or demand deposit accounts for any number of reasons, including the general perception of our industry, new technologies, a decrease in our distribution partners' willingness to sell these products as a result of a more challenging regulatory environment or other factors outside of our control. If consumers do not continue or increase their usage of prepaid cards or demand deposit accounts, including making changes in the way such products are funded, our operating revenues may decline. Any projected growth for the industry may not occur or may occur more slowly than estimated. If there is a shift in the mix of payment forms, such as cash, credit cards, traditional debit cards and prepaid cards, away from our products and services, it could have a negative impact on our financial position and results of operations.

## RISKS RELATED TO OUR OPERATIONS

***Our business is dependent on the efficient and uninterrupted operation of computer network systems and data centers, including third party systems.***

Our ability to provide reliable service to customers and other network participants depends on the efficient and uninterrupted operation of our computer network systems and data centers as well as those of our retail distributors, network acceptance members and third-party processors. Our business involves the movement of large sums of money, the processing of large numbers of transactions and the management of the data necessary to do both. Our success in our account programs, including our BaaS programs, as well as our services within our Money Movement Services segment, depends upon the efficient and error-free handling of the money that is collected, remitted or deposited in connection with the provision of our products and services. We rely on the ability of our employees, systems and processes and those of the banks that issue our cards, our retail distributors, tax refund preparation partners, other business partners and third-party processors to process and facilitate these transactions in an efficient, uninterrupted and error-free manner. Their failure to do so could negatively impact our operating revenues and results of operations, particularly during the tax season, when we derive substantially all of our operating revenues for our tax refund processing services and a significant portion of our other operating revenues.

Our systems and the systems of third-party processors are susceptible to outages and interruptions including due to fire, natural disaster, cyber-attacks, power loss, telecommunications failures, software or hardware defects, terrorist attacks, pandemics and similar events. We use both internally developed and third-party systems, including cloud computing and storage systems, for our services and certain aspects of transaction processing. Interruptions in our service may result for a number of reasons. Additionally, the data center hosting facilities that we use could be closed without adequate notice or experience unanticipated problems resulting in lengthy interruptions in our service. Moreover, as we continue to add cloud-based solutions or additional capacity to our existing data centers, we could experience problems transferring customer accounts and data, impairing the delivery of our service.

Our technology platforms continue to evolve as we regularly invest in enhancing our systems. As a result, some customers have in the past and may in the future experience disruptions in service despite significant investments in planning and testing on the part of us and our technology partners. In addition, the implementation of technological changes could cause significant disruptions to our customers and our business and may cause processing errors.

Any damage to, or failure of, or delay in our processes or systems generally, or those of our vendors (including as a result of disruptions at our third-party data center hosting facilities and cloud providers), or an improper action by our employees, agents or third-party vendors, could result in interruptions in our service, causing customers, retail distributors and other partners to become dissatisfied with our products and services or obligate us to issue credits or pay fines or other penalties to them. Sustained or repeated process or system failures have in the past and could in the future reduce the attractiveness of our products and services, including our banking platform, and could result in contract terminations, thereby reducing operating revenue and negatively impact our results of operations and could result in additional regulatory actions and/or fines and penalties. Further, negative publicity arising from these types of disruptions could damage our reputation and may negatively impact use of our products and services, including our banking platform, and negatively impact our ability to attract new customers and business partners. Additionally, some of our contracts with retail distributors, including our contract with Walmart, contain service level standards pertaining to the operation of our systems, and provide the retail distributor with the right to collect damages and to potentially terminate its contract with us for system downtime exceeding stated limits. If we face system interruptions or failures, our business interruption insurance may not be adequate to cover the losses or damages that we incur. In addition, our insurance costs may also increase substantially in the future to cover the costs our insurance carriers may incur.

***A cyber-attack, incident or security breach could expose us to liability and protracted and costly litigation, regulatory penalties, and could negatively impact our reputation and operating revenues.***

We and our retail distributors, tax preparation partners, network acceptance members, third-party processors and the merchants that accept our cards receive, transmit and store confidential customer and other information, including personal information, in connection with the sale and use of our products and services. Despite the encryption software and the other technologies and systems we use to provide security for storage, processing and transmission of confidential customer and other information these technologies or systems have been, and continue to be, vulnerable to cyber-attacks, incidents and data security breaches by third parties and we have experienced, and may in the future experience, attacks, incidents and breaches that circumvent our security measures. The risk of unauthorized circumvention of our security measures has been heightened by advances in computer capabilities and the increasing sophistication of hackers, including state sponsored hackers. Our retail distributors, tax preparation partners, network acceptance members, other business partners, third-party processors and the

merchants that accept our cards also may experience similar cyber-attacks, incidents or security breaches or discover securities vulnerabilities involving the receipt, transmission and storage of our confidential customer and other information. Improper access to our or these third parties' systems or databases could result in the theft, publication, deletion or modification of confidential customer and other information.

A data security breach of the systems on which sensitive account holder or other customer or end-customer data and account information are stored have led, and could in the future lead, to fraudulent activity involving our products and services, reputational damage and claims, and could lead to regulatory actions, including penalties, against us. Further, a cyber-attack or other incident could go undetected and persist in our systems for extended periods. Regardless of whether or not we are sued or face regulatory actions, a breach will require us to carefully assess the materiality of a cyber-attack or other incident. Depending on the nature and magnitude of the accessed data, this effort may require substantial resources. If we are sued in connection with any data security breach, we could be involved in protracted and costly litigation and might be forced to pay damages and/or change our business practices, any of which could have a negative impact on our operating revenues and profitability. We would also likely have to pay (or indemnify the banks that issue our products and services which includes cards) fines, penalties and/or other assessments imposed by Visa or Mastercard as a result of any data security breach. Further, a significant data security breach could lead to additional regulation, which could impose new and costly compliance obligations. In addition, a data security breach or perceived security vulnerability at any of the third-party banks that issue our cards or at any of our retail distributors, tax preparation partners, network acceptance members, other business partners, third-party processors or the merchants that accept our cards could result in significant reputational harm to us and cause the use and acceptance of our cards or other products and services to decline, either of which could have a significant adverse impact on our operating revenues and future growth prospects. Moreover, it may require substantial financial resources to address and remediate any such breach, including additional costs for hiring an external party to conduct a forensic investigation, replacement cards, manufacturing, distribution, re-stocking fees, fraud monitoring, and other added security measures, among others, which could have a significant adverse impact on our operating results.

Additionally, we cannot be certain that our insurance coverage will be adequate for data security liabilities actually incurred, will cover any indemnification claims against us relating to any incident, that insurance will continue to be available to us on reasonable terms, or that any insurer will not deny coverage as to any future claim. The assertion of large claims against us that exceed available insurance coverage, or the occurrence of changes in our insurance policies, including premium increases or large deductible or co-insurance requirements, could have a negative impact on our business, including our financial condition, operating results, and reputation.

***Failure to maintain satisfactory compliance with certain privacy and data protection laws and regulations may subject us to substantial negative financial consequences, civil or criminal penalties and business reputation risk.***

Complex existing and emerging local, state, and federal laws and regulations apply to the collection, use, retention, protection, disclosure, transfer, and other processing of personal information. These privacy and data protection laws and regulations are quickly evolving, with new or modified laws and regulations proposed and implemented frequently and existing laws and regulations subject to new or different interpretations. Complying with these laws and regulations can be costly and can impede the development and offering of new products and services. In addition, our failure to comply with applicable laws and regulations or other obligations to which we may be subject relating to personal information, or to protect personal information from unauthorized access, use, or other processing, could result in enforcement actions and regulatory investigations against us, claims for damages by customers and other affected individuals, fines, damage to our reputation, and loss of goodwill, any of which could have a negative impact on our operations, financial performance, and business.

***Replacing third-party vendors would be difficult and disruptive to our business.***

Some services relating to our business, including fraud management and other customer verification services, cash processing, card production, and customer service, are outsourced to third-party vendors. We also depend on third-party banks to assist with our tax refund processing services. It would be difficult to replace some of our third-party vendors in a timely manner if they were unwilling or unable to provide us with these services during the term of their agreements with us or if they elected not to renew their contracts with us, and our business and operations would be negatively impacted. Additionally, replacing third-party vendors with in-house solutions may lead to unanticipated operating costs and potential exposure to increased regulatory scrutiny. In particular, due to the seasonality in our business, any material service interruptions, service delays or changes in service contracts with key vendors during the tax season would result in losses that have an even greater negative impact on that business than would be the case with our overall business.

Further, we have in the past and may in the future experience operational issues with the third-party call centers that we rely on to provide customer support. Any prolonged closure or disruption in the services provided by such call centers would have a negative impact on our business.

***Some of our operations, including a significant portion of our software development operations, are located outside of the United States, which subjects us to additional risks.***

A significant portion of our software development operations are based in Shanghai, China. A prolonged disruption at our China facility for any reason including due to natural or man-made disasters, outbreaks of disease, climate change, geopolitical matters or other events outside of our control, such as equipment malfunction or large-scale outages or interruptions of service from utilities or telecommunications providers, could potentially delay our ability to launch new products or services or impact our ability to deliver current products and services, which could negatively impact our business. Additionally, as a result of our international operations, we face numerous other challenges and risks, including, but not limited to:

- increased complexity and costs of managing international operations, including regulatory compliance;
- regional economic and geopolitical instability and military conflicts;
- limited protection of our intellectual property and other assets;
- compliance with and unanticipated changes in local laws and regulations, including tax laws and regulations;
- foreign currency exchange fluctuations relating to our international operating activities;
- local business and cultural factors that differ from our normal standards and practices; and
- differing employment practices and labor relations.

## **REGULATORY AND LEGAL RISKS**

***As a bank holding company, we are subject to extensive and potentially changing regulations and regulatory expectations, which may limit our ability to pursue business opportunities and increase compliance challenges.***

As a bank holding company, we, along with Green Dot Bank, are subject to comprehensive supervision and examination by the Federal Reserve Board and the State of Utah Department of Financial Institutions and must comply with applicable laws and regulations and other commitments we have agreed to, including financial commitments with respect to minimum capital and leverage requirements. As has been the case in the past, when the regulators believe that we or Green Dot Bank have not complied with any of these requirements, we may in the future become subject to, in addition to our then-current obligations (which includes the formal enforcement action noted below), additional formal or informal enforcement actions, proceedings, or investigations, which could result in regulatory orders, penalties, restitution, restrictions on our business operations or requirements to take corrective actions, which may, individually or in the aggregate, negatively impact our results of operations and restrict our ability to grow. For example, in July 2024 we and our subsidiary bank entered into a consent order, including a \$44 million civil money penalty, with the Federal Reserve Board relating principally to various aspects of compliance risk management, including consumer compliance and compliance with AML regulations (the "Consent Order"). In response to enhanced regulatory scrutiny, we have increased our investment in our regulatory and compliance infrastructure and will continue with further increases. We expect heightened oversight of our compliance and other risk management capabilities will continue for the foreseeable future. If we fail to comply with the applicable capital and leverage requirements, or if Green Dot Bank fails to comply with its applicable capital and leverage requirements, the Federal Reserve Board may limit our or Green Dot Bank's ability to pay dividends or fund stock repurchases, or require us to raise additional capital. In addition, if at any time we or Green Dot Bank fail to be "well-capitalized" or "well managed," we may not commence, or acquire any shares of a company engaged in, any activities only permissible for an FHC, without prior Federal Reserve approval.

The restriction on our ability to commence, or acquire any shares of a company engaged in, any activities only permissible for an FHC, without prior Federal Reserve approval would also generally apply if Green Dot Bank received a CRA rating of less than "Satisfactory." Currently, under the Bank Holding Company Act (the "BHC Act"), we may not be able to engage in new activities or acquire shares or control of other businesses. Such restrictions might limit our ability to pursue future business opportunities which we might otherwise consider, but which might fall outside the scope of permissible activities. U.S. bank regulatory agencies from time to time take supervisory actions under certain circumstances that restrict or limit a financial institution's activities, including in connection with

examinations, which take place on a continual basis. We are subject to significant legal restrictions on our ability to publicly disclose the existence of these actions or any of the related details. In addition, as part of the regular examination process, our and Green Dot Bank's regulators may direct us or our subsidiaries to operate under various restrictions as a prudential matter. Such restrictions may include not being able to engage in certain categories of new activities or acquire shares or control of other companies.

***The failure by Green Dot Bank to properly classify its deposits could have a negative impact on our financial condition.***

The FDIC issued a final rule establishing a framework for analyzing certain provisions of the "deposit broker" definition, including "placing deposits," "facilitating the placement of deposits" and "primary purpose," for purposes of the classification of deposits as brokered deposits and exemptions from such a classification. As a result of the final rule, Green Dot Bank reclassified most of its deposits as non-brokered. If our reclassification is deemed non-compliant, we could be subject to regulatory fines and penalties, increased regulatory oversight, restrictions on our activities, and increased litigation risk.

***Failure by us and our business partners to comply with applicable laws and regulations could have a negative impact on our business, financial position and results of operations.***

The banking, financial technology, transaction processing and tax refund processing services industries are highly regulated, and failure by us, the banks that issue our cards or the businesses that participate in our reload network, third party service providers or other business partners to comply with the laws and regulations to which we or they are subject could negatively impact our business. We are subject to a wide range of federal and other state laws and regulations. In particular, our products and services are subject to an increasingly strict set of legal and regulatory requirements intended to protect consumers, such as various disclosure and consent requirements, mandated or prohibited terms and conditions, prohibitions on discrimination based on certain prohibited bases, prohibitions on unfair, deceptive or abusive acts or practices, or to help detect and prevent money laundering, terrorist financing and other illicit activities. For example, we are subject to the AML reporting and recordkeeping requirements of the BSA, as amended by the PATRIOT Act. Monitoring and complying with all applicable laws, regulations and licensing requirements can be difficult and costly. Failure to comply with these requirements exposes us to the risk of being required to undertake substantial remediation efforts and to the risk of, among other things, enforcement actions, lawsuits, monetary damages, fines, penalties and reputational harm, any one of which could have a material adverse impact on our results of operations, financial condition or business prospects.

From time to time, federal and state legislators and regulatory authorities, including state attorney generals and federal executive departments, increase their focus on the banking, consumer financial services and tax preparation industries and have commenced and may in the future commence formal and informal inquiries. The adoption of new or proposed legislation or guidance has in the past and may in the future result in significant adverse changes in the regulatory landscape for financial institutions and financial services companies. Accordingly, changes in laws and regulations or the interpretation or enforcement thereof may occur that could increase our compliance and other costs of doing business, require significant systems redevelopment, or render our products or services less profitable or obsolete, any of which could have a negative impact on our results of operations. For example, we could face more stringent AML rules and regulations, as well as more stringent licensing rules and regulations, compliance with which could be expensive and time consuming. In addition, adverse rulings relating to the industries in which we participate could cause our products and services to be subject to additional laws and regulations, which could make our products and services less profitable.

If additional legal or regulatory requirements were imposed on our bank or the sale of our products and services, the requirements could lead to a loss of retail distributors, network participants, tax preparation partners or other business partners, which could negatively impact our operations. Moreover, if our products are negatively impacted by the interpretation or enforcement of these regulations or if we or any of our retail distributors or tax preparation partners were unwilling or unable to make such operational changes to comply with the interpretation or enforcement thereof, we would no longer be able to sell our products and services through that noncompliant retail distributor or tax preparation partner, which could negatively impact our business, financial position and operating results.

Failure by us or those businesses to comply with the laws and regulations to which we are or may become subject could result in additional fines, penalties or limitations on our ability to conduct our business, or federal or state actions, any of which could significantly harm our reputation with consumers, banks that issue our cards and regulators, and could negatively impact our business, operating results and financial condition. Many of these laws can be unclear and inconsistent across various jurisdictions and ensuring compliance with them could be difficult and costly. If new regulations or laws result in changes in the way we are regulated, these regulations could expose

us to increased regulatory oversight, more burdensome regulation of our business, and increased litigation risk, each of which could increase our costs and decrease our operating revenues. Furthermore, limitations placed on the fees we charge or the disclosures that must be provided with respect to our products and services could increase our costs and decrease our operating revenues.

***Changes in rules or standards set by the payment networks, or changes in debit network fees or products or interchange rates, could negatively impact our business, financial position and results of operations.***

We are subject to association rules that could subject us to a variety of fines or penalties that may be levied by the card associations or networks for acts or omissions by us or businesses that work with us, including card processors. The termination of the card association registrations held by us or any changes in card association or other debit network rules or standards, including interpretation and implementation of existing rules or standards, that increase the cost of doing business or limit our ability to provide our products and services could have a negative impact on our business, operating results and financial condition. In addition, from time to time, card associations may increase the fees that they charge, which could increase our operating expenses, reduce our profit margin and negatively impact our business, results of operations and financial condition.

Furthermore, a material portion of our operating revenues is derived from interchange fees. For each of the three and six months ended June 30, 2025, interchange revenues represented 9% of our total operating revenues, and we expect interchange revenues to continue to represent a significant percentage of our total operating revenues. The amount of interchange revenues that we earn is highly dependent on the interchange rates that the payment networks set and adjust from time to time.

The enactment of the Dodd-Frank Act required the Federal Reserve Board to implement regulations that have substantially limited interchange fees for many issuers. While the interchange rates that may be earned by us and Green Dot Bank are exempt from the limitations imposed by the Dodd-Frank Act, federal legislators and regulatory authorities have become increasingly focused on interchange fees, and continue to propose new legislation that could result in significant adverse changes to the rates we are able to charge and there can be no assurance that future regulation or changes by the payment networks will not substantially impact our interchange revenues. If interchange rates decline, whether due to actions by the payment networks or future regulation, we would likely need to change our fee structure to offset the loss of interchange revenues. However, our ability to make these changes is limited by the terms of our contracts and other commercial factors, such as price competition. To the extent we increase the pricing of our products and services, we might find it more difficult to acquire consumers and to maintain or grow card usage and customer retention, and we could suffer reputational damage and become subject to greater regulatory scrutiny. We also might have to discontinue certain products or services. As a result, our total operating revenues, operating results, prospects for future growth and overall business could be negatively impacted.

***Litigation or investigations could result in significant settlements, sanctions, fines or penalties.***

We are subject to regulatory oversight in the normal course of our business and have been, currently are and from time to time in the future may be subject to securities class actions, commercial and other litigation or regulatory or judicial proceedings, investigations or subpoenas. The outcome of litigation and regulatory or judicial proceedings or investigations is difficult to predict. Plaintiffs or regulatory agencies or authorities in these matters have sought and may seek recovery of very large or indeterminate amounts, seek to have aspects of our business suspended or modified or seek to impose sanctions, including significant monetary fines. For example, in July 2024 we and our subsidiary bank entered into the Consent Order, including a civil money penalty of \$44 million, with the Federal Reserve Board as further discussed in the "As a bank holding company, we are subject to extensive and potentially changing regulations and regulatory expectations, which may limit our ability to pursue business opportunities and increase compliance challenges" risk factor above. Additionally, the monetary and other impacts of these actions, litigations, proceedings or investigations may remain unknown for substantial periods of time. The cost to defend, settle or otherwise resolve these matters have been and may be significant. Further, an unfavorable resolution of litigation, proceedings or investigations against us could have a negative impact on our business, operating results, or financial condition. In this regard, such costs could make it more difficult to maintain the capital, leverage and other financial commitments at levels we have agreed to with the Federal Reserve Board and the Utah Department of Financial Institutions. Any regulatory or judicial proceedings or investigations initiated against us by private or governmental entities may result in adverse publicity associated with these proceedings or investigations and could negatively impact our relationships with retail distributors, tax preparation partners, network acceptance members, financial institutions and other lending partners, other business partners and card processors and decrease acceptance and use of, and loyalty to, our products and related services, and could impact the price of our Class A common stock. In addition, such proceedings or investigations could increase the risk that we will be

involved in litigation. For the foregoing reasons, any regulatory or judicial proceedings or investigations that are initiated against us by private or governmental entities, could negatively impact our business, results of operations and financial condition or could cause our stock price to decline. Refer to *Note 17—Commitments and Contingencies* to the Consolidated Financial Statements included herein for further information regarding certain of our legal and other proceedings.

***We may be unable to adequately protect our brand and our intellectual property rights related to our products and services or third parties may allege that we are infringing their intellectual property rights.***

Our brands and marks are important to our business, and we utilize trademark registrations and other means to protect them. Our business would be negatively impacted if we were unable to protect our brand against infringement. We also rely on a combination of patent, trademark and copyright laws, trade secret protection and confidentiality and license agreements to protect the intellectual property rights related to our products and services. We currently have 18 issued patents. Although we generally seek patent protection for inventions and improvements that we anticipate will be incorporated into our products and services, there is always a chance that our patents or patent applications could be challenged, invalidated or circumvented, or that an issued patent will not adequately cover the scope of our inventions or improvements incorporated into our products or services. Additionally, our patents could be circumvented by third parties.

We may unknowingly violate the intellectual property or other proprietary rights of others and, thus, may be subject to claims by third parties. Because of the existence of a large number of patents in the mobile technology field, the secrecy of some pending patents, and the rapid rate of issuance of new patents, it is not economically practical or even possible to determine in advance whether a product or any of its elements infringes or will infringe on the patent rights of others. Regardless of the merit of these claims, we may be required to devote significant time and resources to defending against these claims or to protecting and enforcing our own rights. We might also be required to develop a non-infringing technology or enter into license agreements and there can be no assurance that licenses will be available on acceptable terms and conditions, if at all. Some of our intellectual property rights may not be protected by intellectual property laws, particularly in foreign jurisdictions. The loss of our intellectual property or the inability to secure or enforce our intellectual property rights or to defend successfully against an infringement action could negatively impact our business, results of operations, financial condition and prospects.

#### **RISKS RELATED TO OUR CAPITAL NEEDS AND INDEBTEDNESS**

***We might require additional capital to support our business in the future, and this capital might not be available on acceptable terms, or at all.***

If our unrestricted cash and cash equivalents balances and any cash generated from operations are not sufficient to meet our future cash requirements, we will need to access additional capital to fund our operations. We may also need to raise additional capital to take advantage of new business or acquisition opportunities. However, we may not be able to raise needed cash in a timely basis on terms acceptable to us or at all. Financings, if available, may be on terms that are dilutive or potentially dilutive to our stockholders. The holders of new securities may also receive rights, preferences or privileges that are senior to those of existing holders of our Class A common stock. In addition, if we were to raise cash through a debt financing, the terms of the financing might impose additional conditions or restrictions on our operations that could negatively impact our business. If we require new sources of financing but they are insufficient or unavailable, we would be required to modify our operating plans to take into account the limitations of available funding, which would negatively impact our ability to maintain or grow our business. Should we require additional credit at levels we are unable to access, the cost of credit is greater than expected, or our cost-savings measures are ineffective or result in us incurring greater costs, our operating results could be negatively impacted.

***We have increased debt service obligations as a result of the issuance of our senior unsecured notes.***

In 2024 and 2025, we issued and sold senior unsecured notes in an aggregate principal amount of \$65.0 million, all of which mature in September 2029. As a result of these transactions, we have incurred additional debt service obligations in addition to normal operating expenses and planned capital expenditures. Our increased level of indebtedness may have several important effects on our future operations, including, without limitation, a portion of our cash flow must be dedicated to the payment of interest and principal on the senior unsecured notes, reducing funds available for distribution to stockholders and limiting our ability to obtain additional financing for working capital, capital expenditures, acquisitions and general corporate and other purposes. Our ability to meet our debt service obligations and to reduce our total indebtedness will be dependent upon our future performance, as well as Green Dot Bank and its ability to pay dividends to us, which will be subject to regulatory restrictions, general economic, industry and competitive conditions and to financial, business and other factors affecting us and Green Dot Bank, many of which are beyond our control. In addition, the senior unsecured notes contain certain affirmative and negative non-financial covenants applicable to us and Green Dot Bank that could limit our ability to take

advantage of financing, merger, acquisition or other opportunities, to fund our business operations or to fully implement our current and future operating strategies.

We cannot assure you that we will be able to continue to generate cash flow at or above its current level and that we will be able to pay principal and interest on the senior unsecured notes as they become due. Further, we cannot assure you that our maintenance of our indebtedness or occurrence of future indebtedness will not negatively impact our operating results or financial condition.

## **GENERAL RISKS**

### ***Our operating results may fluctuate in the future, which could cause our stock price to decline.***

If our quarterly and annual results of operations fall below the expectations of investors or any securities analysts who follow our Class A common stock, the trading price of our Class A common stock could decline substantially. Fluctuations in our quarterly or annual results of operations might result from a number of factors including the occurrence of one or more of the events or circumstances described in these risk factors, many of which are outside of our control, including, but not limited to:

- the timing and volume of purchases and use of our products and services;
- the timing and volume of tax refunds or other government payments processed by us;
- the timing and success of new product or service introductions by us or our competitors;
- fluctuations in customer retention rates;
- outages and interruptions in our systems, those of our partners or third-party service providers;
- changes in the mix of products and services that we sell or changes in the mix of our client retail distributors;
- the timing of commencement of new and existing product roll outs, developments and initiatives and the lag before those new products, channels or retail distributors generate material operating revenues;
- our ability to effectively sell our products through direct-to-consumer initiatives;
- costs associated with significant changes in our risk policies and controls;
- the amount and timing of major advertising campaigns, including sponsorships;
- the amount and timing of capital expenditures and operating costs;
- interest rate volatility;
- our ability to control costs, including third-party service provider costs and sales and marketing expenses;
- volatility in the trading price of our Class A common stock;
- changes in the political or regulatory environment affecting the industries in which we operate;
- economic recessions or uncertainty in financial markets, and the uncertainty regarding the impact of macroeconomic trends or conditions; and
- other factors beyond our control, such as terrorism, war, natural disasters and pandemics as well as the other items included in these risk factors.

### ***Our actual operating results may differ significantly from our guidance.***

From time to time, we issue guidance in our quarterly earnings conference calls, or otherwise, regarding our future performance that represents our management's estimates as of the date of release. Guidance is necessarily speculative in nature, and is only an estimate of what management believes is realizable as of the date of release, and it can be expected that some or all of the assumptions underlying the guidance furnished by us will prove to be incorrect or will vary significantly from actual results. Actual results will vary from our guidance and the variations may be material, especially in times of economic uncertainty.

### ***Our future success depends on our ability to attract, integrate, retain and incentivize key personnel.***

Our ability to manage and grow our business will depend, to a significant extent, on our ability to attract, integrate, retain and recognize key personnel, namely our management team and experienced sales, marketing and program and technology development personnel. We may experience difficulty in managing transitions and assimilating newly-hired personnel, and if we fail to manage these transitions successfully, we could experience significant delays or difficulty in the achievement of our development and strategic objectives and our business,

financial condition and results of operations could be negatively impacted. Competition for qualified management, sales, marketing and program and technology development personnel can be intense. Competitors have in the past and may in the future attempt to recruit our top management and employees. In order to attract and retain personnel in a competitive marketplace, we must provide competitive pay packages, including cash and equity-based compensation and the volatility in our stock price may from time to time negatively impact our ability to recruit or retain employees. Additionally, our U.S.-based employees, including our senior management team, work for us on an at-will basis and there is no assurance that any such employee will remain with us.

***Acquisitions or investments, or the failure to consummate such transactions, could disrupt our business and negatively impact our financial condition.***

We have in the past acquired, and we may acquire in the future, other businesses and technologies. Identifying suitable acquisition candidates can be difficult, time-consuming and costly, and we may not be able to identify suitable candidates or successfully complete identified acquisitions. Failure to complete an acquisition could negatively impact our business as we could be required to pay a termination fee under certain circumstances or be subject to litigation, and our stock price may also be negatively impacted as the failure to consummate such an acquisition may result in negative perception in the investment community.

Further, the process of integrating an acquired business, product, service or technology can involve a number of special risks and challenges, including:

- increased regulatory and compliance requirements;
- implementation or remediation of controls, procedures and policies at the acquired company;
- diversion of management time and focus from operation of our then-existing business;
- integration and coordination of product, sales, marketing, program and systems management functions;
- transition of the acquired company's users and customers onto our systems;
- integration of the acquired company's systems and operations generally with ours;
- integration of employees from the acquired company into our organization;
- loss or termination, including costs associated with the termination or replacement of employees;
- liability for activities of the acquired company prior to the acquisition, including violations of law, commercial disputes, and tax and other known and unknown liabilities; and
- increased litigation or other claims in connection with the acquired company, including claims brought by terminated employees, customers, former stockholders or other third parties.

If we are unable to successfully integrate an acquired business or technology or otherwise address these special risks and challenges or other problems encountered in connection with an acquisition, we might not realize the anticipated benefits of that acquisition, we might incur unanticipated liabilities, or we might otherwise experience negative impacts to our business generally. Furthermore, acquisitions and investments are often speculative in nature and the actual benefits we derive from them could be lower or take longer to materialize than we expect. In addition, to the extent we pay the consideration for any future acquisitions or investments in cash, it would reduce the amount of cash available to us for other purposes. Future acquisitions or investments could also result in dilutive issuances of our equity securities or the incurrence of debt, contingent liabilities, amortization expenses, or goodwill impairment charges, any of which could negatively impact our financial condition and negatively impact our stockholders.

***An impairment charge of goodwill or other intangible assets could have a negative impact on our financial condition and results of operations.***

Our net goodwill and intangible assets represent a significant portion of our consolidated assets. Our net goodwill and intangible assets were \$385.9 million as of June 30, 2025. Under generally accepted accounting principles in the United States, or ("U.S. GAAP"), we are required to test the carrying value of goodwill at least annually or sooner if events occur that indicate impairment could exist, such as a significant change in the business climate, including a significant sustained decline in a reporting unit's fair value, legal and regulatory factors, operating performance indicators, competition and other factors. The amount of any impairment charge could be significant and could have a negative impact on our financial condition and results of operations for the period in which the charge is taken.

***If we fail to maintain proper and effective internal controls, our ability to produce accurate financial statements on a timely basis could be impaired.***

Our management is responsible for establishing and maintaining adequate internal control over financial reporting to provide reasonable assurance regarding the reliability of our financial reporting and the preparation of financial statements for external purposes in accordance with U.S. GAAP. We have in the past and may in the future discover areas of our internal financial and accounting controls and procedures that need improvement. If we are unable to maintain proper and effective internal controls, we may not be able to produce accurate financial statements on a timely basis and might experience adverse regulatory consequences or violate NYSE listing standards, which could negatively impact our ability to operate our business and could result in regulatory action, and could require us to restate our financial statements. Any such restatement could result in a loss of public confidence in the reliability of our financial statements and sanctions imposed on us by the SEC.

***Our business could be negatively impacted by actions of stockholders.***

The actions of stockholders could negatively impact our business. Specifically, certain actions of certain types of stockholders, including without limitation public proposals, requests to pursue a strategic combination or other transaction or special demands or requests, could disrupt our operations, be costly and time-consuming or divert the attention of our management and employees and increase the volatility of our stock. In addition, perceived uncertainties as to our future direction in relation to the actions of our stockholders may result in the loss of potential business opportunities or the perception that we are unstable and need to make changes, which may be exploited by our competitors and make it more difficult to attract and retain personnel as well as customers, service providers and partners. Actions by our stockholders may also cause fluctuations in our stock price based on speculative market perceptions or other factors that do not necessarily reflect the underlying fundamentals and prospects of our business.

***Our charter documents, Delaware law and our status as a bank holding company could discourage, delay or prevent a takeover that stockholders consider favorable.***

Provisions in our certificate of incorporation and bylaws, as well as provisions under Delaware law, could discourage potential takeover attempts, reduce the price that investors might be willing to pay in the future for shares of our Class A common stock, and result in the trading price of our Class A common stock being lower than it otherwise would be. In addition to the foregoing, under the BHC Act and the Change in Bank Control Act, and their respective implementing regulations, Federal Reserve Board approval is necessary prior to any person or company acquiring control of a bank or bank holding company, subject to certain exceptions. Control, among other considerations, exists if an individual or company acquires 25% or more of any class of voting securities, and may be presumed to exist if a person acquires 10% or more of any class of voting securities. These restrictions could affect the willingness or ability of a third party to acquire control of us for so long as we are a bank holding company.

**ITEM 2. Unregistered Sales of Equity Securities and Use of Proceeds**

None.

**ITEM 5. Other Information**

**Insider Adoption or Termination of Trading Arrangements**

During the fiscal quarter ended June 30, 2025, none of our directors or officers informed us of the adoption or termination of a “Rule 10b5-1 trading arrangement” or “non-Rule 10b5-1 trading arrangement,” as those terms are defined in Regulation S-K, Item 408.

**ITEM 6. Exhibits**

The following documents are filed as exhibits to this report:

| <b>Exhibit Number</b> | <b>Description of Exhibits</b>  |
|-----------------------|---|
| 10.1+                 | <a href="#">Amendments to 2020 Amended And Restated Walmart MoneyCard Program Agreement, dated as of January 1, 2020, among the parties thereto.</a>  |
| 31.1                  | <a href="#">Certification of William I Jacobs, Principal Executive Officer, pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.</a>   |
| 31.2                  | <a href="#">Certification of Jess Unruh, Principal Financial Officer, pursuant to Rule 13a-14(a)/15d-14(a), as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.</a>   |
| 32.1                  | <a href="#">Certification of William I Jacobs, Principal Executive Officer, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.*</a>  |
| 32.2                  | <a href="#">Certification of Jess Unruh, Principal Financial Officer, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.*</a>  |
| 101                   | The following financial statements from the company's Quarterly Report on Form 10-Q for the quarter ended June 30, 2025, formatted in Inline XBRL: (i) Consolidated Balance Sheets, (ii) Consolidated Statements of Operations, (iii) Consolidated Statements of Comprehensive Income and Loss, (iv) Consolidated Statements of Changes in Stockholders' Equity, (v) Consolidated Statements of Cash Flows and (vi) Notes to Consolidated Financial Statements, tagged as blocks of text and including detailed tags. |
| 104                   | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101).   |

---

\* Furnished, not filed.

+ Certain portions of this document that constitute confidential information have been redacted in accordance with Regulation S-K, Item 601(b)(10).



**\*\*\* CERTAIN MATERIAL (INDICATED BY THREE ASTERISKS IN BRACKETS) HAS BEEN OMITTED FROM THIS DOCUMENT BECAUSE IT IS BOTH (1) NOT MATERIAL AND (2) IS OF THE TYPE THAT THE REGISTRANT TREATS AS PRIVATE OR CONFIDENTIAL.**

**AMENDMENT NO. 1 TO  
2020 AMENDED AND RESTATED  
WALMART MONEYCARD PROGRAM AGREEMENT**

This Amendment No. 1 to the 2020 Amended and Restated Walmart MoneyCard Program Agreement (“**Amendment**”) is made as of December 22, 2020 (“Amendment Effective Date”), by and among *Walmart Inc.*, a Delaware corporation, *Wal-Mart Stores Texas L.L.C.*, a Delaware limited liability company, *Wal-Mart Louisiana, LLC*, a Delaware limited liability company, *Wal-Mart Stores Arkansas, LLC*, an Arkansas limited liability company, *Wal-Mart Stores East, L.P.*, a Delaware limited partnership, *Wal-Mart Puerto Rico, Inc.*, a Puerto Rico corporation, and *Walmart Apollo, LLC*, a Delaware limited liability company (for limited purposes described in Section 2.5 of the Agreement, as defined below)(each of the foregoing entities, individually and collectively, “**Retailer**”), (2) *Green Dot Corporation* (“**GDC**” or “**Green Dot**”), a Delaware corporation, and (3) *Green Dot Bank*, a Utah chartered Fed member bank and wholly owned subsidiary of GDC (“**Bank**”). Each of the foregoing parties is sometimes referred to herein as “**Party**,” and collectively they are referred to as the “**Parties**.”

**WHEREAS**, Retailer, Green Dot and Bank are party to that certain 2020 Amended and Restated Walmart Money Card Program Agreement, dated as of January 1, 2020 (the “**Agreement**”);

**WHEREAS**, Retailer, Bank and Green Dot desire to amend the Agreement to provide for the marketing, promotion, and sale of the Bank’s demand deposit account products and certain additional revenue generating fees as further set forth herein;

**NOW THEREFORE**, in consideration of the mutual covenants and agreements set forth herein and for other good and valuable consideration and sufficiency of which are hereby acknowledged, the Parties hereto hereby agree as follows:

1. **Definitions**. Capitalized terms used in this Amendment and not specifically defined in this Agreement have the meaning ascribed to such terms in the Agreement.
2. **DDA Product Addendum**. The Agreement is amended by the addition of “New Product Addendum No. 1: DDA Products,” that is attached to this Amendment and incorporated into this Amendment and the Agreement by this reference.
3. **Miscellaneous**. Except as expressly amended or supplemented hereby, the terms and conditions of the Agreement shall remain in full force and effect. In the event of any inconsistency between the terms of this Amendment and the Agreement, the terms of this Amendment shall control. This Amendment may be executed simultaneously in any number of counterparts, each of which shall be deemed an original but all of which together constitute one and the same agreement. The Parties may execute and deliver this Amendment electronically, including by facsimile.

IN WITNESS WHEREOF, the Parties hereto have executed this Amendment as of the Amendment Effective Date.

**WALMART INC.**  
**WAL-MART STORES ARKANSAS, LLC**  
**WAL-MART STORES EAST, LP**  
**WAL-MART STORES TEXAS, LLC**  
**WAL-MART LOUISIANA, LLC**  
**WAL-MART PUERTO RICO, INC.**

By: /s/ Wilbert Paul Noronha  
Name: Wilbert P. Noronha  
Title: Vice President, Financial Services

**WALMART APOLLO, LLC**

By: /s/ Gordon Allison  
Name: Gordon Allison  
Title: Senior Vice President, Assistant Secretary

**GREEN DOT CORPORATION**

By: /s/ Brandon Thompson  
Name: Brandon Thompson  
Title: Executive Vice President

**GREEN DOT BANK**

By: /s/ Greg Quarles  
Name: Greg Quarles  
Title: Chief Executive Officer

## NEW PRODUCT ADDENDUM NO. 1: DDA PRODUCTS

This **New Product Addendum No. 1: DDA Products** (“Addendum”) is a part of that certain 2020 Amended and Restated Walmart MoneyCard Program Agreement (“Agreement”) between Retailer, GDC, and Bank, and constitutes a “new Product Addendum” for the purposes of Section 2.13 of the Agreement. Capitalized terms used in this Addendum and not specifically defined in this Addendum have the meaning ascribed to such terms in the Agreement.

1. **Demand Deposit Accounts.** Retailer agrees to use commercially reasonable efforts to promote and sell Bank’s demand deposit account products co-branded with Retailer Marks (the “DDAs”) at the Stores on the same terms and conditions of the Agreement relating to MoneyCards. Accordingly, the terms “MoneyCard” and “Products,” as used throughout the Agreement, shall be deemed to include the DDAs.

### 2. **Overdraft Protection for DDAs.**

a. Cardholders shall have the option to take part in any of three levels of overdraft protection that shall be offered by Bank as part of the DDA program (the “Overdraft Protection Program”). Bank may charge a fee each time a Cardholder who has opted-in to the Overdraft Protection Program overdrafts the account (each such fee, an “Overdraft Fee”). Bank shall pay to Retailer a [\*\*\*] fee for each Overdraft Fee actually collected by Bank (net of any waivers, reversals, or refunds) from a Cardholder who has opted-in to the Overdraft Protection Program in connection with a DDA. Bank will pay Retailer’s share of the Overdraft Fees to Retailer within twenty business days of the end of each month. Upon Retailer’s written request and at any time that a DDA Product is outstanding or active, GDC and Bank shall furnish to Retailer or its designee all such information concerning Bank’s assessment and collection of Overdraft Fees, including documentation reasonably supporting the amount and calculation of Overdraft Fees in accordance with the process set forth in Section 3.2 of the Agreement.

b. The Bank shall initially offer overdraft coverage in the amounts of \$10.00, \$100.00, and \$200.00 for which the corresponding Overdraft Fees shall be \$0.00, \$15.00, and \$15.00, respectively, as part of the Overdraft Protection Program. Any changes in the levels of overdraft coverage offered by Bank, in the Overdraft Protection Program, or the Overdraft Fees must be mutually agreed upon by the Parties in writing through an amendment to this Addendum executed by the Parties.

c. The Overdraft Fee shall be separate from and in addition the monthly percentage of Total Program Revenue that is currently paid to Retailer for Total Program Revenues that are not related to the Overdraft Protection Program under Section 3.2 of the Agreement.

d. As between Retailer and Bank, Bank shall be responsible for all costs and expenses incurred with respect to development and implementation of the Overdraft Protection Program, and any modifications to the Overdraft Protection Program.

July 13, 2022

**VIA FEDERAL EXPRESS DELIVERY**

Green Dot Corporation  
3465 E. Foothill Blvd.  
Pasadena, CA 91107  
Attn: Chief Executive Officer

Green Dot Corporation  
3465 E. Foothill Blvd.  
Pasadena, CA 91107  
Attn: General Counsel

Green Dot Bank  
1675 North Freedom Blvd. (200 West)  
Provo, UT 84604  
Attn: President

*Re: Notice of assignment per Section 9.1 of the 2020 Amended and Restated Walmart Moneycard Agreement, dated effective as of January 1, 2020 (“**Agreement**”), by and among: (1) GREEN DOT CORPORATION and GREEN DOT BANK (collectively, “**Green Dot**”); and (2) WALMART INC., WAL-MART STORES EAST, LP, WAL-MART STORES TEXAS, LLC, WAL-MART STORES ARKANSAS, LLC, WAL-MART LOUISIANA, LLC, WAL-MART PUERTO RICO, INC. (collectively, “**Walmart**”), and WALMART APOLLO, LLC (“**Apollo**”).*

Dear Green Dot:

We are writing you as a valued partner for Walmart’s financial services business. As part of the business, Walmart and Green Dot entered into the Agreement where Walmart serves as an authorized agent and representative of Green Dot for the purpose of selling various prepaid card and debit card products bearing Walmart trademarks.

As you may be aware, Walmart has recently undertaken a corporate reorganization affecting its financial services business. Walmart and Ribbit Capital invested in a newly formed entity, RNBW Ventures Inc. (“**ONE**”), with Walmart Inc. as ONE’s majority owner. ONE purchased ONE Finance, Inc. and Even Responsible Finance, Inc. as part of the reorganization, and Walmart is in the process of consolidating certain aspects of its financial services business under ONE.

As part of the reorganization, and effective on March 31, 2022, Walmart assigned the Agreement to ONE as permitted under Section 9.1 of the Agreement (the “**Assignment**”). Contemporaneously with the Assignment, Walmart agreed to remain responsible for discharging certain operational obligations of an authorized agent and representative of Green Dot which are imposed on Walmart under the Agreement. Additionally, as a result of the Assignment, ONE will act with Walmart as a co-agent of Green Dot under the Agreement.

Walmart acknowledges that, notwithstanding the Assignment, it must ensure that Green Dot has the right to continue to use Retailer Marks as provided in Section 2.5 of the Agreement. Apollo (as owner of the Retailer Marks) joins in this letter for the limited purpose of confirming Green Dot’s continued rights in and to the Retailer Marks as described in the previous sentence.

For the avoidance of doubt, capitalized terms used but not defined herein (if any) have the meanings given to them in the Agreement. This letter may be signed electronically and in one or more counterparts.

We look forward to working with you to grow the Program through the ONE entity.

This letter is issued by Walmart, effective as of March 31, 2022.

Apollo joins in the execution of this letter, effective as of March 31, 2022, for the purposes set forth above.

**WALMART:**

WALMART INC.:  
WAL-MART STORES EAST, LP:  
WAL-MART STORES TEXAS, LLC:  
WAL-MART STORES ARKANSAS, LLC :  
WAL-MART LOUISIANA, LLC:  
WAL-MART PUERTO RICO, INC.:

By: /s/ Julia Unger  
Print Name: Julia Unger  
Title: VP of Financial Services

**APOLLO:**

Walmart Apollo, LLC

By: /s/ Gordon Allison  
Print Name: Gordon Allison  
Title: Senior Vice President

Acknowledged:

**RNBW Ventures Inc.:**

By: /s/ Elizabeth Stevens  
Print Name: Elizabeth Stevens  
Title: Authorized Signatory

**AMENDMENT NO. 2 TO  
2020 AMENDED AND RESTATED  
WALMART MONEYCARD PROGRAM AGREEMENT**

This Amendment No. 2 to the 2020 Amended and Restated Walmart MoneyCard Program Agreement (“**Amendment**”) shall be effective as of May 1, 2025 (“**Amendment Effective Date**”), by and among (1) RNBW Ventures Inc. (“**OnePay**”), a Delaware corporation, (2) **Green Dot Corporation** (“**GDC**” or “**Green Dot**”), a Delaware corporation, and (3) **Green Dot Bank**, a Utah chartered Fed member bank and wholly owned subsidiary of GDC (“**Bank**”).

**WHEREAS** effective as of March 31, 2022, Walmart Inc., a Delaware corporation, Wal-Mart Stores Texas L.L.C., a Delaware limited liability company, Wal-Mart Louisiana, LLC, a Delaware limited liability company, Wal-Mart Stores Arkansas, LLC, an Arkansas limited liability company, Wal-Mart Stores East, L.P., a Delaware limited partnership, Wal-Mart Puerto Rico, Inc., a Puerto Rico corporation, and Walmart Apollo, LLC, a Delaware limited liability company (each of the foregoing entities, individually and collectively, “**Walmart**”) assigned its obligations under the Agreement (as defined below) to OnePay;

**WHEREAS**, OnePay, Green Dot and Bank are party to that certain 2020 Amended and Restated Walmart MoneyCard Program Agreement, dated as of January 1, 2020 (as amended, the “**Agreement**”);

**WHEREAS**, OnePay, Bank and Green Dot desire to amend the Agreement to extend the term of the Agreement to allow for the continued sale and distribution of the MoneyCards;

**NOW THEREFORE**, in consideration of the mutual covenants and agreements set forth herein and for other good and valuable consideration and sufficiency of which are hereby acknowledged, the Parties hereto hereby agree as follows:

1. **Definitions.** Capitalized terms used in this Amendment and not specifically defined in this Agreement have the meaning ascribed to such terms in the Agreement. GDC, Bank and OnePay are sometimes referred to herein as “**Party**,” and collectively they are referred to as the “**Parties**.”
2. **Amendment and Restatement of certain definitions.** As of the Amendment Effective Date, the following definitions shall be amended and restated as set forth below.

“Initial Term” means the period commencing on the Effective Date and ending on January 31, 2033.

3. **Amendment and Restatement of Section 5.1.** As of the Amendment Effective Date, Section 5.1 shall be amended and restated as set forth below.

“5.1. Term. Unless earlier terminated, upon expiration of the Initial Term, this Agreement will continue for one Renewal Term, unless notice of non-renewal is sent by any Party hereto at least one hundred eighty (180) days prior to the expiration of the Initial Term.”

4. **Incentive Payment.** In consideration of the Parties entering into this Amendment, the Parties will cause TailFin Labs, LLC (“**Tailfin**”) to pay OnePay a one-time, non-refundable incentive payment in the amount of seventy million dollars (\$70,000,000.00) (the “**Incentive Payment**”), subject to appropriate review and written approval of Tailfin’s Board of Managers (“**Tailfin Approval**”); the Parties will mutually agree on the funding logistics and the appropriate accounting treatment of the Incentive Payment. The Parties agree that the Incentive Payment is for the mutual benefit of the Walmart and Green Dot business relationship. The Incentive Payment shall be due and payable via wire transfer on the Amendment Effective Date and after

Tailfin Approval. The Incentive Payment may be used in OnePay's sole discretion and nothing in the Agreement shall restrict such use. This Amendment shall not be effective and shall have no force or effect unless and until OnePay has received the full Incentive Payment in cleared funds.

5. Product Display. OnePay will work with Walmart to use commercially reasonable efforts to display GDC Products (as such term is defined in that certain Master Distribution Agreement with an effective date of May 1, 2015 (as amended), between Walmart, OnePay, GDC, and Bank and limited to physical cards) and MoneyCard in totality on fixtures and j-hooks in physical Stores in a manner not materially less prominent in the aggregate than such display of the OnePay DDA Product on fixtures and j-hooks in physical Stores and consistent with the Program Marketing Plan. "**OnePay DDA Product**" means the physical debit card associated with the demand deposit account offered by OnePay and its Affiliates. For clarity, this Section 5 is not intended to modify OnePay's rights under the Agreement.
6. Further Amendments. Green Dot and Bank acknowledge that further amendments may be contemplated by Green Dot, Bank, and Walmart with respect to certain technical corrections regarding those entities' relationship in connection with money transmission, which amendments are not addressed herein. Green Dot and Bank agree to cooperate with Walmart timely and in good faith to execute such further amendments.
7. Miscellaneous. Except as expressly amended or supplemented hereby, the terms and conditions of the Agreement shall remain in full force and effect. In the event of any inconsistency between the terms of this Amendment and the Agreement, the terms of this Amendment shall control. This Amendment may be executed simultaneously in any number of counterparts, each of which shall be deemed an original but all of which together constitute one and the same agreement. The Parties may execute and deliver this Amendment electronically, including by facsimile.

IN WITNESS WHEREOF, the Parties hereto have executed this Amendment as of the Amendment Effective Date.

**RNBW VENTURES INC.**

By: /s/ Laura Nadler  
Name: Laura Nadler  
Title: CFO

**GREEN DOT CORPORATION**

By: /s/ William Jacobs  
Name: William Jacobs  
Title: Chief Executive Officer

**GREEN DOT BANK**

By: /s/ Chris Ruppel  
Name: Chris Ruppel  
Title: Chief Executive Officer

**CERTIFICATION OF PRINCIPAL EXECUTIVE OFFICER  
PURSUANT TO EXCHANGE ACT RULE 13A-14(A)/15D-14(A)  
AS ADOPTED PURSUANT TO SECTION 302 OF THE SARBANES-OXLEY ACT OF 2002**

I, William I Jacobs, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Green Dot Corporation;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - a. Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - b. Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - c. Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - d. Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a. All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b. Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 11, 2025

By: /s/ William I Jacobs

Name: William I Jacobs  
Interim Chief Executive Officer  
(Principal Executive Officer)





**CERTIFICATION OF PRINCIPAL FINANCIAL OFFICER  
PURSUANT TO 18 U.S.C. SECTION 1350  
AS ADOPTED PURSUANT TO SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002**

I, Jess Unruh, do hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to my knowledge:

- the Quarterly Report on Form 10-Q of Green Dot Corporation for the quarter ended June 30, 2025, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of Green Dot Corporation.

Date: August 11, 2025

By: /s/ Jess Unruh

Name: Jess Unruh  
Chief Financial Officer  
(Principal Financial Officer)